

MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

Mass Workforce Issuance

Workforce Issuance No. 14-142

☐ Policy

☒ Information

To: Chief Elected Officials
Workforce Board Chairs
Workforce Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: August 24, 2016

Subject: **Reemployment Services and Eligibility Assessment (RESEA) Training Sessions**

Purpose: To notify Local Workforce Boards, One-Stop Career Center Operators, and other local workforce development partners of the upcoming RESEA Trainings scheduled in September 2016.

DCS Central Programs Unit, DUA, and the MOSES Team will conduct three (3) training sessions on the following dates, time and locations:

RESEA Training Dates and Locations

Date: Friday, September 16, 2016 ([Register through EventBrite](#))

Time: 9:00am - 4:00pm

Location: Workforce Central Career Center
340 Main Street, Suite #400, Worcester, MA 01608

Date: Wednesday, September 21, 2016 ([Register through EventBrite](#))

Time: 9:00am - 4:00pm

Location: Fall River Career Center
446 North Main Street, Fall River, MA 02720

Date: Tuesday, September 27, 2016 ([Register through EventBrite](#))

Time: 9:00am - 4:00pm

Location: ValleyWorks Career Center
439 South Union Street, Bldg. 2, Suite 106, Lawrence, MA 01843

This is a comprehensive training, intended specifically for any new employees or staff recently assigned to the RESEA Program. All staff conducting RESEA Reviews, scheduling CCS and/or providing reemployment services to RESEA customers can benefit from this training and need to attend this training prior to conducting RESEA Review. This session will consist of an overview of the RESEA Program with emphasis on the RESEA Program processes, MOSES data entry, common errors, and reports that are available to assist with managing the program, and communicating with DUA.

Background: The RESEA program has provided claimant entry to a full array of reemployment services available at Career Centers and has helped to ensure that claimants comply with all UI eligibility requirements. Individuals filing UI claims are active job seekers who, through the state's RESEA program are made aware of the variety of reemployment services that are available to them. They are referred to the appropriate employment opportunities and reemployment service for their individual needs.

DCS and DUA are in full support and share the national vision and framework for providing increased and improved Reemployment Services (RES) to our UI claimant customers. Therefore, DCS and DUA will continue to implement Massachusetts' program model for UI claimants that has always leveraged reemployment services with RESEA components as part of the mandatory program.

Action

Required: Please share this issuance with all RESEA Specialists and other appropriate staff and ensure that all staff assigned to the RESEA program register for this training. Please register for the appropriate training using the EventBrite link.

It is highly recommend staff complete MOSES training before attending this training. Please assure appropriate staff register in advance and arrive on time as training sessions will begin promptly.

Inquiries: Please direct all questions to David Ledonne at David.Ledonne@MassMail.State.MA.US. Please reference this Mass Workforce Issuance number in your inquiry.