

Policy Title

Registration & Title Application (RTA) and Insurance Certification (REVISED)

Effective Date 01/01/2023

1. Purpose

To establish requirements to ensure that the Massachusetts Registry of Motor Vehicles (RMV) Registration and Title Application (RTA) is completed properly to ensure that vehicles are lawfully registered and titled in accordance with G.L. Chapter 90 §2 and G.L. c. 90D §7(a).

2. Scope

This policy shall apply to any RMV Registration & Title Application (RTA) presented to the RMV Titles Division, Registration Division, Service Centers, and any other location where an RMV Business Partner (e.g. insurance agents, auto dealers) is authorized by the RMV to accept or process RTAs.

3. Requirements

Registration and Title Application

- 1) The RMV may reject any RTA that is not completed **fully** and in adherence to the RMV's "RTA Form Instruction Guide."
- 2) The RMV shall ensure that all information on the RTA matches the information on the Certificate of Title of the vehicle. If any information does not match, the RMV shall reject the RTA and require a new application.
- 3) RMV employees or Business Partners shall not, under any circumstances, complete or edit any field of the RTA on behalf of the applicant. Employees may ask the applicant to complete missing information.

Insurance Certification

Insurers shall require that the RTA is completed fully and in adherence to the <u>RTA Form Instruction</u> <u>Guide prior to</u> applying the insurance certification in Section K of the RTA.

The RMV shall accept either of the following two (2) options for applying the Insurance Certification:

Option 1, Insurance Stamp

The application of an insurance stamp to the RTA Form by any one of the following methods:

- 1) Physical rubber stamp
- 2) Electronic "stamp"

If the electronic option is used, the field for the insurance "stamp" shall meet the following criteria:

- 1) Insurance company name printed on the stamp horizontally
- 2) Includes the agency name, company representative's name, location, or producer code printed horizontally (when applicable).
- 3) Bears the three-(3) digit insurance company code printed on the stamp vertically

- 4) Includes the authorized representative's signature line. The authorized representative's name may either be printed or manually signed.
- 5) Must fit within the space provided on the RTA Form.

(See Appendix A. for sample stamps.)

Option 2, Standalone Certification – For EVR Transactions ONLY

The standalone insurance certification option may be accepted for EVR transactions only. Standalone Insurance Certification that, when combined with the RTA Form, serves as the certification reflected in Section K of the RTA Form. Standalone Certification must contain the Vehicle Identification Number (VIN) of the insured vehicle and the name and Driver's License number or Federal Identification Number (FID) of the primary owner in order to be accepted. (See Appendix B. for sample Standalone Insurance Certification)

4. Appendix

A. Insurance Stamp Samples:

USAA CASUALTY INSURANCE COMPANY TEXAS O			USAA CASUALTY INSURANCE COMPANY	
BY	MC NOLEN	3	BY MC Noley	
	MEDGE INCUDANCE COL	ADANIV		
THE CON	MERCE INSURANCE CON DOWLING & O'NEIL	MANT	AMICA MUTUAL INSURANCE	COMPANY

B. Standalone Insurance Certificate (Sample):

