Registry of Motor Vehicles Registrar Colleen Ogilvie

November 15, 2023



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Work and Family Mobility Act

Updates

As of 11/7/2023

Licenses Issued Since July 1st 2023

65,441 38,082 Both New Issuance 27,359 OOS Conversion

Licenses Issued - Same Time Period 2022

27,813 Both 19,461

8,352

New Issuance OOS Conversion

Licenses Issued % Increase 2022 to 2023

135%

96%

228%

Both New Issuance

OOS Conversion

Permits Issued Since July 1st 2023

68,386 Both 68,112

New Issuance

274 OOS Conversion

Permits Issued - Same Time Period 2022

21,206 Both 21,102

104

New Issuance OOS Conversion

Permits Issued % Increase 2022 to 2023

222% Both 223%

163%

New Issuance

OOS Conversion

Note: Class D M Licenses/Permits Only (Excludes junior operators)

Hiring Updates:

The RMV has increased staff by:

☐ Service Centers 25%

☐ Road Test Examiners 64%

☐ Contact Center 81%

3rd Party Contact Center Updates

☐ The RMV extended contract for 3 months until March of 2024



Vulnerable Road Users

An Act to Reduce Traffic Fatalities

Successful implementation on 11/4 to begin accepting vulnerable user information via the Crash Portal

- Modify and rollout new Crash Report
- Update RMV Crash Reporting System
- Update Highway Impact Crash Data Portal
- Include vulnerable user data on requested Crash Reports

VRUs include: A pedestrian, including a person engaged in work, upon utility facilities, or engaged in the provision of emergency services along a way. A person operating a Bicycle, Handcycle, Tricycle, Skateboard, Roller skates, In-line skates, Non-motorized scooter, Wheelchair, Electric personal assistive mobility device, Horse, Horse-drawn carriage, Motorized bicycle, Motorized scooter, or other micro mobility device, Farm tractor or similar vehicle designed primarily for farm use



EVR and Short-Term Registrations

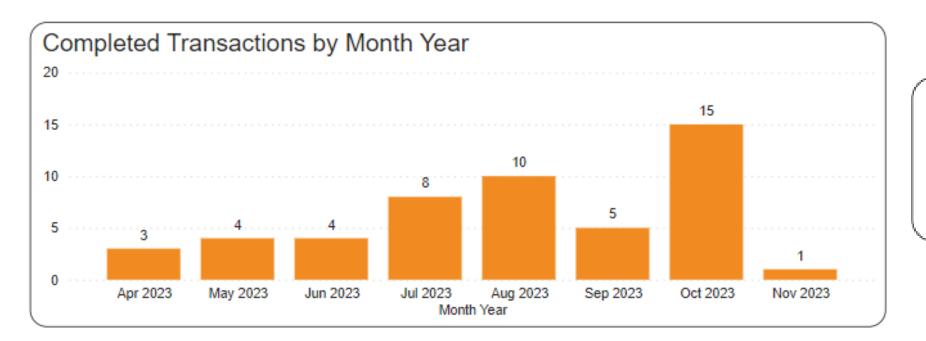
- On April 5, 2023, the RMV began issuing Non-Resident Short-Term Registrations to out-of-state residents purchasing a motor vehicle from a dealer in Massachusetts.
- Registrations are valid for 9 days from the transaction date and allows the customer to take possession of the vehicle and drive it home.
- The operator of the vehicle must have proof of insurance in their possession while operating this vehicle.
- A Title is NOT issued.
- A vehicle inspection is NOT required.





EVR and Short-Term Registrations

Electronic Vehicle Registration service providers have added the ability to electronically issue a Short-Term Registration for auto dealers. Short-Term Registrations are issued under the authority granted to the Registrar by Chapter 423 of the Acts of 2022.



as of 11/7/23

50

Total Transactions



Thank You

