



## Hospital Quality and Equity Incentive Program Deliverable: Health-Related Social Needs Assessment Narrative



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#### Acute Hospital Information

1. Name of the acute hospital
2. Name and title of individual(s) responsible for completing this assessment
3. Name and email address of individual(s) submitting this assessment

#### Health-Related Social Needs (HRSN) Data Collection Questions

For the purposes of this assessment, “health-related social needs” are defined as “the immediate daily necessities that arise from the inequities caused by the social determinants of health, such as a lack of access to basic resources like stable housing, an environment free of life-threatening toxins, healthy food, utilities including heating and internet access, transportation, physical and mental health care, safety from violence, education and employment, and social connection.”

4. Does your hospital collect HRSN data?
  - a. Yes
  - b. No
    - i. If no, proceed to question 24
5. What screening tool(s) does your hospital use to capture HRSN data? Please click the hyperlink to view each screening tool. (highlight all that apply)
  - a. [Accountable Health communities Health-Related Social Needs Screening Tools](#)
  - b. [The Protocol for Responding to and Assessing Patients’ Risks and Experiences \(PRAPARE\) Tool \(2016\)](#)
  - c. [WellRx Questionnaire \(2014\)](#)
  - d. [American Academy of Family Physicians \(AAFP\) Screening Tool \(2018\)](#)
  - e. Other (please specify name of tool and year)
  - f. Do not know which tools are used
6. In what settings does your hospital screen patients for HRSN? (highlight all that apply)
  - a. Inpatient
  - b. Outpatient – Emergency Department
  - c. Outpatient – Other (please specify)



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- d. Other (please specify)
  - e. Do not know
7. What data sources does your hospital use to determine patients' HRSN? (highlight all that apply)
- a. Self-reported
    - i. At registration – electronic form
    - ii. At registration – paper form
    - iii. Via a patient portal
    - iv. Via a SMS survey
    - v. Via an email survey
    - vi. Other (please describe)
    - vii. Do not know
  - b. Self-reported: electronic (e.g. patient portal)
  - c. Family-reported
  - d. Health plan personnel (e.g. care manager): personnel observation
  - e. Health plan personnel (e.g. care manager): member self-report
  - f. Other collection methods (please describe)
  - g. Do not know
8. How often does your hospital screen patients for HRSN?
- a. At every encounter
  - b. Regularly on another frequency than at every encounter (please describe)
  - c. As needed
    - i. If so, what prompts screening (please describe)
  - d. Other (please describe)
  - e. Do not know
9. Does HRSN screening differ by age group?
- a. Please describe, including how screening domains and settings may differ.
10. What percentage of inpatient discharges does your hospital screen for HRSN?
- a. Percentage reply
  - b. Do not know
11. What percentage of emergency department visits does your hospital screen for HRSN?
- a. Percentage reply
  - b. Do not know
12. What percentage of screened individuals decline to provide information on HRSN?
- a. Percentage reply
13. How does your hospital capture HRSN data (highlight all that apply)
- a. Uploaded documents in the EHR
  - b. Within narrative fields



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- c. In fixed EHR fields
- d. Using administrative codes (ICD-10, HCPCs, etc)
- e. Care management platform
- f. Other (please describe)
- g. Do not know

### Health-Related Social Needs Data Use Questions

14. Does your hospital aggregate information on HRSN identified among patients?
  - a. Yes
  - b. No
    - i. Skip to question 16
  - c. Do not know
    - i. Skip to question 16
15. If yes, what percentage of screened patients identify needs related to:
  - a. Housing
  - b. Food
  - c. Transportation
  - d. Utilities
  - e. Education
  - f. Employment
  - g. Interpersonal Violence
  - h. Other (please specify)
  - i. Do not know
16. Please describe the steps your hospital is taking, if any, to improve accuracy and completeness of HRSN screening data.
  - a. Narrative reply
17. What are barriers to collecting HRSN data from patients?
  - a. Narrative Reply
18. What are facilitators to collecting HRSN data from patients? What systems and processes are in place to facilitate the collection of HRSN data from patients?
  - a. Narrative Reply
19. How does your hospital ensure staff are competently collecting HRSN data using culturally competent, culturally sensitive, and trauma informed approaches?
  - a. Narrative reply
20. If a positive HRSN is identified, what systems are in place at your hospital to ensure patient needs are addressed?
  - a. Narrative reply (describe workflows, clinical decision support tools, referral processes, etc)



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21. If a positive HRSN is identified, what staff at your hospital are engaged in addressing patient needs?
  - a. Narrative reply
22. If a positive HRSN is identified, what resources are offered to the patient?
  - a. Referral to hospital provider
  - b. Referral to hospital staff member or program
  - c. Referral to MassHealth program
    - i. Flexible Services
    - ii. Community Partners Program
    - iii. Community Supports Program
    - iv. Other
  - d. Services or supports provided by other state agencies
    - i. SNAP
    - ii. WIC
    - iii. Other (please describe)
  - e. Referral to community resources (please describe)
  - f. Other (please describe)
  - g. Do not know
23. What processes are in place at your hospital to follow-up on or track whether patients received services once the referrals are made?
  - a. Please describe
24. What barriers does your hospital encounter when addressing identified HRSN? (please address both internal and external barriers)
  - a. Please describe
25. Any additional comments on your hospital's collection of HRSN screening data?
  - a. Please describe