Four-Phase Approach to Reopening Massachusetts

- If public health metrics fall below thresholds, may move back to a prior phase
- Potential for focused interventions to prevent local outbreaks from spreading as part of reopen process (e.g., at the business, business type or city level)

Current state: Stay at home
Phase 1: Start
Limited industries resume operations with severe restrictions.
Additional industries resume operations with restrictions and capacity limits.
Phase 2: Cautious
Additional industries resume operations with guidance.
Phase 3: Vigilant
Development of vaccine and/or therapy enables resumption of “new normal”.
Phase 4: New Normal
Limited industries resume operations with severe restrictions.
Development of vaccine and/or therapy enables resumption of “new normal”.

Potential reversion if public health metrics worsen
We will provide overall social guidance, safety standards, and sector specific protocols for Phase 1 reopening process on three dimensions:

- **Overall social guidance**: E.g., restrictions on gathering sizes, social distancing, face coverings, limitations for vulnerable population.
- **Mandatory safety standards for workplaces**: E.g., limitations on office opening, allowed capacity, required distancing, cleaning protocols. Supported by safety protocol checklists / templates.
- **Sector specific safety protocols and best practices**: E.g., specific precautionary measures and safety protocols to protect employees or public (face coverings, separators). Supported by sector specific safety protocol checklists / templates.

Will also provide easy to digest public facing communication across each type of safety protocol and best practice.
### Mandatory Safety Standards for Workplaces

#### Safety Standards

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<th>Hygiene Protocols</th>
<th>Staffing and Operations</th>
<th>Cleaning and Disinfecting</th>
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<td>• All persons, including employees, customers, and vendors should remain at least six feet apart to the greatest extent possible, both inside and outside workplaces &lt;br&gt; • Establish protocols to ensure that employees can practice adequate social distancing &lt;br&gt; • Provide signage for safe social distancing &lt;br&gt; • Require face coverings or masks for all employees</td>
<td>• Provide hand washing capabilities throughout the workplace &lt;br&gt; • Ensure frequent hand washing by employees and adequate supplies to do so &lt;br&gt; • Provide regular sanitization of high touch areas, such as workstations, equipment, screens, doorknobs, restrooms throughout work site</td>
<td>• Provide training for employees regarding the social distancing and hygiene protocols &lt;br&gt; • Employees who are displaying COVID19-like symptoms do not report to work &lt;br&gt; • Establish a plan for employees getting ill from Covid-19 at work, and a return-to-work plan</td>
<td>• Establish and maintain cleaning protocols specific to the business &lt;br&gt; • When an active employee is diagnosed with COVID19, cleaning and disinfecting must be performed &lt;br&gt; • Disinfection of all common surfaces must take place at intervals appropriate to said workplace</td>
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**NOTE:** These safety standards are applicable to all sectors and industries. There will be sector-specific safety protocols and recommended best practices which provide further details and limited exceptions.