

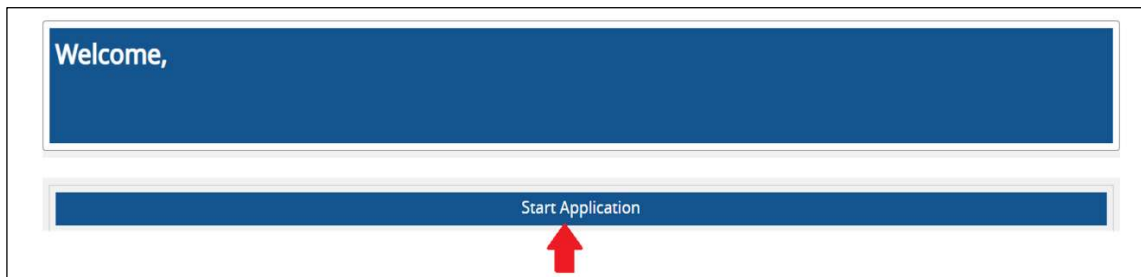
Request a Variance

Before you get started

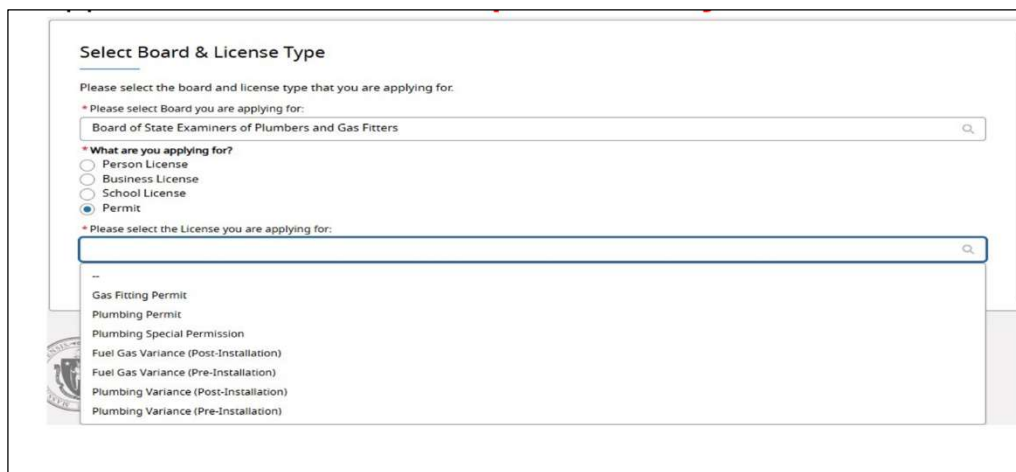
- 1) DOL no longer accepts paper applications for variances. Apply for variances online using eLIPSE. You need a MyMassGov account to log in to eLIPSE. If you do not have one yet, you can refer to other guides to help with that on the page where you found this guide.
- 2) As of February 1 2026, you can only apply for Plumbing and Gas Fitting variances, Special Permission, and Vocational projects. More will be available in the future.
- 3) You do not need to include a response from the local Board of Health on your application. Notify the Health Agent via email, save an online copy of the email you sent, and attach that online copy to your Plumbing Variance application.

How to do it

- 1) Log in to eLIPSE using your MyMassGov account.
- 2) On your eLIPSE Home page click the **Start Application** control:



- 3) eLIPSE displays the **Select Board & License Type** screen.
 - a) Use the first drop-down to select **Board of... Plumbers and Gas Fitters**.
 - b) In the **what are you applying for** list, select the **Permit** radio button.
 - c) In the second drop-down list, select the application you are applying for (variances appear in that list.)



4) Complete the information required for the variance.

This is the screen where you upload the Board of Health petition:

The screenshot shows a web application interface. At the top, a message states: "This Omniscript is saved automatically. To resume the Omniscript later, Copy the link or Email me the link". Below this, the section is titled "Written Documentation with the Board of Health". A red asterisk indicates a required step: "* Please Upload the Written Documentation with the Board of Health". There are two options for uploading: "Upload Files" (with a cloud icon) and "Or drop files" (with a dashed box). Below these options are "Cancel" and "Save for later" buttons. At the bottom right of the main area are "Previous" and "Next" buttons. On the right side, there is a "Steps" sidebar with a vertical list of steps, each preceded by a green checkmark, except for the current step which has a white circle. The steps are: "Select Licensing Entity & License Type", "What You Will Need", "Personal Details", "Professional and Criminal History Details", "Application Specific Questions", "Application Specific Questions Contd...", "Application Specific Questions Contd...", "Application Specific Questions Contd...", and "Written Documentation with the Board of Health".

5) Pay for the variance application.

What happens next

The Board Staff will review the submitted application.