



## Department of Fire Services DRONE SERVICE

### Unmanned Aerial System (UAS)

Local public safety can now request a drone deployment for large structure fires, CBRNE (Chemical, Biological, Radiological, Nuclear, and Explosive) incidents, photo and video documentation, storm damage assessments, missing person searches, pre-planning site and structure evaluations and more.

The drone is capable of recording 4k video, taking 12 megapixel stills and utilizing FLIR® thermal imaging technology to provide incident commanders with information that may not be otherwise available.

#### **For an immediate response of a drone:**

**Call Massachusetts Emergency  
Management Agency (MEMA)**

**508-820-2000**

Drone missions are weather and location dependent. Missions will be in strict compliance with all Federal Aviation Administration (FAA) regulations, including but not limited to 14 CFR 107.

When you request the drone, you will be asked for:

- Nature of the incident
- City or town of the incident
- Street address (where the response vehicle[s] are needed)
- Contact name and number

Once a response has been activated, the requesting agency will be contacted with an estimated time of arrival (ETA) and for directions to the incident for the incoming vehicles.

For further information or for a scheduled event, call the Special Operations office at (978) 567-3171 or visit the DFS website at [www.mass.gov/dfs](http://www.mass.gov/dfs).

