

Mass Workforce Issuance

Workforce Issuance No. 12-12

Policy **Information**

To: Chief Elected Officials
Workforce Investment Board Chairs
Workforce Investment Board Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIA State Partners

From: George Moriarty, Director
Department of Career Services

Date: February 15, 2012

Subject: **Required Upgrade to Oracle 9i Client for MOSES Users**

Purpose: To notify local Workforce Investment Boards, One-Stop Career Center Operators and other local workforce investment partners who use the MOSES system of the requirement to install the Oracle 9i (or higher version) client on the desktops of staff using MOSES.

The current version of MOSES (MOSES 33.0) is operating on Oracle 9i database software. As part of the Unemployment integration and conversion to the Unemployment Insurance (UI) On Line system the agency will be doing a platform conversion to Oracle 11g. This conversion is expected to take place later in February.

In line with the MOSES database conversion, MOSES users must upgrade to Oracle client 9i or higher. MOSES users should no longer be using the Oracle 8 client.

Deb Martone and the IT Help Desk have been working with Career Centers during the last several weeks to assist local IT staff with the installation upgrade. This Issuance is to ensure that all affected users are aware of this requirement.

For Career Centers that have not already upgraded, we recommend career center staff install the Oracle 9i client for existing PCs that are currently using the older version 8 client software. Staff can obtain the Oracle 9i client at the Oracle site <http://www.oracle.com/technetwork/developer-tools/visual-studio/downloads/index.html>. **This upgrade should occur within the next week.**

Attachment A provides download and installation details for the Oracle 9i client. Note: there is no issue if Career Centers choose to upgrade to the Oracle 11g client.

Action Required: Local Workforce Investment Boards, Career Center operators, and workforce partners should ensure that their technical staff and MOSES Local Experts are made aware of the requirement for the upgrade to the Oracle 9i client or higher for all MOSES users.

Career center staff with PCs that are currently using the older version 8 client software must upgrade to version 9i or higher. Upgrading PCs that currently use the older Oracle 8 client software is required to ensure that the MOSES staff view application continues to function as designed. **This client upgrade should occur within the next week.**

Inquiries: Please direct all installation questions to the IT Help Desk at 617-626-5555.

Non-Active