#### MASSACHUSETTS WORKFORCE DEVELOPMENT SYSTEM

# MassWorkforce Issuance

## 100 DCS 14.129

## □ Policy ☑ Information

To:	Chief Elected Officials Workforce Development Chairs
	Workforce Development Directors
	Title I Administrators
	Career Center Directors
	Title I Fiscal Officers
	DCS Operations Managers
cc:	WIOA State Partners
From:	Alice Sweeney, Director
	Department of Career Services
Date:	April 7, 2016
Subject:	RESEA Webinar covering updates, associated MOSES changes and UI updates
Purpose:	To notify Local Workforce Boards, One-Stop Career Center Operators and other local workforce development partners of a RESEA <i>Webinar</i> being held on Thursday, May 5, 2016 to discuss updates to the RESEA program, related MOSES changes and updates to Unemployment Insurance notification letters and issues.
	Date: Thursday, May 5, 2016 Time: 10:00-11:00am
Background: The Reemployment Services and Eligibility Assessment (RESEA) Program is	
	funded by the US Department of Labor to help Unemployment Insurance claimants return to work faster. Updates to the RESEA program and related changes in MOSES will be discussed by the DCS RESEA TEAM, the MOSES team and the DUA RESEA Team.
The webinar	content will include:
	• Updates on the RESEA Grant
	New- Customer Self-Service scheduling Career Center Seminar through     Lab Quest
	<ul> <li>JobQuest</li> <li>New - Department of Unemployment Assistance and RESEA notification</li> </ul>
	letter Process
	<ul> <li>New - Unemployment Insurance RESEA Issues auto adjudication process</li> </ul>
	Update – RESEA Assist Form Process
	• Update – Career Action Plan (CAP) forms

Registration is required due to the availability of limited phone lines. Operation Managers and Local Office Experts are required to attend. Career Center Directors and all RESEA Specialists are encouraged to attend. It is recommended that career centers view the webinar together to make space for all participants.

#### Action

**Required:** Please disseminate this information and assure that all <u>appropriate</u> staff registers for this webinar. <u>The deadline for registration is Tuesday, May 3, 2016.</u>

Webinar access information will be sent via email a few days before the seminar.

Please register using EventBrite at the following Link: http://www.eventbrite.com/e/resea-may-2016-webinar-tickets-24329577421

**Inquiries:** Questions regarding this training should be directed to Erin Fallon erin.fallon@detma.org or 617-626-6105.