

Agreement

Residents Energy, LLC (CS-159)

Pursuant to the Department of Public Utilities' ("Department") Interim Guidelines for Competitive Supply Investigation and Proceedings, D.P.U. 16-156-A (2017), the Department's Delegated Commissioner and Residents Energy, LLC ("Residents Energy" or "Company") (collectively "Parties") agree to the following Agreement ("Agreement") to resolve the Delegated Commissioner's concerns regarding issues raised during an informal review of the Company's door-to-door marketing activities through and including the date of execution of this Agreement. The issues raised and the Company's responses thereto were discussed between the Parties in a call held on May 6, 2022 and exchanges of emails, responsive materials and proposals for possible resolution during May, June and July, 2022.

Based on the above, without any admission of liability, Residents Energy agrees to the following provisions to fully resolve all of the Department's issues relating to the Company's door-to-door marketing activities through the date hereof:

1. Going forward, as of the date of this Agreement, the Company will adhere to its previously-stated commitment to (i) circulate its audited list of permitting requirements to its vendors, and (ii) require vendors to show proof of obtaining required permits as a precondition for commencing sales activities in a given city or town that requires such permit.
2. The Company will make one or more voluntary payments totaling thirty-three thousand dollars and no cents (\$33,000.00) in the form of a charitable donation to one or more Massachusetts groups that the Massachusetts Attorney General's Residential Assistance Grant program has funded (see link to Attorney General February 2022 press release available at <https://www.mass.gov/news/ags-office-awards-grant-funding-to-organizations-across-massachusetts-to-help-residents-pay-their-heating-bills>) that help consumers pay energy bills, and to pay any additional associated administrative fees imposed by such groups.
3. The Company shall submit receipts to the Department's legal counsel (Lauren Morris) showing proof that Residents Energy in fact made the requisite voluntary payments within thirty (30) days of the date of this Agreement.
4. This Agreement is the product of negotiations. The Parties agree that the contents of those negotiations are confidential and agree to keep those negotiations (including any workpapers or documents produced in connection with those negotiations) confidential to the greatest extent possible under applicable law.



The undersigned, duly authorized, stipulate to and acknowledge agreement to the terms herein.

Department of Public Utilities

/s/ Lauren Morris Date: 8/26/2022
Cecile M. Fraser
Delegated Commissioner
By her attorney,
Lauren Morris, Esq.
Prosecuting Officer

Residents Energy, LLC


Date: 8/25/22
Alan Schwab
President and COO