

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider	RESOURCES FOR HUMAN DEVELOPMENT	Provider Address	70 Colby Street , Medford
Survey Team	Bullard, David; Larrieux, Margareth; MacPhail, Lisa;	Date(s) of Review	25-JUL-23 to 27-JUL-23

Follow-up Scope and results :

Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Residential and Individual Home Supports 5 Locations 11 Audits	Defer Licensure	1/1	4/7	<input type="checkbox"/> Eligible for new business (Two Year License) <input checked="" type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Residential and Individual Home Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L36
Indicator	Recommended tests
Area Need Improvement	For two of seven individuals, recommended tests and appointments with specialists were not completed. The agency needs to ensure that recommended tests and appointments with specialists for all individuals are made and kept.
Status at follow-up	For all 7 people, recommended tests and appointments with medical specialists were made and kept.
#met /# rated at followup	7/7
Rating	Met

Indicator #	L38
Indicator	Physician's orders
Area Need Improvement	For one of three individuals, medical treatment protocols were not developed and effectively implemented. The agency needs to ensure that when needed, medical treatment protocols for individuals are developed and effectively implemented.
Status at follow-up	For 5 of 6 people, medical treatment protocols were well implemented.
#met /# rated at followup	5/6
Rating	Met

Indicator #	L56
Indicator	Restrictive practices
Area Need Improvement	For two of five individuals who reside at locations where restrictive practices were in place, guardians were not informed of those environmental restrictions. The agency needs to ensure that all guardians are informed of restrictive practices intended for one individual/s that affect all individuals served at a location.

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Status at follow-up	For all 4 people, restrictive practices that affected everyone at a location were either not fully outlined in a plan and communicated to individuals and guardians or were not properly implemented. The agency needs to ensure that restrictive practices that affect everyone at a location is fully outlined in a plan, communicated to guardians and properly implemented.
#met /# rated at followup	0/4
Rating	Not Met

Indicator #	L63
Indicator	Med. treatment plan form
Area Need Improvement	For two of six individuals, there was inconsistent data collection for medication treatment plans. The agency needs to ensure that data collection for medication treatment is consistent, and data is shared with prescribing physicians.
Status at follow-up	For 3 of 5 people, medication treatment plans were either missing information on some components or did not have consistent collection of data that would be shared with providers. The agency needs to ensure that medication treatment plans are developed to include all the required information. Data also needs to be consistently collected and shared with the prescribing physician.
#met /# rated at followup	2/5
Rating	Not Met

Indicator #	L64
Indicator	Med. treatment plan rev.
Area Need Improvement	For two of six individuals, medication treatment plans were not submitted to the ISP team. The agency needs to ensure that medication treatment plans that are submitted to the ISP team.
Status at follow-up	For all five people, medication treatment plans were submitted to the ISP teams.
#met /# rated at followup	5/5
Rating	Met

Indicator #	L88
Indicator	Strategies implemented

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Area Need Improvement	For four of seven individuals, support strategies and ISP objectives were not being implemented as agreed upon by the ISP team. The agency needs to support individuals to work on their agreed upon ISP goals and objectives.
Status at follow-up	For 4 of 6 people goals were not being implemented as agreed upon in the ISP. The agency needs to ensure that the goals are implemented as agreed upon.
#met /# rated at followup	2/6
Rating	Not Met

Indicator #	L94 (05/22)
Indicator	Assistive technology
Area Need Improvement	Two of seven individuals were not fully assessed and supported to use assistive technologies that would promote their independence. The agency needs to ensure that individuals are assessed and supported to use assistive technology and/or modifications that would maximize their independence.
Status at follow-up	For all 6 people, individuals were assessed for assistive technology that would maximize independence, and support was offered to use identified devices.
#met /# rated at followup	6/6
Rating	Met