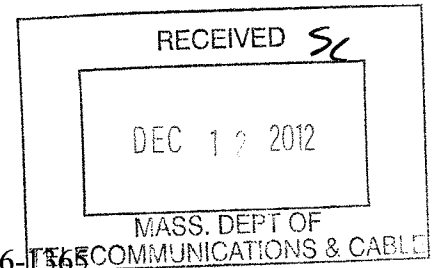


**LAW OFFICE OF ALAN D. MANDL
90 GLEZEN LANE
WAYLAND, MA 01778**

*Admitted in Massachusetts
and Rhode Island*

Telephone: (508) 276-1365
Fax: (508) 276-0992
Email: alan@admlawoffice.com



December 10, 2012

BY OVERNIGHT MAIL

Catrice Williams
Secretary
Department of Telecommunications and Cable
1000 Washington Street, Suite 820
Boston, MA 02118-6500

Re: Cox Communications-Holland Basic Service Rates
D.T.C. 12-1

Dear Secretary Williams:

Enclosed please find for filing an original and two (2) copies of the Responses of Cox Communications to Department Record Requests 1-4. A certificate of service also is enclosed.

Do not hesitate to contact me if the Department has any questions or needs any further information regarding this filing.

Thank you for your assistance.

Sincerely yours,

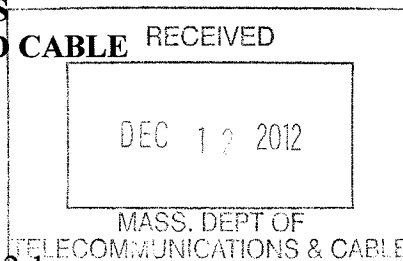
A handwritten signature in cursive script, appearing to read "Alan Mandl".

Alan D. Mandl

Enclosures

cc: Sean Carroll, Hearing Officer
James Wettlaufer, Chair-Town of Holland Board of Selectmen

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**



Petition of CoxCom, Inc. d/b/a Cox
Communications to establish and adjust
the basic service tier programming,
equipment, and installation rates for the
Town of Holland

Docket No. D.T.C. 12-1

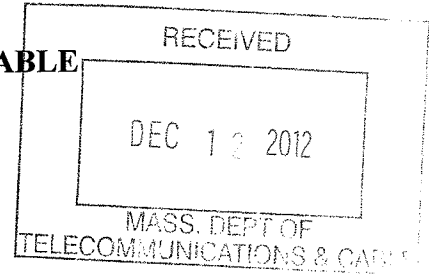
**RESPONSES OF COXCOM, INC., D/B/A COX COMMUNICATIONS NEW ENGLAND
TO HEARING RECORD REQUESTS OF THE DEPARTMENT OF
TELECOMMUNICATIONS AND CABLE**

RECORD REQUEST 1: Please (1) verify the accuracy of the number of labor hours used in Worksheet A, line 6 of the Form 1205; (2) provide an explanation why the number of labor hours used is the same as used in Attachment A to Information Request DTC 1-5; and (3) provide any changes needed in the Form 1205 or Attachment A to Information Request DTC 1-5.

RESPONSE: The number of labor hours used in Worksheet A, Line 6 of the Form 1205 is accurate. The hours used in Worksheet A, line 6 of the Form 1205 on Attachment A of Information Request DTC 1-5 is incorrect and should be 150,649. An updated Form 1205 for Attachment A is attached.

RESPONSIBLE PERSON: Mike Patrie
DATE: December 10, 2012

**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**



Petition of CoxCom, Inc. d/b/a Cox
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**RESPONSES OF COXCOM, INC., D/B/A COX COMMUNICATIONS NEW ENGLAND
TO HEARING RECORD REQUESTS OF THE DEPARTMENT OF
TELECOMMUNICATIONS AND CABLE**

RECORD REQUEST 2: With regard to the Form 1205, please check and verify the accuracy of the average hours for unwired and pre-wired installations, as shown in the Worksheet for Calculation of Equipment and Installation Charges, Step B.

RESPONSE: The average hours for unwired installations on the 2010 Form 1205 should be 0.9167. The average hours for unwired installations are correct on the 2009 recalculated Form 1205. A corrected 2010 Form 1205 is attached. Also, an updated rate structure page is attached.

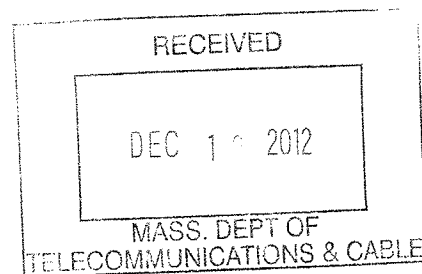
The average hours for wired installations on the 2010 Form 1205 are correct at 0.4167. The average hours for wired installations on the 2009 recalculated Form 1205 are incorrect and should be 0.4167. An updated 2009 recalculated Form 1205 is attached.

RESPONSIBLE PERSON: Mike Patrie
DATE: December 10, 2012

FORM 1205
DETERMINING REGULATED EQUIPMENT AND INSTALLATION COSTS
"EQUIPMENT FORM"

Final

Community Unit Identifier (CUI) of cable system		Date of Form Submission	
Cox Communications (aggregate filing)			
Name of Cable Operator			
Cox Communications			
Mailing Address of Cable Operator			
1400 Lake Huron Drive			
City		State	ZIP Code
Atlanta		GA	30319
Name and Title of person completing this form:			
Sharran Urban, Senior Manager, Accounting			
Telephone number		Fax Number	
404-843-5466		404-269-2171	
Name of Local Franchising Authority			
See attached listing			
Mailing Address of Local Franchising Authority			
City		State	ZIP Code



1. This form is being filed: [Enter an "x" in the appropriate box]

- ☐ In conjunction with FCC Form 1200, FCC Form 1220, or FCC Form 1225.
Attach the completed FCC Form 1200, FCC Form 1220, or FCC Form 1225 to the front of this form.
OR

☒ In order to fulfill FCC rules requiring an annual filing of this form
Enter the date on which you last filed this form 04/30/10 (mm/dd/yy)

Note: This should be the date on which the rates last justified, by using either FCC Form 393 or the prior filing of this form, were in effect.

2. Enter the date on which you closed your books for the fiscal year reflected in this form:

Note: This will indicate the end of the 12-month fiscal year for which you are filing this form.

12/31/10 (mm/dd/yy)
2009 Data Used

3. Indicate the corporate status of your cable system [Enter an "x" in the correct box]

- ☒ C-Corporation
☐ Subchapter S corporation
☐ Partnership
☐ Sole Proprietorship
☐ Other [Please explain below]

SCHEDULE A: CAPITAL COSTS OF SERVICE INSTALLATION AND MAINTENANCE OF EQUIPMENT AND PLANT

A	Equipment and Plant	Vehicles	Tools	Advantax Mobil Radio	Other 1. (Specify below)	Other 2. (Specify below)
B	Gross Book Value	\$1,894,545	\$812,208	\$197,682	\$517,482	
C	Accumulated Depreciation	\$1,320,706	\$651,164	\$197,316	\$255,440	
D	Deferred Taxes	\$59,797	\$18,991		0	
E	Net Book Value [B-(C+D)]	\$514,042	\$142,052	\$366	\$262,042	
F	Rate of Return	0.1125				
G	Calculation of Gross-up Rate					
G1	Federal Income Tax Rate	0.38				
G2	State Income Tax Rate	0.0863				
G3	Net Total Income Tax Rate [(G1+G2)-(G1 x G2)]	0.43331				
G4	Adjustment to Reflect Interest Deductibility					
G4a	Actual Interest Amount	\$25,125				
G4b	Total Net Assets	\$70,663,677				
G4c	Base Return on Investment Amount [G4b x F]	\$41,699,664				
G4d	Interest Deductibility Factor [G4a/G4c]	(0.0008)				
G5	Effective Tax Rate [G3 x (1-G4d)] [C-Corps skip to G7]	0.4339				
G6	Adjustments for Non-C Corporations					
G6a	Base Return on Investment Amount [G4c]	n/a				
G6b	Distributions					
G6c	Contributions (may not exceed G6b)					
G6d	Returns Subject to Income Tax [G6a-G6b+G6c]	n/a				
G6e	Returns Percentage Subject to Income Tax [G6d/G6a]	n/a				
G7	Gross-Up Rate [C-Corps: 1/(1-G5) Other: 1/(1-(G5 x G6e))]	1.7663				
H	Grossed-Up Rate of Return [F x G7]	0.1987				
I	Return on Investment Grossed-Up for Taxes [E x H]	\$102,145,6588	\$28,227,2217	\$72,6464	\$52,070,494	\$0.00
J	Current Provision for Depreciation	\$328,543	\$39,380	\$418	\$0	
K	Annual Capital Costs [I+J]	\$430,688,7213	\$67,606,7499	\$490,4523	\$52,070,494	\$0.00
L	GRAND TOTAL [sum of Line K entries]	\$550,956,4176				

Box 1.

Specify: Other 1. Maintenance Facilities

Specify: Other 2. _____

SCHEDULE B: ANNUAL OPERATING EXPENSES FOR SERVICE INSTALLATION AND MAINTENANCE OF EQUIPMENT

	Salaries & Benefits	Supplies	Utilities	Other Taxes	Other 1. (Specify below)	Other 2. (Specify below)
A	Annual Op. Expenses for Svc. Install. and Maint. of Equip.	\$2,904,077	\$54,905	\$182,346	\$1,324,805	\$1,361,223
B	GRAND TOTAL [sum of Line A entries]	\$6,748,278,8939				\$920,924

Box 2.

Specify: Other 1. Auto Operating, Outside Labor

Specify: Other 2. CPE R&M and Communications Expense

SCHEDULE C: CAPITAL COSTS OF LEASED CUSTOMER EQUIPMENT								
A	Equipment	Remotes		Non Addressable Boxes	Addressable Boxes	Cable Card		
B	Total Maintenance/Service Hours (Attach Explanation)	1,997		0	52,693			
C	Total # of Units in Service	442,994		126	442,994	1		
D	Gross Book Value	8,145,474		0	161,775,848	55		
E	Accumulated Depreciation	7,501,614		0	142,872,491	28		
F	Deferred Taxes	33,455		0	30,453	6		
G	Net Book Value (D-(E+F))	\$610,403.97	\$0.00	\$0.38	\$18,872,903.88	\$22.13	\$0.00	\$0.00
H	Grossed-Up Rate of Return [From Sched. A, Line H]	0.1987						
I	Return on Investment Grossed-Up for Taxes [G x H]	\$121,293.81	\$0.00	\$0.08	\$3,750,248.29	\$4.3975	\$0.00	\$0.00
J	Current Provision for Depreciation	\$12,706		0	13,823,257	18		
K	Annual Capital Costs (I+J)	\$633,999.4016	\$0.00	\$0.0751	\$17,573,505.3566	\$22.8575	\$0.00	\$0.00
L	GRAND TOTAL (sum of Line K entries)	\$18,207,527.69						

Box 3.

SCHEDULE D: AVERAGE HOURS PER INSTALLATION	
A. Average Hours per Unwired Home Installation (attach an explanation)	0.9167
B. Average Hours per Pre-Wired Home Installation (attach an explanation)	0.4167
C. Average Hours per Additional Connection Installation at Time of Initial Installation (attach an explanation)	0.5
D. Average Hours per Additional Connection Installation Requiring Separate Installation (attach an explanation)	0.5
Other Installation (by Item Type):	
E. Digital Install (includes HDTV and DVR)	
Average Hours per Installation (attach an explanation)	1.4167
F. Digital A/O at Time	0.6667
Average Hours per Installation (attach an explanation)	
G.	
Average Hours per Installation (attach an explanation)	

WORKSHEET FOR CALCULATING TOTAL EQUIPMENT AND INSTALLATION COSTS	
1. Total Capital Costs of Installation and Maintenance [Schedule A, Box 1]	\$550,856.4176
2. Total Annual Operating Expenses for Installation and Maintenance [Schedule B, Box 2]	\$6,748,278.8939
3. Total Annual Capital Costs of Installation and Maintenance [Line 1 + Line 2]	\$7,299,135.3115
4. Customer Equipment and Installation Percentage (attach explanation)	
5. Annual Customer Equipment Maintenance and Installation Costs, Excluding Costs of Leased Equipment [Line 3 x Line 4]	\$0.00
6. Total Capital Costs of Leased Customer Equipment [Schedule C, Box 3]	\$18,207,527.6908
7. Annual Customer Equipment and Installation Costs [Line 5 + Line 6]	\$18,207,527.6908
8. Percentage Allocation to Franchise Area (see instructions)	
9. Allocated Annual Equipment and Installation Cost [Line 7 x Line 8]	\$0.00
10. Monthly Equipment and Installation Cost [Line 9 / (12)]	\$0.00
11. Number of Basic Subscribers in Franchise	
12. Monthly Equipment and Installation Cost per Subscriber [Line 10 / Line 11]	#DIV/0!
13. Inflation Adjustment Factor [See Instructions]	
14. Adjusted Monthly Equipment and Installation Cost per Subscriber [Line 12 x Line 13]	#DIV/0!

SUMMARY SCHEDULE		Permitted	Actual *
Current Equipment and Installation Rates			
1. Charges for Cable Service Installations			n/a
a. Hourly Rate [Step A, Line 7]			
b. Average Installation Charges:			
1. Installation of Unwired Homes [Step B, Line 9a3]		\$24,415.7	
2. Installation of Prewired Homes [Step B, Line 9b3]		\$20,189.7	
3. Installation of Additional Connections at Time of Initial Installation [Step B, Line 9c3]		\$24,225.7	
4. Installation of Additional Connections Requiring Separate Install [Step B, Line 9d3]		\$24,225.7	
5. Other Installations (specify) [Step B, Lines 9e3, 9e6, 9e9]			
Digital Install		\$27,639.4	
Digital A/O at Time		\$32,300.9	
2. Monthly Charge for Lease of Remote Controls [Step C, Line 17, columns a-c]			\$0.1339
Remote Control Type 1: Remotes			
Remote Control Type 2:			
3. Monthly Charge for Lease of Converter Boxes [Step D, Line 25, columns a-c]			
Non Addressable Boxes		\$4,000.0	
Addressable Boxes		\$5,750.0	
4. Monthly Charge for Lease of Other Equipment [Step E, Line 33]			\$1.90
5. Charge for Changing Times (if any) [Step F, Line 34, 35 or 36c]			\$1,900.0

* See Proposed Rate Structure attached to FCC Form 1240

LABOR COST AND POLICY CHANGES

Indicate your answer to the following three questions by placing an "x" in the appropriate box

1. Have you included the labor costs associated with subscriber cable drops in your charges for initial installation?

☐ YES
☒ NO

2. Have you capitalized the labor costs associated with subscriber cable drops?

☒ YES
☐ NO

3. If you have filed this form before, have you changed any policy, e.g., cost accounting or cost allocation that causes an increase in the costs included in the computation of equipment and installations charges?

☐ YES, see explanation below*
☒ NO

CERTIFICATION STATEMENT

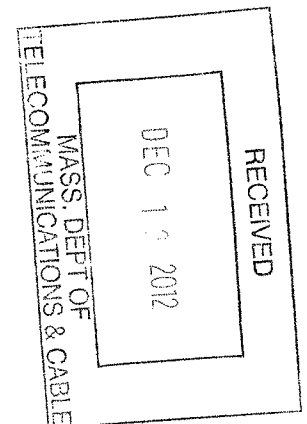
WILLFUL FALSE STATEMENTS MADE ON THIS FORM ARE PUNISHABLE BY FINE AND/OR IMPRISONMENT (U.S. CODE TITLE 18, SECTION 1001), AND/OR FORFEITURE (U.S. CODE, TITLE 47, SECTION 503).
I certify that the statements made in this form are true and correct to the best of my knowledge and belief, and are made in good faith.

Name of the Cable Operator	Signature
Cox Communications	Sharman Urban
Date	Title
	Sharman Urban, Senior Manager, Accounting

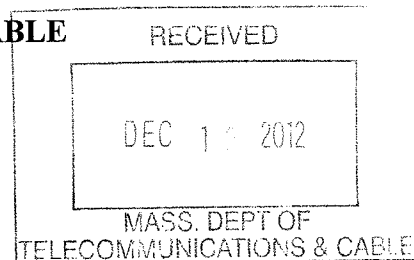
Cox Com Inc. d/b/a Cox Communications New England
City of Holland
Proposed Rate Structure
Basic Service, Equipment and Installation Rate Summary
CUID - MA0321
Proposed Rates Effective May 1, 2012

	<u>Current Rate</u>	<u>MPR</u>	<u>Operator Selected Rate</u>	<u>Increase/D ecrease</u>
<u>Service Rates:</u>				
Basic Tier	\$ 10.11	\$ 13.08	\$ 10.11	\$ -
<u>Installation and Equipment Rates:</u>				
<u>Installation:</u>				
Installation of Unwired Home	\$ 41.30	\$ 51.56	\$ 41.30	\$ 0.00
Installation of Prewired Home	\$ 20.95	\$ 23.44	\$ 20.95	\$ (0.00)
Add/Move/Reconnect A/O at Time of Initial Install	\$ 17.50	\$ 28.12	\$ 17.50	\$ (0.00)
Add/Move/Reconnect A/O After Initial Install	\$ 20.20	\$ 28.12	\$ 20.20	\$ 0.00
Digital Install	\$ 41.30	\$ 51.56	\$ 41.30	\$ 0.00
<u>Equipment:</u>				
Remotes	\$ 0.11	\$ 0.13	\$ 0.11	\$ (0.00)
Digital Receiver	\$ 4.98	\$ 3.36	\$ 3.36	\$ (1.62)
DVR/High Definition Receiver	\$ 4.98	\$ 3.36	\$ 3.36	\$ (1.62)
cableCARD	\$ 1.99	\$ 1.90	\$ 1.90	\$ (0.09)
Change of Service (In Office)	\$ 1.99	\$ 1.99	\$ 1.99	\$ -
Change of Service (Home Visit)	\$ 21.93	\$ 28.12	\$ 21.93	\$ -
Service Visits Unrelated to Cox Equipment or Signal Delivery	\$ 21.93	\$ 28.12	\$ 21.93	\$ -

Note: Rates exclude Taxes and Regulatory Fees



**COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF TELECOMMUNICATIONS AND CABLE**



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Docket No. D.T.C. 12-1

**RESPONSES OF COXCOM, INC., D/B/A COX COMMUNICATIONS NEW ENGLAND
TO HEARING RECORD REQUESTS OF THE DEPARTMENT OF
TELECOMMUNICATIONS AND CABLE**

RECORD REQUEST 3: Did the Company incur retransmission consent costs (cash costs) prior to December 2010? If such costs were incurred, please explain why these costs were not included in the prior Form 1240 filing.

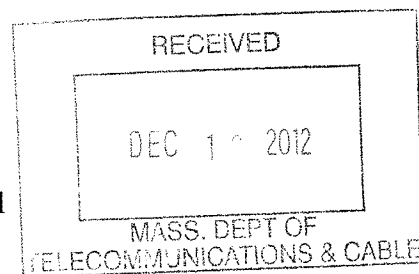
RESPONSE: Costs were incurred for Meredith station WSHM prior to December 2010. These costs were inadvertently overlooked as part of the prior Form 1240 filing.

RESPONSIBLE PERSON: Mike Patrie
DATE: December 10, 2012

**COMMONWEALTH OF MASSACHUSETTS
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TO HEARING RECORD REQUESTS OF THE DEPARTMENT OF
TELECOMMUNICATIONS AND CABLE**

RECORD REQUEST 4: Please verify and explain the handling of TV Guide programming costs in: (1) the projected period in last year's Form 1240 filing (D.T.C. 10-10); and (2) the true up period in the current Form 1240 filing. In addition, please verify programming costs included in the current Form 1240.

RESPONSE:

(1) TV Guide programming costs were not included in the projected period in last year's Form 1240 filing dated December 28, 2010. At the time of this filing, TV Guide Channel was planned to be removed prior to the project period.

(2) The true up period in the current Form 1240 does not include TV Guide costs. The costs should have been included in the filing for the true-up period through July 2011, which was when the TV Guide Channel was actually removed from the line-up.

The current Form 1240 includes programming costs for TBS and CSPAN and retransmission costs as previously detailed in our response to Information Request DTC 1-1.

RESPONSIBLE PERSON: Mike Patrie
DATE: December 10, 2012