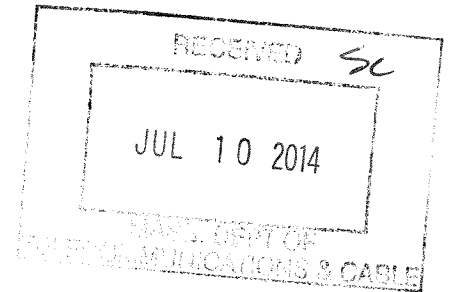


D.T.C. 13-10

July 9, 2014

In the Matter of Time Warner Cable for Review of FCC Forms 1240 and Form 1205 for the
Great Barrington, North Adams and Pittsfield Systems.

TIME WARNER CABLE'S RESPONSE TO RECORD REQUESTS BY THE DEPARTMENT
OF TELECOMMUNICATIONS AND CABLE MADE AT PUBLIC AND EVIDENTIARY
HEARING ON JUNE 12, 2014



In the Matter of Time Warner Cable for Review of FCC Forms 1240 and Form 1205 for the Great Barrington, North Adams and Pittsfield Systems.

TIME WARNER CABLE'S RESPONSE TO RECORD REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE MADE AT PUBLIC AND EVIDENTIARY HEARING ON JUNE 12, 2014

Request #1:

Explain why Time Warner elected to separately line item the \$2.25 retransmission fee on customers statements. How was the \$2.25 calculated when the 1240 forms are showing a higher amount? Provide messaging to customers of this change.

Response #1:

In recent years, the amount that Time Warner Cable has had to pay broadcast stations in retransmission fees has increased very substantially. To make our customers aware of the significant portion of the charges for cable service now attributable to broadcasters' retransmission fees, Time Warner Cable decided to break out these costs as a separate line item on the bill.

The \$2.25 line item for retransmission fees on the bills of our customers in Massachusetts reflects a somewhat smaller amount than the actual retransmission fees paid by Time Warner Cable based on the number of Massachusetts customers as the FCC 1240 Forms indicate. This was done so that the retransmission fee was uniform for customers in a larger area than just our service area in Massachusetts, making it easier for our service representatives who speak to customers in the larger area to explain the charge.

A copy of the talking points used by these representatives is attached.

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TIME WARNER CABLE'S RESPONSE TO RECORD REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE MADE AT PUBLIC AND EVIDENTIARY HEARING ON JUNE 12, 2014

Request #2:

Refile the North Adams system form 1240 removing Williamstown as it is not a regulated community.

Response #2:

A revised North Adams system FCC Form 1240, not including Williamstown, is attached.

July 9, 2014

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TIME WARNER CABLE'S RESPONSE TO RECORD REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE MADE AT PUBLIC AND EVIDENTIARY HEARING ON JUNE 12, 2014

Request #3:

Provide a copy of the North Adams copyright filing which shows the distant signals listing and supports the calculation on the 1240 form.

Response #3:

The relevant Statements of Account for the periods July 1, 2012 through December 31, 2012 and January 1, 2013 through June 30, 2013 are attached.

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TIME WARNER CABLE'S RESPONSE TO RECORD REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE MADE AT PUBLIC AND EVIDENTIARY HEARING ON JUNE 12, 2014

Request #4:

Explain the unbundling of the equipment/navigator charges.

Response #4:

TWC currently unbundles (i.e., itemizes) its charges for a converter and its "navigator" charge on subscriber bills in accordance with Commission rules. Thus, a subscriber who leases an HD Set-top Box will see on his/her bill a charge for the HD Set Top box of \$6.98 (the OSR/MPR for the box as calculated on Form 1205) and a separate charge of \$3.27 for "The Guide" (i.e., the navigator). The navigator is not part of the regulated equipment rate because it is a service whose costs are not included in computing the Form 1205 equipment calculation; and it is not part of the regulated "basic service" rate because it is not a basic service provided to every subscriber.

July 9, 2014

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TIME WARNER CABLE'S RESPONSE TO RECORD REQUESTS BY THE DEPARTMENT OF TELECOMMUNICATIONS AND CABLE MADE AT PUBLIC AND EVIDENTIARY HEARING ON JUNE 12, 2014

Request #5:

Provide a listing of the costs included in the current year filing of the form 1205 but not included in filings for prior years. Provide a 1205 that doesn't include those costs.

Response #5:

Provide a detailed listing of the costs included in the current year filing of the Form 1205 vs. the prior year filing. Provide a Form 1205 that does not include those variances so that a comparison can be done between the 2 years.

Time Warner Cable has used a national "aggregate" Form 1205 to calculate equipment rates for many years. Prior to this year, the national Form 1205 was prepared by consolidating separately prepared 1205s from several Time Warner Cable regions around the country. The systems included in these regional Form 1205s varied over time as systems were acquired or sold. Costs booked by TWC at the corporate level were not included in these prior aggregate filings, (although it is possible that comparable corporate level costs were unbundled by some of the acquired systems in their pre-Time Warner Cable initial rate setting computations). Unlike the prior year Form 1205s, the current year's national form was prepared on a centralized basis and includes corporate costs that would have been omitted from the prior year form, such as:

Certain technology licensing and maintenance costs.

Certain generic software costs.

Maintenance expenses related to set-top boxes.

Expenses related to the procurement, inventory storage and distribution of set-top boxes.

We no longer have the information available to recreate a 1205 for the current year on the same basis as the 1205s for prior years were prepared.