

Consumer Advisory on Legal State-Licensed Gaming

The Office of the Attorney General (“AGO”), the Massachusetts Gaming Commission (“MGC”), and the Massachusetts State Lottery Commission (“MSLC”) issue this Advisory to warn Massachusetts consumers of the risks of illegal gaming and to provide an easy guide to help understand the state-licensed gaming options available in the Commonwealth.

Because unlicensed and illegal gaming websites often lack many of consumer safeguards required by Massachusetts laws, they can carry extra risks for users, including fraud and identity theft, and financial losses through irresponsible play or an unlicensed business’s failure or refusal to pay out winnings. Please report any unlicensed operator-related concerns to the AGO [here](#).¹

For those who choose to engage in gaming, there are currently five—soon to be six—types of licensed, legal gaming permitted under Massachusetts laws. Each has a regulator you can contact for more information and to report any concerning or unlawful practices. The table below outlines key information for each gaming industry, including where to identify lawful operators and file a complaint with the regulator against a lawful operator.

You can find more information and ways to play responsibly [here](#).² If you are concerned that either you or a loved one’s gameplay is becoming a problem, help is available [here](#).³

| <u>Gaming Industries & Identifying Lawful Operators</u> | <u>Online Allowed?</u> | <u>Minimum Age</u> | <u>State Regulator</u> | <u>To File a Complaint</u> |
|---|-------------------------------|---------------------------|-------------------------------|--|
| (1) Casino Gaming ⁴ | No | 21+ | MGC | Click here ⁵ |
| (2) Sports Wagering ⁶ | Yes | 21+ | | |
| (3) Horse Racing ⁷ | Yes | 18+ | | |
| (4) Fantasy Contests ⁸ (i.e. daily fantasy sports) | Yes | 21+ | AGO | Click here ⁹ |
| (5) Retail Lottery ¹⁰ (e.g. scratch tickets, Keno) | No | 18+ | MSLC | Click here ¹¹ |
| (6) iLottery ¹² (launching summer 2026) | Yes | 21+ | | |

¹ By submitting a complaint online via <https://www.mass.gov/how-to/file-a-gaming-tip> or calling 617-963-2223.

² <https://www.playwell.org/> is the MGC’s responsible gaming program that provides “player guidance and support to help keep Massachusetts gambling spaces safer and more balanced.”

³ <https://maproblemgamblinghelpline.org/> and by calling or texting “GAMB” to 800-327-5050.

⁴ For more information about Massachusetts casinos, visit <https://massgaming.com/licensing/mgc-licensees/>.

⁵ <https://massgaming.com/contact/>.

⁶ To learn more about licensed sportsbooks in Massachusetts, visit <https://massgaming.com/about/sports-wagering-in-massachusetts/sports-wagering-licensees/>.

⁷ To learn more about the Commonwealth’s horse racing industry, visit <https://massgaming.com/about/horse-racing/>.

⁸ To learn more about fantasy contest operators, visit <https://massgaming.com/about/daily-fantasy-sports-in-massachusetts/>.

⁹ <https://www.mass.gov/how-to/file-a-consumer-complaint>

¹⁰ For more on the Lottery, including identifying licensed Lottery agents, visit <https://masslottery.com/>.

¹¹ <https://masslottery.com/about/contact-us>.

¹² Information about the iLottery will be made available on <https://www.masslottery.com/>.