Returning Applicants - How to Login and Reset Your CHAMP Password

Step 1: Go to https://mass.gov/applyforpublichousing and click "LOGIN"
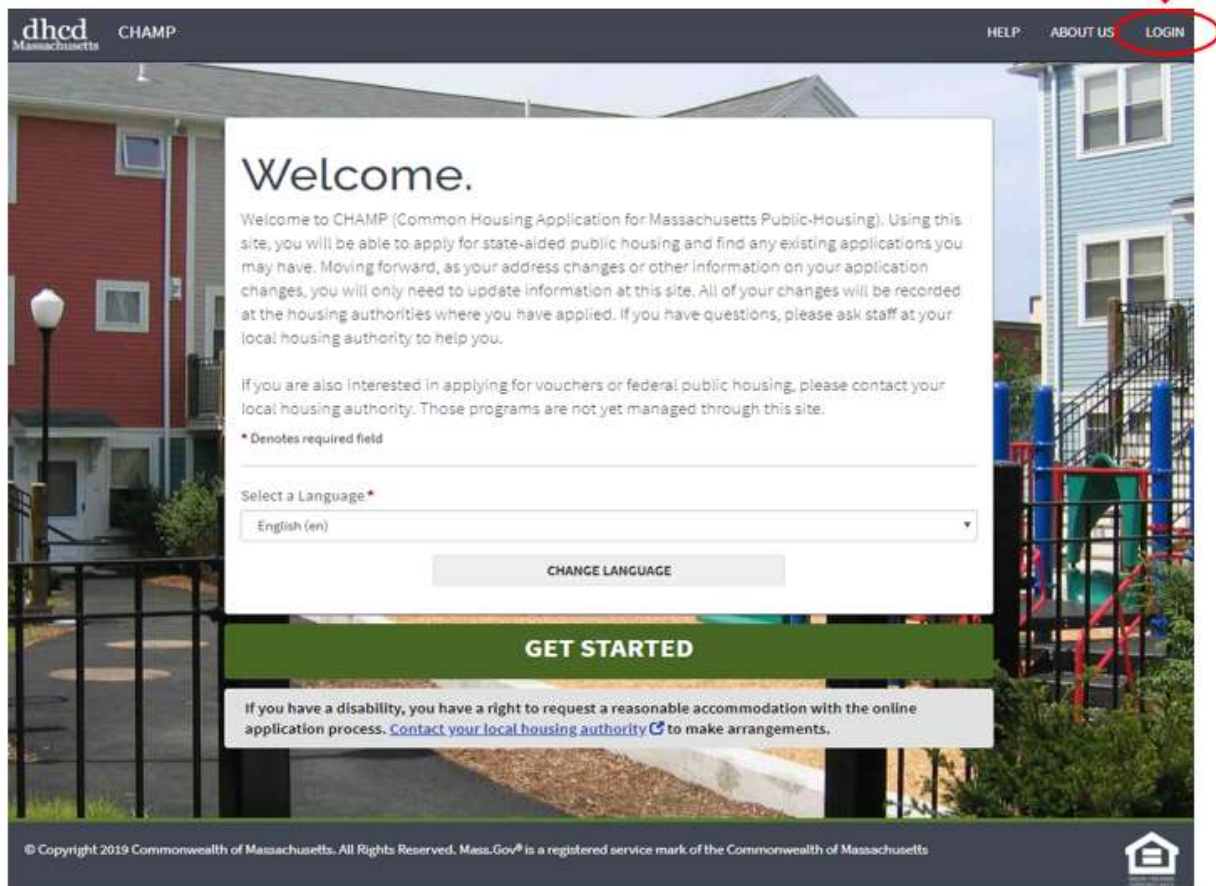
Enter the username and password used when you first created your CHAMP account and click "LOGIN."
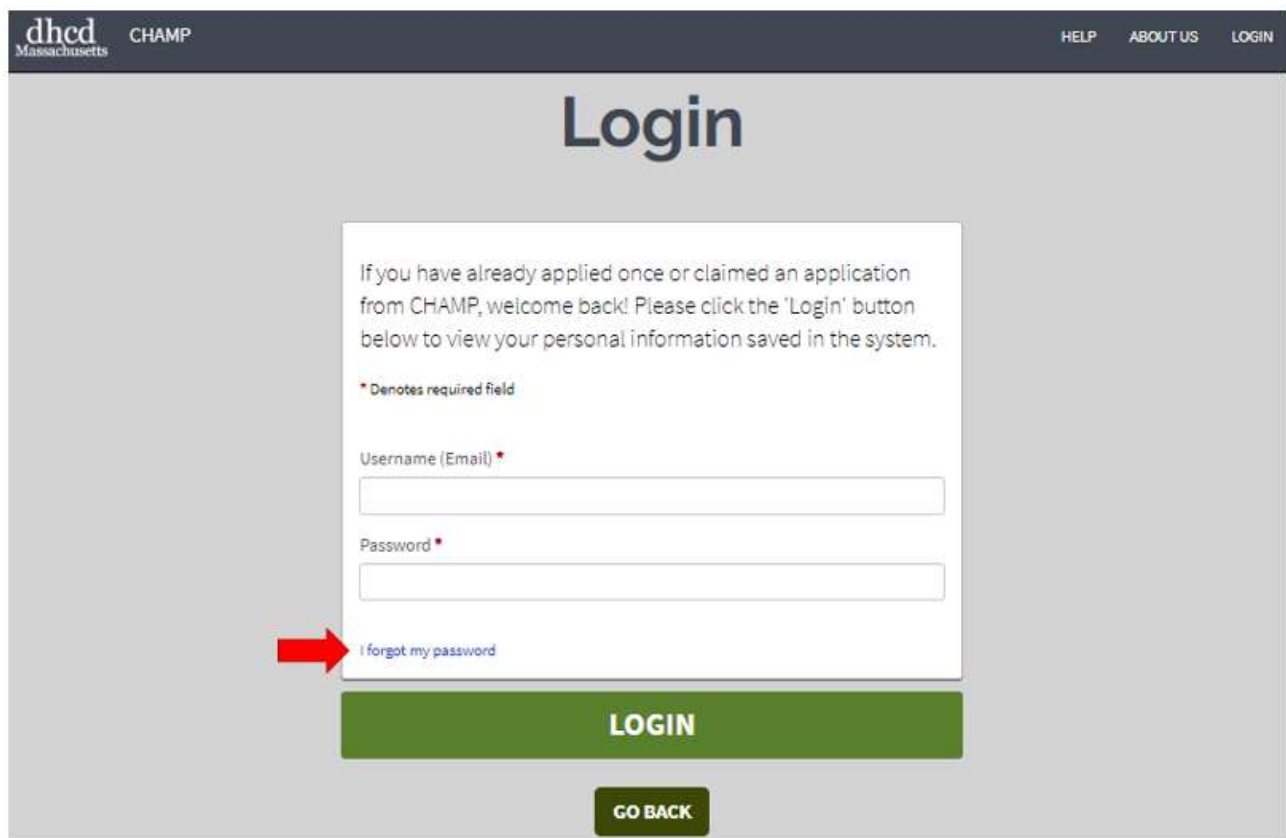
If you have forgotten your password, please follow these steps:

Click "I forgot my password" on the login page

Enter the email you used to create a username and click "Submit"

If you have forgotten the email (username) you used when you originally created a CHAMP account, please contact a Local Housing Authority for assistance.
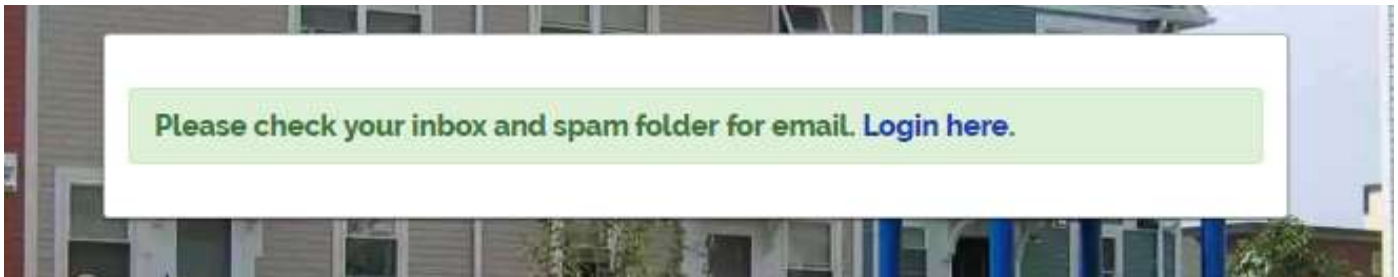

After you have entered your email and clicked, "SUBMIT" a password reset link will be sent to your email inbox and you will see this notification:

Click the password reset link in your email, enter your new password in both fields, and click "Submit."