

Mass Workforce Issuance

100 DCS 08.100

☐ Policy ☒ Information

To: Chief Elected Officials
Workforce Development Chairs
Workforce Development Directors
Title I Administrators
Career Center Directors
Title I Fiscal Officers
DCS Operations Managers

cc: WIOA State Partners

From: Alice Sweeney, Director
Department of Career Services

Date: May 5, 2015

Subject: Revised Reemployment Services and Eligibility Assessment (RESEA) Case Resolution Assistance Form

Purpose: To notify Local Workforce Development Boards, One-Stop Career Center Operators, and other local workforce development partners of an update to the RESEA Assistance Request Form revised on May 1, 2015, Form No. RESEA/ARF1. This form replaces the *REA Assistance Request Form*.

Background: As of March 25, 2015, the process to request assistance from DCS to resolve REA issues due to a center error was implemented. Effective immediately, this form replaces the previous form that was distributed on March 25, 2015 under Workforce Issuance No. 15-19.

Please ensure that all staff are made aware of the change and use the revised form.

Inquiries: Please direct all questions to Donna Gambon at dgambon@detma.org.

Attachment: A. RESEA Assistance Request Form