

**COMMONWEALTH OF MASSACHUSETTS  
EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES**

**Request for Responses from Integrated Care Organizations  
RFR # 12CBEHSDUALSICORFR**

**AMENDMENT #2**

The following is a list of amendments to the Request for Responses (RFR) from Integrated Care Organizations (RFR #12CBEHSDUALSICORFR) issued on June 19, 2012, as amended by Amendment #1, issued on July 24, 2012.

1. **Section 2** – The definition of “Contract Year” is replaced by the following:  
  
“**Contract Year (or Demonstration Year)** – a 12-month period commencing January 1 and ending December 31, unless otherwise specified by EOHHS; provided, however, the first period commences April 1, 2013, and ends December 31, 2014.”
2. **Section 4.9.B.7.b** – The phrase “three business days” is replaced by the following: “72 hours”.
3. **Section 5.1.B.1.a** is stricken.
4. **Section 9.4.B.1.b** is replaced by the following: “Has, in the past 10 years, had any warnings, sanctions or corrective action requirements imposed for non-compliance with contract terms”.
5. **Section 9.10.A.1.a.2** – The phrase “Version 2.0” is replaced by the following: “Version 3.0”.
6. **Section 10.10.A.3** – “acute” is replaced by the following “medical and/or behavioral health services”.
7. **Section 10.11.B.5** – The phrase, “during the hours of 8:00 a.m. to 5:00 p.m.” is replaced by the following: “during the hours of 8:00 a.m. to 8:00 p.m.”
8. **Section 10.11.B.7** – The phrase “for providers including procedures for verifying enrollment:” is replaced by the following: “, including:”.
9. **Appendix D** – In the definition of Care Transitions Assistance, the phrase “Telephonic or other follow-up with Enrollees within 48 hours of an inpatient encounter” is replaced by the following: “Telephonic or other follow-up with Enrollees within 48 hours of an inpatient discharge”.
10. **Appendix F** – Row 10, “Contract loans (including \$0 premium notes)” is stricken.