

# Answers to All of Your Questions About Transportation

## Eligibility

- Find out what, if any, requirements are needed to qualify for the service
- Discover if rides are provided for wheelchair users or other persons with disabilities

## Accessibility

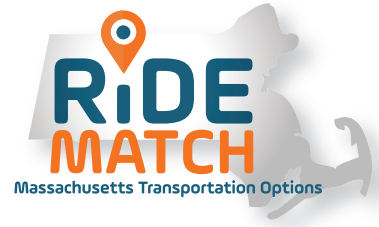
- Check to see if vehicles are wheelchair accessible or not
- Know beforehand if the service is curb-to-curb, door-to-door or if you will be required to share a ride with other passengers

## Flexibility

- See which towns the provider goes to
- See the times/days the service operates
- Find out if a reservation is needed and how far in advance
- See if the service is available in the evenings and on the weekends
- Make sure rides are provided to social as well as medical or shopping appointments
- Check to see if you can access schedules and timetables

## Affordability

- Check out rates and fares, if available
- Or, get the customer service number to call for rates



## What's in the Ride Match Database?

The Ride Match website provides links and phone numbers to a wide variety of transportation options and services available in Massachusetts to help users to understand and locate accessible transportation services. These include traditional bus and commuter rail services provided by the MBTA and the 15 regional transit authorities; senior transportation services operated by non-profit organizations and municipal governments; as well as private medical transport, taxis and livery services.

## About Ride Match

Not everyone in Massachusetts has easy access to a personal vehicle or public transportation. Ride Match was designed to help fill the gaps and provide the state's most vulnerable populations, and the agencies that serve them, with a way to easily identify all the transportation options within their communities.

In 2010, the Greater Attleboro Taunton Regional Transit Authority (GATRA) was awarded a Mobility Management grant to develop an in-depth directory of transportation options that would enhance customer service by connecting people with the knowledge about transportation services in their community and how to use them.

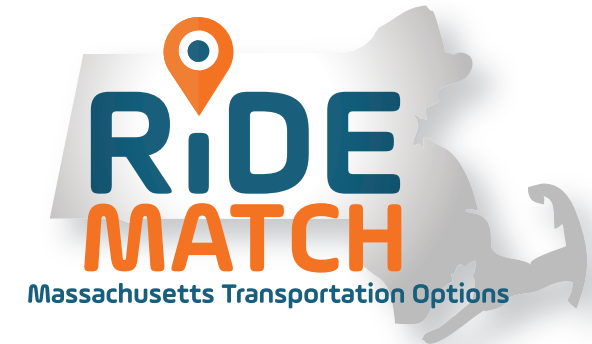
To accomplish this goal, GATRA reached out and formed partnerships with multiple agencies and organizations as well as local taxi operators, private, public, non-profit and community-based organizations and created the Ride Match database and online resource.

Originally, Ride Match was intended to be a comprehensive database for Southeastern Massachusetts only, but other regions asked to join. Today, all 15 regional transit authorities are participating in the state-wide program, making Ride Match an essential service for area agencies, medical centers and individuals searching for accessible transportation options in Massachusetts.

**Ride Match**  
**10 Oak Street**  
**Taunton MA 02780**

[www.massridematch.org](http://www.massridematch.org)

## Need Transportation? Explore your options



### NEW FEATURE!

Ride Match now utilizes Google Transit technology for more accurate search results!

**Ride Match is a one-stop  
searchable directory of  
public, private & accessible  
transportation options  
in Massachusetts**

[www.massridematch.org](http://www.massridematch.org)

# What is Ride Match?

Ride Match is a one-stop searchable directory that combines all public, private, non-profit transportation options in one convenient online resource. Ideal for seniors, people with disabilities, or anyone needing to travel in Massachusetts.

Where are you going?

From:\*

Attleboro Transit Center, Attleboro, MA, United States

To:\*

Mass General Hospital: Heart Center, Fruit Street, Boston, I

Day:

Wednesday

Time:

09:00AM

Purpose:

Medical/Healthcare

Any special needs for this trip? Select all that apply.

☒ I'm a senior 60+

☐ I'm a student

☐ I'm a veteran

☐ I'm a person with a disability

☐ I need to travel with a wheelchair

☐ I need a lift to access the vehicle

☐ I need a personal care attendant

\* required

go

1 Using the Ride Match search tool is easy. Simply input your Origin and Destination, Time and Day of travel, other specific information about your trip, and click GO.

2 Search results list all of your options at once. You are shown a complete list of providers including all public and private options.

## SEARCH RESULTS

From: Attleboro Transit Center, Attleboro, MA, United States

To: Massachusetts General Hospital, Fruit Street, Boston, MA, United States

Public Transit Options

Walk to Attleboro (259 ft)

Take the MBTA Providence/Stoughton Line (Train 0) Train towards South Station.  
Depart: Attleboro 7:12am  
Arrive: South Station 8:06am

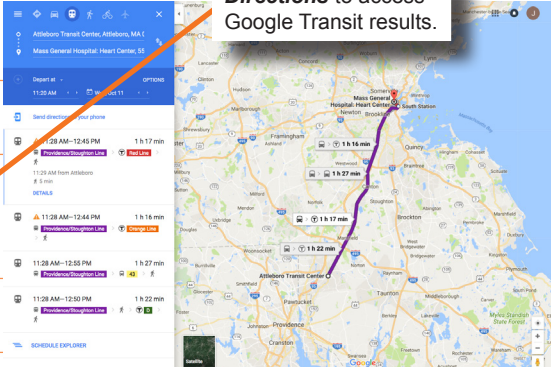
Walk to South Station (220 ft)

Take the MBTA Red Line (Subway 1) Subway towards Alewife  
Depart: South Station 8:14am  
Arrive: Charles/MGH 8:20am

Walk to 55 Fruit St, Boston, MA 02114, USA (0.2 mi)

View Map & Directions

Click on **View Map & Directions** to access Google Transit results.



Additional Public & Private Options	Customer Service	Trip Type	Who Can Ride
Med Wheels (GATRA/United Way)	508-823-8828	Boston hospital trips Medical/Healthcare	Low Income People with Disabilities Seniors Veterans
A&A Metro Trans. - Bill's Taxi Service	800-437-3844	Airport service Boston hospital trips Education Employment Medical/Healthcare Other Recreation Shopping	General Public MassHealth Recipients People with Disabilities Seniors Veterans

3 Comprehensive Provider Service Profiles include everything you need to know about the service.

## PROVIDER DETAILS

A&A Metro Trans. - Bill's Taxi Service

Customer Service:  
800-437-3844

Address:  
1001 Bedford Street  
Bridgewater, MA 02324

Visit Website

Description of Services

A full service ground transportation company that offers a wide variety of options from executive services and business service and medical transport.

Last Updated: 08/02/16

Vehicle Types

Taxi: Accepts Wheelchairs  
Vans: Lift Provided, Accepts Wheelchairs

Type of Trips Provided

Airport service  
Boston hospital trips  
Education  
Employment  
Medical/Healthcare  
Other: Corporate Shuttles  
Recreation  
Shopping

Eligibility Requirements

No eligibility process

Cancellation Policy

Require 24 hours notice

Reservation Types

Same day reservations

Special Services

Curb to Curb, Door to Door, Ride sharing

Payment Types

Cash, Check, Credit Card, Self Pay, Workmens Compensation