

## ATTACHMENT B

### DELIVERY SYSTEM REFORM INCENTIVE PAYMENT (DSRIP) PROGRAM COMMUNITY PARTNER (CP) BP4 ANNUAL REPORT RESPONSE FORM

#### PART 1: BP4 ANNUAL REPORT EXECUTIVE SUMMARY

##### General Information

<b>Full CP Name:</b>	Riverside Community Partners
<b>CP Address:</b>	270 Bridge St, Dedham, MA 02026

#### Part 1. BP4 Annual Report Executive Summary

Riverside Community Partners (RCP) experienced some leadership changes and additional administrative staff in Budget period 4. The director of BHCP required a medical leave during the first quarter of 2021 and then ultimately resigned in April. The assistant program director temporarily assumed the director role for the first six months until a new director was hired. RCP decided to hire internally by promoting the operations coordinator to the director role. Riverside also add two new administrative staff members. A data specialist/system administrator was hired to support the ongoing training and systems support for eHana, as well as supporting various data management projects. In addition, we hired an outreach coordinator. This hire had been planned in BP3 but was delayed due to hiring freezes during the peak of the pandemic. An additional change to our staff included our assistant program director giving notice of her resignation due to a geographic move to California in August of 2021. Finally, we hired an Operations Coordinator in December of 2021. The loss of the assistant director role was absorbed by the remaining administrative team. The on boarding of new administrative staff has created an opportunity to streamline and standardize our workflows. In addition, we are cross training to ensure that administrative tasks are covered by multiple team members. The additions to our administrative team have supported our efforts in providing improved data analytics to our ACO partners on a quarterly basis as well as improving ongoing support on a weekly and monthly basis to our care coordination teams.