

Restaurant Meals Program

FAQ for Participating Vendor Employees



1. What is the Restaurant Meals Program?

The Restaurant Meals Program (RMP) makes healthy prepared foods available to MA residents, while supporting local businesses like yours. Recipients of the Supplemental Nutrition Assistance Program (SNAP) who qualify can use their benefits to buy prepared and pre-packaged meals at participating restaurants and food trucks.

2. Who is eligible for RMP?

The program is for SNAP recipients who are:

- An older adult (60+),
- A person with a disability, or
- An individual or family that is experiencing homelessness.

SNAP recipients who qualify for RMP will have their cards automatically enrolled and receive notification from the Department of Transitional Assistance (DTA), so you don't have to worry about figuring out who is and who isn't eligible. If a customer has questions about their eligibility for RMP or SNAP, tell them to call 877-382-2363 or visit mass.gov/snap.

3. What does it mean to be an RMP vendor?

As an RMP vendor, you and your team are doing your part to create a healthier MA. You're also making life better for SNAP recipients who are unable to shop or cook for themselves. And you're encouraging more people to support local businesses.

4. How does it work for vendors?

RMP vendors receive free training and assistance to make sure everything goes as smoothly as possible. DTA will give you a special window decal that identifies your restaurant or food truck as an RMP participant. In general, you will serve RMP recipients like any other customer. RMP-approved vendors will offer discount options/items in your menu that you can mark with a small custom-made RMP sticker.

5. Who are your fellow RMP vendors?

RMP vendors are a diverse group of restaurant and food truck owners who serve communities across Massachusetts. Customers can find additional RMP vendors at: mass.gov/snaprestaurants

6. If there is a problem, who can help?

As the sole administrator of RMP, DTA is here to help you and your team launch the program. If you have questions or need help, visit mass.gov/info-details/snap-rmp-vendor-faq or email dta.rmp@mass.gov

