

Registry of Motor Vehicles Report

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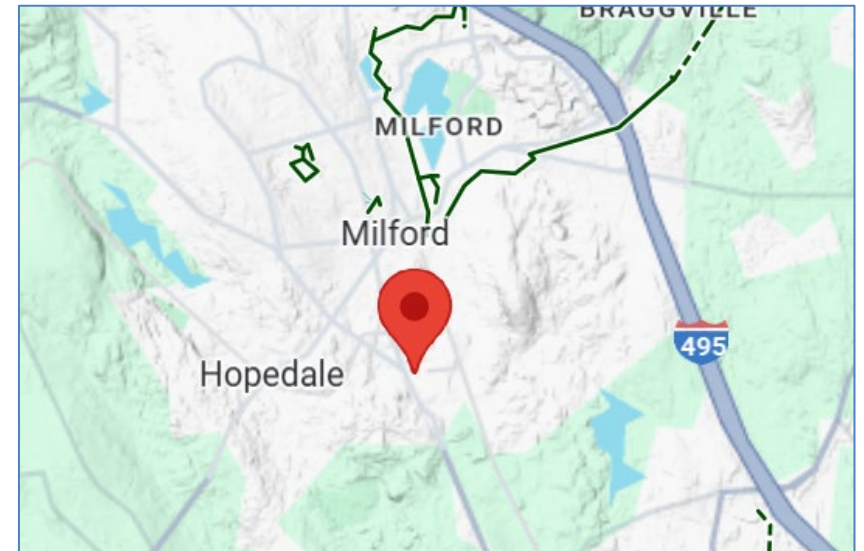
RMV Service Center Changes

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Milford RMV – new location

Milford RMV will move to 138 S Main Street, Milford on June 23

- Improved accessibility and parking
- Improved design to support customer needs
- Green construction with sustainability features
- Services offered will remain the same



Language Updates

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RMV Virtual Assistant Chatbot

- Spanish and Portuguese options are now available on the chatbot for learner's permit, driver's license, and ID card pages



National Safety Council

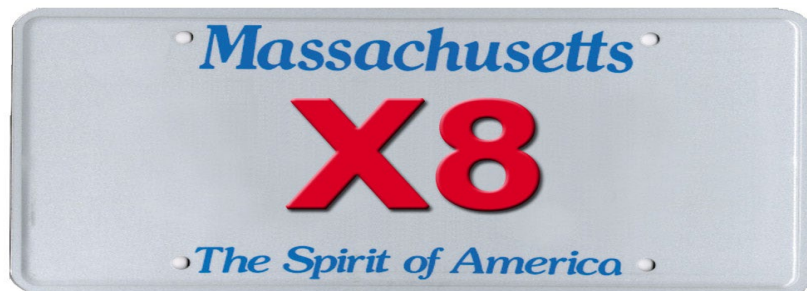
- Drivers required to take a driver retraining program as part of their reinstatement requirement now have the option of taking the course in Spanish and Portuguese



Low Plate Lottery

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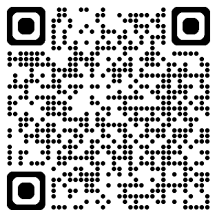
- The annual Low Plate Lottery will kickoff on June 16th
- Submissions will be accepted online at Mass.Gov/myRMV until August 15th
- Drawing will be held on September 3rd
- The year's lottery has 284 plates available with numbers such as X8, 42, 12K, and 1997
- Eligibility requirements can be found here <https://www.mass.gov/info-details/2025-low-plate-lottery-rules-and-eligibility>



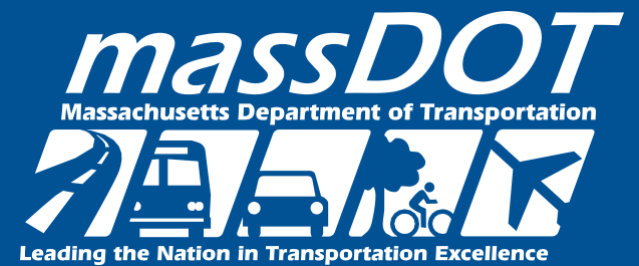
Driver's Education Update

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- Following the NHTSA facilitated state **driver education assessment** and its recommendations, we are crafting a 3-year roadmap of targeted initiatives to standardize curriculum and instructor standards, enable continuous learning, and enhance program accessibility.
- **Remote/virtual classes** for driver's education were approved as accommodation for COVID in 2020 and will be extended through the summer. Effective 09/22, in-person classroom instruction will be required for driver's education – remote/virtual option will no longer be an option.
- **In-person driver education** supports safer roads – replacing remote learning's distractions with focused training aligns with Massachusetts' Vision Zero goal of zero traffic deaths.



Thank You



Appendix

250th License Plate Unveiling Event

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