

Registry of Motor Vehicles

Registrar Colleen Ogilvie

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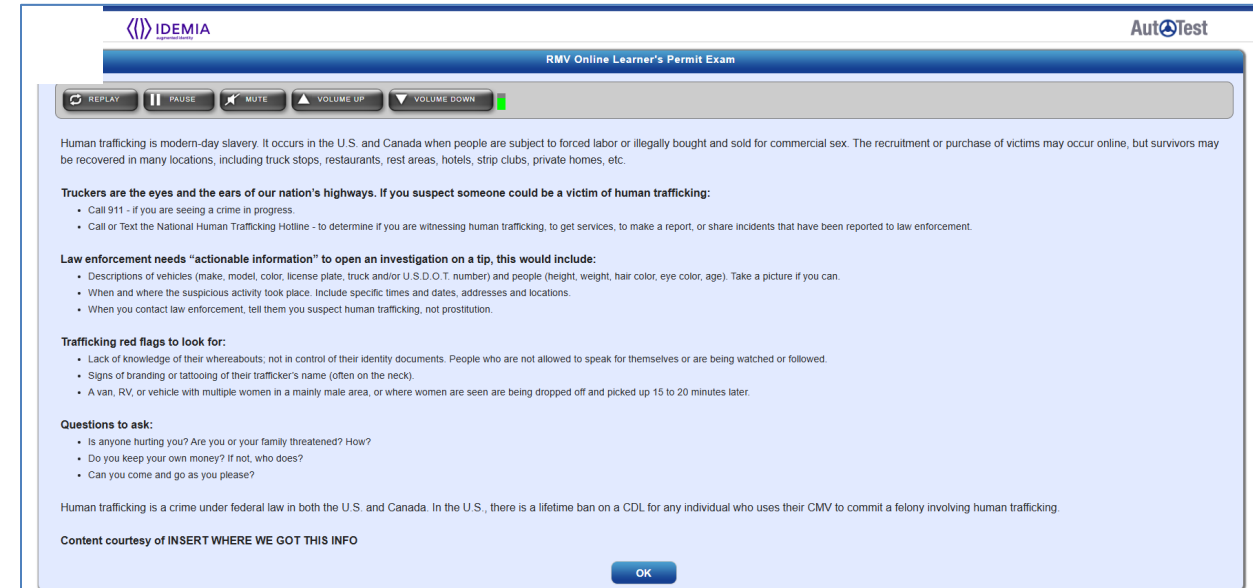
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A new public service announcement (PSA) content will be implemented at the start of the Commercial Learner's Permit General Knowledge Exam to help commercial drivers recognize and report signs of human trafficking which is often hidden and affects individuals of all ages, backgrounds, and communities.

It provides applicants with guidance on:

- Indicators of potential trafficking
- Questions to ask when encountering suspicious situations
- How to safely report concerns

This information will be available in English, Spanish, and Portuguese to ensure broad accessibility for commercial permit applicants.



The screenshot displays the 'RMV Online Learner's Permit Exam' interface. At the top, there are logos for 'IDEMIA' and 'AutoTest'. Below the logos is a control bar with buttons for 'REPLAY', 'PAUSE', 'MUTE', 'VOLUME UP', and 'VOLUME DOWN'. The main content area contains a PSA about human trafficking. The text reads: 'Human trafficking is modern-day slavery. It occurs in the U.S. and Canada when people are subject to forced labor or illegally bought and sold for commercial sex. The recruitment or purchase of victims may occur online, but survivors may be recovered in many locations, including truck stops, restaurants, rest areas, hotels, strip clubs, private homes, etc.' Below this, there are three sections: 'Truckers are the eyes and the ears of our nation's highways. If you suspect someone could be a victim of human trafficking:', 'Law enforcement needs "actionable information" to open an investigation on a tip, this would include:', and 'Trafficing red flags to look for:'. Each section contains a list of bullet points. At the bottom, there is a 'Questions to ask:' section with three bullet points. The PSA concludes with: 'Human trafficking is a crime under federal law in both the U.S. and Canada. In the U.S., there is a lifetime ban on a CDL for any individual who uses their CMV to commit a felony involving human trafficking.' and 'Content courtesy of INSERT WHERE WE GOT THIS INFO'. An 'OK' button is located at the bottom right of the PSA content area.



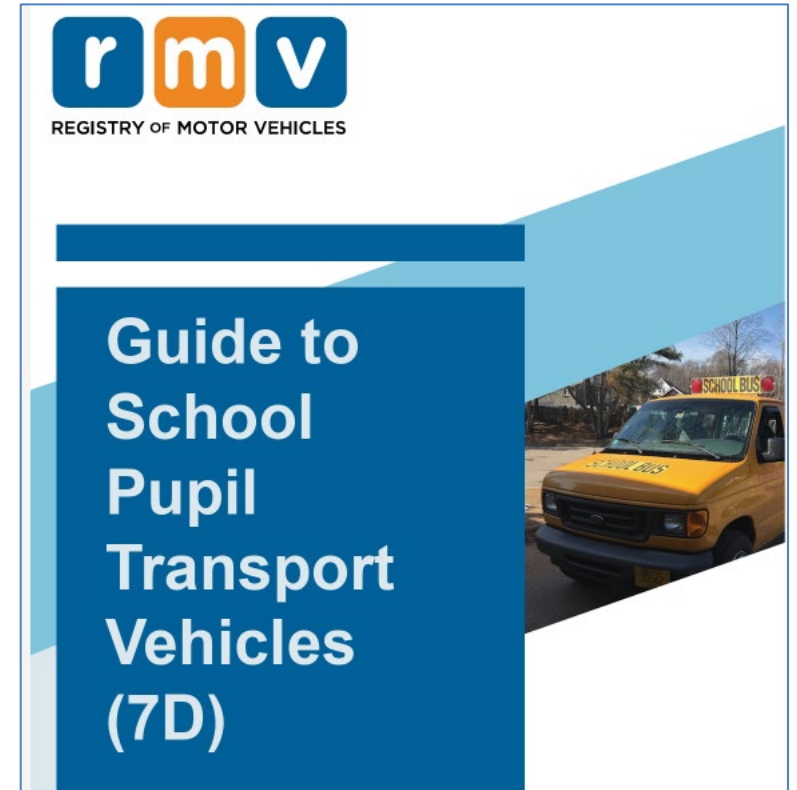
Call 911 if you see a crime in progress.

School Pupil Transport Exam – Translations

The RMV started offering the School Pupil Transport (7D) Learner’s Permit Exam into Portuguese and Haitian Creole on February 19th. These languages are in addition to the current English and Spanish versions of the exam.

These new translations will help ensure that more applicants who transport school aged children can complete the exam in the language they understand best.

The RMV is also translating the 7D Driver’s Manual into Portuguese and Haitian Creole. Once complete, these versions will be posted on the RMV website at Mass.Gov/RMV.



Thank You

