

Registry of Motor Vehicles

Registrar Colleen Ogilvie

May 20, 2026



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RMV Joins MyMassGov

Single Sign-On Implementation

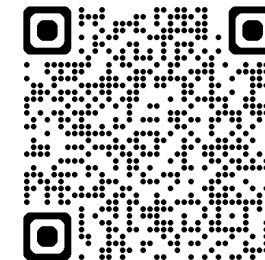
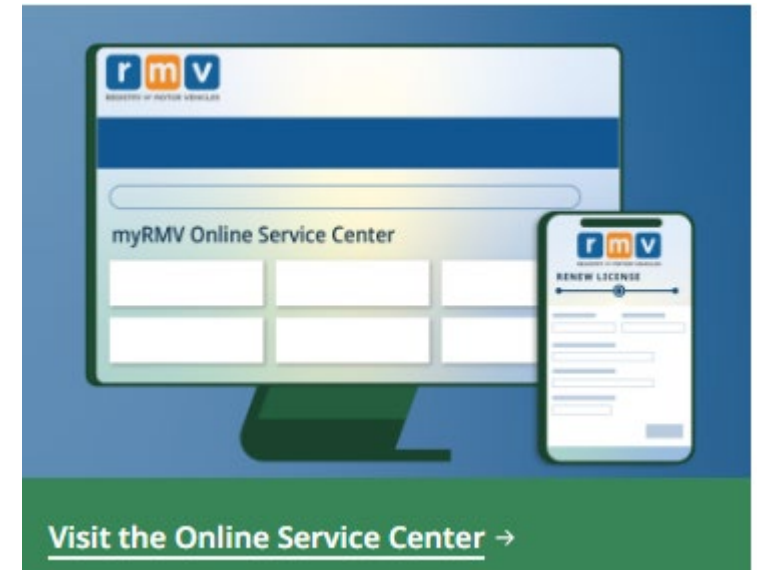
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Customer Impact

- Implementation on evening of May 20th
- Customers will first have to create a MyMassGov account or log into their existing MyMassGov account and then complete a 1-time setup step to link their accounts.

Outreach

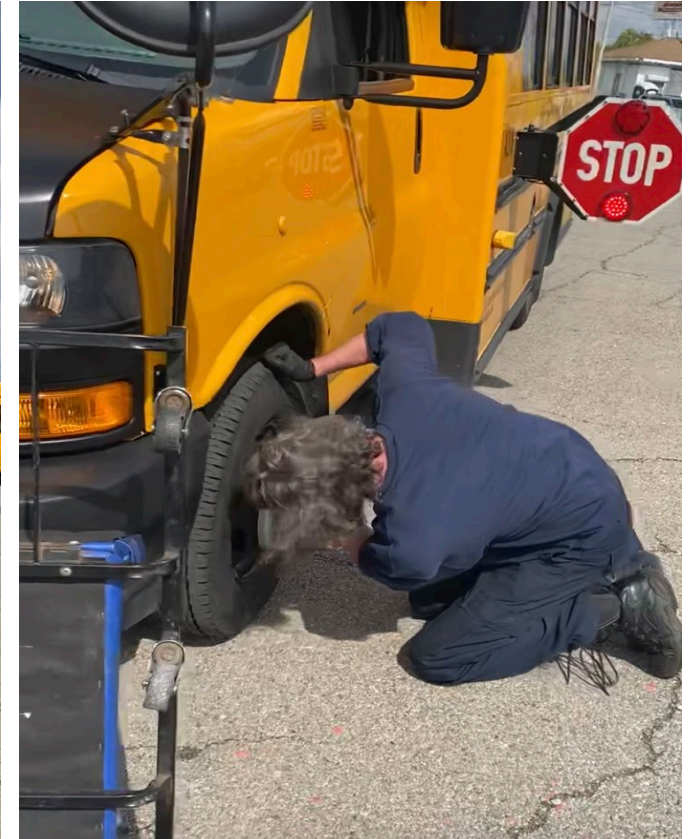
- Press Release
- Renewal customers via email and letters
- Dedicated webpage - <https://www.mass.gov/info-details/mymassgov-for-myrmv-services>
 - Video explains account creation process
 - Information about why this change was made and who it impacts
 - Individual RMV customers only
- Business partners via email



School Bus Inspections

April-May Inspection Cycle

- Started on April 1st
- 5,210 buses (representing 54% of 9,623 buses) as of May 2nd with a pass rate of 96%.
- Inspections include a physical inspection of inside, outside and under the school bus:
 - Brakes, suspension, steering
 - Emergency exits, buzzers, mirrors
 - Seat integrity, lighting, tires
 - Check for leaks



RMV in the Community

Organ Donor Awareness and Resource Recovery Center



RMV attended the Organ Donor Event in Springfield on April 17, 2026 at Springfield City Hall to celebrate National Donate Life month to raise awareness for organ donation.



The RMV participated at Resource Recovery Center event in Sunderland on April 15, 2026 to assist survivors from a fire that affected 29 units. The RMV issues replacement licenses and IDs to those affected.

RMV in the Community

Engaging MA Public Safety Partners

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RMV attended the MA Chiefs of Police Annual Trade Show in Marlborough on April 8, 2026. The RMV shared safety resources on topics including:

- Vulnerable road users
- Human trafficking
- Scam text messages
- Hands free driving
- Civil Motor Vehicle Citation submission

Thank You

