

Registry of Motor Vehicles

Registrar Colleen Ogilvie

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Table of Contents

3. Blue Envelope Program
4. 2026 Low Plate Lottery
5. RMV Service Center Updates
6. RMV in the Community

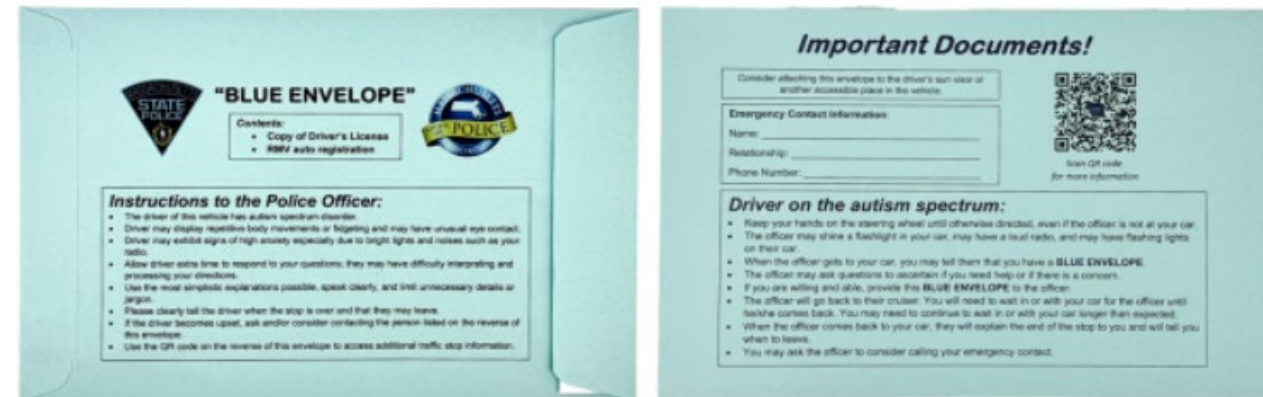
RMV Blue Envelope Program Update

Now available at RMV, AAA locations and online

3

Blue Envelope Program is designed to help improve communication during traffic stops and other interactions with law enforcement.

- Blue Envelopes are available:
 - At 27 RMV locations and 34 AAA locations – customers can visit without an appointment and request an envelope
 - Online at [Mass.Gov/AsktheRMV](https://www.mass.gov/AsktheRMV) – customers can complete the online form and have one mailed to them



To help spread the word, the RMV notified stakeholders in the insurance industry, dealerships, professional driving schools, cities/towns, public safety, and disability community.

2026 Low Number Plate Lottery– September 9th

4

- 16,533 eligible applications out of 17,054 received
- 237 winners announced plus 25 alternate winners
- Random Number Generator in place of the “barrel” with tickets
- Over 1,000 joined the Live Stream event



RMV Service Center Updates

5

Chicopee RMV Business to Business (B2B) Center

- Building was leased from the City of Chicopee, and they will be repurposing the space
- Closed on September 4th
- B2B services available at Springfield RMV

Registration and Title Appointments

- On August 13th, the RMV started offering new option to reserve registration/title appointments online
- This option will provide customers with greater flexibility
- Walk-in service remains available for all customers

RMV in the Community

6



Veteran Stand Down Event - Haverhill

In August, the RMV engaged with attendees and issued Mass IDs to eligible veterans.



Organ Donor Event

RMV participated in organ donor event in August at Somerville City Hall with Mayor Jake Wilson.

Safe Driving Presentation - Barre
Shout on Facebook to our RMV Community Outreach Coordinator who presented to Council on Aging in Barre in July.



Barre MA Senior Center

July 29 at 3:05 PM · 🌐



What a great morning of learning at the Barre/Hardwick Senior Center! 🚗

A heartfelt thank you to Healthy Quaboag for sponsoring today's RMV Safe Driving Training, and a special thank you to Michelle from the Massachusetts RMV for sharing such valuable information. We learned so much about safe driving, license renewals, driving decisions, disability placards, and the resources available to help older adults stay safe and independent on the road.

Thank You

