



REGISTRY OF MOTOR VEHICLES

# The RMV offers senior hours on Wednesdays for customers who need to conduct RMV transactions.

The RMV designates Wednesdays at 17 RMV Service Centers to serve customers age 65 and older.

These service centers are dedicated to processing all Registry transactions for older customers. A reservation is required.

Providing older adults with a designated RMV service center every Wednesday results in a safer space for customers to visit.

## The designated RMV service centers for customers 65+ are:

- Brockton
- Danvers
- Fall River
- Greenfield
- Lawrence
- Leominster
- Martha's Vineyard
- Nantucket
- New Bedford
- North Adams
- Pittsfield
- Plymouth
- Revere
- South Yarmouth
- Springfield
- Watertown
- Worcester

Customers 65 and older are able to visit the RMV service centers listed by reservation only on Wednesdays.

Select "Senior Hours - All Transactions" option on the "Make/Cancel a Reservation" at [www.Mass.Gov/RMV](http://www.Mass.Gov/RMV) to view availability and make a reservation at one of these locations.

Below are the appointment options:

- If you are a AAA member, you may make a reservation now to renew your driver's license/ID or registration at a AAA location. Visit [www.aaa.com/appointments](http://www.aaa.com/appointments) to schedule your visit.
- If you are not a AAA member, visit Mass. Gov/RMV to make a reservation to visit an RMV Service Center. Select the "Senior Hours - All Transactions" option on the "Make/Cancel a Reservation transaction"
- Email the RMV for assistance to renew at [MassDOTRMVSeniors@dot.state.ma.us](mailto:MassDOTRMVSeniors@dot.state.ma.us)
- Call the RMV at **857-368-8005**.