

## Road Test FAQs

- Q: I had a road test scheduled in March but the RMV cancelled it. Will I get a road test before everyone else?
- A: Yes. The RMV is prioritizing road tests for customers whose test was cancelled due to the State of Emergency. You will receive an email or letter with your new date, time, and location of your rescheduled road test.
- Q: The RMV rescheduled my road test for a time and location that I cannot make. What should I do?
- A: You can reschedule your road test appointment by visiting Mass.Gov/RMV, select the Online Service Center option, and then Schedule a Road Test. This option will allow you to cancel your current road test and select another date and location.
- Q: Who is allowed in the vehicle during the road test?
- A: Only you and the Road Test Examiner will be allowed in the vehicle during the Road Test. Your sponsor will be required to wait at the road test parking area during the test, but will be able to hear the test being conducted. The Road Test Examiner will call the sponsor's phone to listen as the test is conducted. A foreign-language interpreter may be authorized by the examiner to be present in the vehicle during the test.
- Q: Can I use my parent's vehicle or the driving schools' vehicle during the road test?
- A: No. A state vehicle will be used for the road test to ensure the health and safety of our customers and our employees. The only exception is for applicants that are taking a competency road test and have adaptive equipment or those with an ignition interlock device, will take the road test in their vehicle, as long as they provide approval for the RMV to clean the vehicle prior to the test.
- Q: Will the RMV clean the vehicles used for road tests in between each road test?
- A: Yes. There will be cleaning resources whose job it will be to disinfect each vehicle after each use following cleaning guidelines.
- Q: Do I have to wear a face covering during the road test?
- A: Yes. Everyone in the vehicle (sponsor, road test examiner, and applicant) must wear a face covering during the road test.

- Q: What maneuvers are performed during the road test?
- A: To prepare for your road test, watch these <u>videos</u> and practice driving.
- Q: Can I practice driving with the state vehicle before the road test?
- A: No. However, applicants will be given approximately 5 minutes to become familiar with the state vehicle controls.