

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

DDS FOLLOW-UP REPORT

Provider	<u>ROAD TO RESPONSIBILITY</u>	Provider Address	<u>1831 Ocean Street , Marshfield</u>
Survey Team	<u>Gregory, Katherine; Marchese, Michael; Savage, Jamie;</u>	Date(s) of Review	<u>25-MAR-24 to 29-MAR-24</u>

Follow-up Scope and results :						
Service Grouping	Licensure level and duration	# Critical Indicators std. met/ std. rated at follow-up	# Indicators std. met/ std. rated at follow-up	Sanction status prior to Follow-up	Combined Results post-Follow-up; for Deferred, License level	Sanction status post Follow-up
Employment and Day Supports 7 Locations 20 Audits	Defer Licensure	1/1	4/7	<input type="checkbox"/> Eligible for new business (Two Year License) <input checked="" type="checkbox"/> Ineligible for new business. (Deferred Status: Two year mid-cycle review License)	2 Year License with Mid-Cycle Review	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

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Summary of Ratings

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L82
Indicator	Medication admin.
Area Need Improvement	At two locations, staff were not trained in the use of a glucometer and/or epi pen for three individuals who required them based on their healthcare protocols. The agency needs to ensure that staff are trained in ancillary MAP procedures at all locations with individual's who require them.
Status at follow-up	For one CBDS location of six, staff was not documenting their initials when recording blood glucose readings, and it could not be determined if the staff who were monitoring blood glucose levels had the required ancillary MAP training.
#met /# rated at followup	5/6
Rating	Met

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	The required timelines for the submission of ISP assessments were not met for nine of sixteen individuals. The agency needs to meet the required timelines for submission of ISP assessments.
Status at follow-up	Three of eleven ISP Assessments were not submitted within the required timelines. The agency needs to develop a system that will ensure ISP Assessments are submitted within required timelines.
#met /# rated at followup	8/11
Rating	Not Met

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Indicator #	L87
Indicator	Support strategies
Area Need Improvement	The required timelines for the submission of ISP support strategies were not met for eight of sixteen individuals. The agency needs to meet the required timelines for submission of support strategies.
Status at follow-up	Three of ten ISP Support Strategies were not submitted within the required timelines. The agency needs to develop a system that will ensure ISP Support Strategies are submitted within required timelines.
#met /# rated at followup	7/11
Rating	Not Met

Indicator #	L91
Indicator	Incident management
Area Need Improvement	Incident reports for two of seven day/ employment locations had not all been submitted and/or finalized within the required timelines. The agency needs to ensure that all incident reports are reported and reviewed as mandated by regulation.
Status at follow-up	Five incident reports at the three CBDS programs reviewed were not submitted or finalized on time. The agency needs to develop a system to ensure that Incident Reports are submitted and finalized within the required timelines.
#met /# rated at followup	0/3
Rating	Not Met

Indicator #	L94 (05/22)
Indicator	Assistive technology
Area Need Improvement	Twelve individuals had either not been assessed to determine if they had areas in which their independence could be enhanced through the application of assistive technology or had not been supported to explore or make use of potential assistive technology.
Status at follow-up	Eighteen of twenty individuals reviewed had assessments completed indicating their need for assistive technology and either had no needs identified or were making use of assistive technology during their day service hours.
#met /# rated at followup	18/20

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Rating	Met
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Indicator #	L99 (05/22)
Indicator	Medical monitoring devices
Area Need Improvement	One individual required the use of a medical device. There was no authorization from a medical professional that outlines instructions for use, correct implementation, and guidelines for cleaning and maintenance. The agency needs to ensure medical monitoring devices needed for health and safety are authorized, agreed to, used and data collected appropriately.
Status at follow-up	One medical monitoring device reviewed contained all required components including instructions for use and cleaning. Staff were knowledgeable and data was present and up to date for the device.
#met /# rated at followup	1/1
Rating	Met

Administrative Areas Needing Improvement on Standard not met - Identified by Provider

Indicator #	L65
Indicator	Restraint report submit
Issue Identified	Based on 13-month review, 152 of 200 (76%) restraint reports were submitted and finalized within required timeframe.
Actions Planned/Occurred	Will assign an additional restraint manager to check HCSIS alerts regularly for restraints that need restraint manager review. The majority of late restraints were due to restraint manager reviewing/finalizing issues. Most are submitted within the proper timeframe, but we need an additional back up person to cover for absences.
Status at follow-up	Twenty-eight of twenty-nine restraint reports were submitted and finalized within the required timelines.
Rating	Met