

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Provider ROAD TO RESPONSIBILITY

Provider Address 1831 Ocean Street, Marshfield

Survey Team Condon,Kayla; Griffith,Linda; Napolitan,Tina;

Date(s) of Review 21-JAN-25 to 24-JAN-25

Mid-Cycle Scope and results :					
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated at Mid-Cycle	Sanction status prior to Mid-Cycle	Combined Results post-Mid-Cycle;	Sanction status post Mid-Cycle
Employment and Day Supports 7 Locations 20 Audits	Defer Licensure	4/7	<input checked="" type="checkbox"/> Eligible for new business <input type="checkbox"/> Ineligible for new business.	2 Year License with Mid-Cycle Review 69/72 (95.83%)	<input checked="" type="checkbox"/> Eligible for New Business (80% or more std. met; no critical std. not met) <input type="checkbox"/> Ineligible for New Business (<=80% std met and/or more critical std. not met)

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Summary of Ratings

Administrative Areas Needing Improvement on Standard not met - Identified by Provider

Indicator #	L65
Indicator	Restraint report submit
Issue Identified	Based on 13-month review, 152 of 200 (76%) restraint reports were submitted and finalized within required timeframe.
Actions Planned/Occurred	Will assign an additional restraint manager to check HCSIS alerts regularly for restraints that need restraint manager review. The majority of late restraints were due to restraint manager reviewing/finalizing issues. Most are submitted within the proper timeframe, but we need an additional back up person to cover for absences.
Status at mid-cycle	32 out of 37 (86.49%) restraint reports were submitted and finalized within the required timeframe.
Rating	Met

Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L82
Indicator	Medication admin.
Area Need Improvement	At two locations, staff were not trained in the use of a glucometer and/or epi pen for three individuals who required them based on their healthcare protocols. The agency needs to ensure that staff are trained in ancillary MAP procedures at all locations with individual's who require them.
Status at mid-cycle	At all four locations, staff administering medications were MAP certified and were trained in ancillary MAP procedures for individuals who require nebulizers, inhalers, Epi-Pens, and glucometers.
#met /# rated at mid-cycle	7/7
Rating	MET

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Indicator #	L86
Indicator	Required assessments
Area Need Improvement	The required timelines for the submission of ISP assessments were not met for nine of sixteen individuals. The agency needs to meet the required timelines for submission of ISP assessments.
Status at mid-cycle	For five out of fourteen individuals, the required timelines for submission of ISP assessments were not met. The agency needs to ensure that assessments are being submitted within the required timelines prior to ISP.
#met /# rated at mid-cycle	9/14
Rating	NOT MET

Indicator #	L87
Indicator	Support strategies
Area Need Improvement	The required timelines for the submission of ISP support strategies were not met for eight of sixteen individuals. The agency needs to meet the required timelines for submission of support strategies.
Status at mid-cycle	For six out of fourteen individuals, the required timelines for submission of ISP support strategies were not met. The agency needs to ensure that support strategies are being submitted within the required timelines prior to ISP.
#met /# rated at mid-cycle	8/14
Rating	NOT MET

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Indicator #	L91
Indicator	Incident management
Area Need Improvement	Incident reports for two of seven day/ employment locations had not all been submitted and/or finalized within the required timelines. The agency needs to ensure that all incident reports are reported and reviewed as mandated by regulation.
Status at mid-cycle	For two out of seven CBDS/Employment locations, incident reports had not been submitted and/or finalized within the required timelines. The agency needs to ensure that all incident reports are submitted/finalized within timelines as mandated by regulation.
#met /# rated at mid-cycle	5/7
Rating	NOT MET

Indicator #	L94 (05/22)
Indicator	Assistive technology
Area Need Improvement	Twelve individuals had either not been assessed to determine if they had areas in which their independence could be enhanced through the application of assistive technology or had not been supported to explore or make use of potential assistive technology.
Status at mid-cycle	Assistive technology assessments had been completed for all 20 individuals, with assistive technology devices identified and implemented for individuals to enhance their independence.
#met /# rated at mid-cycle	20/20

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

Mid-Cycle Review Final Report

Rating	MET
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Indicator #	L99 (05/22)
Indicator	Medical monitoring devices
Area Need Improvement	One individual required the use of a medical device. There was no authorization from a medical professional that outlines instructions for use, correct implementation, and guidelines for cleaning and maintenance. The agency needs to ensure medical monitoring devices needed for health and safety are authorized, agreed to, used and data collected appropriately.
Status at mid-cycle	For two individuals, medical monitoring devices needed for health and safety were authorized, agreed to, and used with data collected appropriately.
#met /# rated at mid-cycle	2/2
Rating	MET