

Massachusetts Intrastate Household Goods Tariff

D.O.T. No. 2428059
Local License No. 842778

TARIFF
OF

Roy's Moving Inc.
270 Parsons Street
Brighton, MA 02135

Motor Common Roy's Moving Inc. Service

Between Points

And Places in Massachusetts
(As Shown Herein)

ISSUE DATE: 05/02/2022
EFFECTIVE DATE: 05/02/2022

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DEFINITIONS

TERM	DEFINITION	TERM	DEFINITION
C	Charge	Loading	Includes ROY'S MOVING INC.'s loading and unloading
Cu. Ft.	Cubic Feet	HM	Household Mover
CWT	Hundred Pound Weight	N	New
I	Increase	N/C	No Charge
Incl.	Inclusive	Packing	Includes HM's packing and unpacking
LB or LBS.	Pound	R	Reduction
Legal holiday	Any legal national/state holiday		

SECTION 1. MILEAGE CALCULATION

Every reasonable effort will be made to determine the correct mileage between the pick-up point and delivery point by the shortest practical truck routes. Where there is more than one desirable route with differing mileage, the shipper will be charged for the route with the least number of miles.

Policy – Mileage Calculation

Mileage will be determined using *Google Maps / GPS / Miles*, Version 7.9. When the point of origin and/or point of destination is not available in *Google Maps / GPS / Miles*, ROY'S MOVING INC. will use the latest edition available of the *Google Maps* or *closest available comparable software program or app to Google Maps / GPS* to determine mileage.

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SECTION 1. RATES AND CHARGES

Rates are based on an Hourly basis.

The clock for labor charges starts at the appropriate hourly rate when the mover arrives at the point of origin and includes the movers' time to provide all services up to and including driving from origin to destination and then all required services for the delivery. Travel Time is calculated starting from when the truck leaves the office and arrives to the origin, then when the truck leaves the destination and returns to the office. The hourly rates are calculated in fifteen minutes (15) increments. Any interim charge is rounded up to the next fifteen minutes (15) increment.

The shipper is charged the rates specified in ITEM 1 for all waiting time or delays which are not the fault of ROY'S MOVING INC..

Hourly Rates (also referred to as Labor Rates)

\$179.00 per hour for a 2-member crew and moving vehicle

3 hours minimum computed by multiplying hourly rate by time of service

After the 3 hour minimum, time is computed in one quarter (1/4) hour increments, rounded to the next higher quarter hour.

Personnel Only (also referred to as Labor Only Rates)

\$N/A per hour per mover

\$N/A per hour for each additional worker

Increased Rates

On the last day of every month the hourly rate increases to \$325.00 per hour

On the dates 08/28 to 09/02 annually the hourly rate increases to \$325.00 per hour

Travel Time Rate

**Travel time is calculated at the same rate as the applicable hourly rate.

Travel Time is calculated starting from when the truck leaves the office and arrives to the origin, then travel time charges resume when the truck leaves the destination and returns to the office.

Accessorial Charges

Overnight Waiting / Storage -In - Transit \$199.00 per night with a maximum of 1 night

Fuel Surcharge: A fuel surcharge rate will apply to all moves in the amount of 17 %.

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ITEM 2 – ADDITIONAL COMMODITIES AND CHARGES

Bulky items — An additional mover may need to be added to the customer's move if any of the following below listed bulky items (Section C) are requested to be moved. Additional mover will be added at cost to the customer.

(a) Bulky items fee — each item listed will have an additional fee assessed per item

Item Description	Price	Item Description	Price
Piano, upright	\$800.00	Kayak / Canoe	\$400.00
Piano, Grand	\$900.00	Safe (Under 200 Lbs)	\$400.00
Piano, Baby Grand	\$1000.00	Safe (Over 200 Lbs)	\$250.00
Motorcycle	\$500.00	Vending Machine	\$100.00
ATV/Golf Cart	\$400.00	Video Game Machine	\$100.00
Lawnmower, Push	\$200.00	Aquarium (50 Gal, or Less)	\$100.00
Lawnmower, Riding	\$250.00	Aquarium (50 Gal, or More)	\$100.00
Scooter	\$250.00	Misc. Appliance Handling	\$100.00
Pool Table	\$500.00	Misc. Bulky Article	\$100.00
Jacuzzi	\$750.00		

ITEM 3 – DIVERSION OF SHIPMENTS

Policy— Diversion of Shipments

Upon written instructions by the consignor, consignee, or owner, a shipment will be diverted subject to the following provisions and following additional charges:

- A. The term *Diversion* means:
 - a) A change in the name of the consignor
 - b) A change in the name of the consignee
 - c) A change in the destination
 - d) A change in the route
 - e) Any other instructions given which are necessary to achieve delivery and require:
 - i) A change in billing
 - ii) An additional movement of the shipment
 - iii) Both
- B. When a diversion order under this rule is received by ROY'S MOVING INC., diligent effort will be made to locate the shipment and make the change requested. ROY'S MOVING INC. will not be responsible for failure to make the change unless the failure is due to the error or negligence of ROY'S MOVING INC. or its employees.
- C. Charges to a diverted shipment will be assessed at the lawfully applicable rate from origin to destination via the point of diversion over the route of movement, plus the changes as provided for herein.

Diversions will be charged by the hourly rates as applicable.

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ITEM 4 – Liability for Shipment

Roy's Moving Inc. must assume liability for the goods they transport. The amount of liability a Roy's Moving Inc. must assume depends on the level of valuation protection requested by the shipper and accepted by Roy's Moving Inc. The customer has the option to purchase a 3rd party insurance policy for the protection of their items.

VALUATION

Valuation is not insurance. Valuation is a level of liability. The Roy's Moving Inc. offers the following Valuation option:

Released Value (60 cents per pound)

Option 1:

Released Liability Valuation Protection. This lower level of protection is provided at no additional cost beyond the base rate; however, it provides only minimal protection that is considerably less than the average value of household goods. Under this option, a claim for any article that may be lost, destroyed, or damaged while in your mover's custody will be settled based on weight of the individual article multiplied by 60 cents. For example, the settlement for an audio component valued at \$1,000 that weighs 10 pounds would be \$6.00 (10 pounds times 60 cents).

Dollar Estimate of the cost of your move under the 60-cents option:

In order to select the LOWER Released Value of 60-cents-per-pound Per Article; to do so you must initial and sign on the lines below:

I wish to Release my shipment to a Maximum Value of 60-cents-per-pound per article

Customer's signature _____ Date _____

Customer's Declaration of Value On the Bill of Lading the customer will be asked to sign for valuation protection.

If a customer's move involved items of extraordinary value (more than \$100 per pound), then the customer will be asked to disclose these items on the Bill of Lading and obtain 3rd party insurance coverage for those items.

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ITEM 6 – Delays in Packing, Shipment, Unpacking, or Other Services Policy– Delays

ROY'S MOVING INC. shall not be liable for any delays in transporting household goods or in undertaking other requested services resulting from an act of God or fault or neglect of other parties including the shipper.

Packing Services / Materials: Except as otherwise provided, hourly rates for packing service charges apply at the location where the service is provided when Roy's Moving Inc. performs packing, unpacking service for the shipment. If the Roy's Moving Inc. is requested to perform Full Unpacking Service on a date after the date of the delivery, a minimum of 3 hours of the regular rate charge will apply in addition to the materials used based on the prices from the below materials price list.

Container Description	Price
Book Box	\$5.00
Medium Box	\$6.50
Large Box	\$10.00
Dish Pack	\$14.00
Picture/ Mirror Box	\$10.50
Wardrobe Box	\$16.00
Mattress Cover	\$16.00
Bubble wrap (per ft.)	\$1.75 / foot
Shrink Wrap (per item)	\$25.00
Tape (per unit)	\$2.00
Newsprint Paper (p/bundle)	\$28.00/pack
Blanket purchase	\$25.00
TV Packing Up to 41"	\$75.00
TV Packing Over 41"	\$100.00
Soft Crate Small	\$25.00
Soft Crate Medium	\$50.00
Soft Crate Large	\$100.00

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ITEM 7 – Claims for Damage, Loss, or Overcharge

Claims for Damage, Loss, or Overcharge

All claims for loss, damage or overcharge must be in writing and attached to the Bill of Lading. Claimant must notify Roy's Moving Inc. of all claims for concealed damage within 30 (thirty) days of the move. ROY'S MOVING INC. must be given reasonable opportunity to inspect damaged items. Although ROY'S MOVING INC. will be careful with your possessions, from time to time damages may occur. If damages are caused by our service ROY'S MOVING INC. reserves the right to repair the damage in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate (actual cash value) for the damage. If there is damage, notify ROY'S MOVING INC. immediately. We will request that you notate any missing or damaged items on the Bill of Lading before we leave your site. If you discover damage after the move, call the office within 30 (thirty) days of your move. No damage claims will be honored until the charges for moving services are paid in full. You will be asked to sign a Release of Liability acknowledging this.

Item 8 – Items of Particular Value

ROY'S MOVING INC. does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. ROY'S MOVING INC. will not accept responsibility for safe delivery of such articles if they come into ROY'S MOVING INC.'s possession with or without ROY'S MOVING INC.'s knowledge.

Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of ROY'S MOVING INC.'s Bill of Lading. The terms and conditions of the Bill of Lading, attached thereto, are hereby incorporated by reference.

Prior Damage

Roy's Moving Inc. will not be liable for damages incurred prior to acceptance of goods or after delivery is made and the customer has had reasonable time to inspect the goods.

Prohibited Items

Roy's Moving Inc. will not transport the following items:

- o Hazardous items, flammables, explosive or dangerous articles, living things (Plants, pets, etc.), perishable items

Additional Policies

Tariff Adjustments

Roy's Moving Inc. will adjust the tariff as necessary with 30 days' notice prior to implementation.

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Assembly Services

Unless otherwise specified, the rates for loading and unloading include the disassembly and reassembly of basic furniture items only. Roy's Moving Inc. will only reassemble items that it disassembled at the load location. There are certain pieces of furniture that Roy's Moving Inc. will not disassemble and / or reassemble due to safety reasons.

Collection of Payment / Payment Methods

1 Hour of the applicable rate charge will be collected at booking. The remaining balance - payment is due prior to the unloading of the customer's belongings at delivery. The only accepted forms of payment include: Visa, MasterCard, Discover, American Express, Discover, Cashier's Check, Personal Check, Postal Money Order, Zelle, and Cash. 3.4% Credit Card Fee applies to all credit card payments.

Impracticable Operations

If the mover is required to use specialized equipment and/or additional labor to complete pick up or delivery of the shipment, additional charges for services may be due. Full payment at the destination is required for these additional services and for 100 percent of the original binding estimate. An additional 15 percent will be due on delivery for impracticable operations.

Cancellations

We request 3 Days / 72 Hours' notice for a move cancellation. If our movers arrive and if for any reason you cannot move at the scheduled time, a penalty may apply. All cancellation notifications must be emailed to info@roysmoving.com

Items Roy's Moving Inc. will NOT Transport

Hazardous material such as batteries, poisons, pesticides, etc.

Motor vehicles of any kind, motor, boats, firewood, firearms, ammunition, fireworks, illegal substances, plants, animals, living items, items prohibited by local/state regulations from being transported, liquids (all kinds) and perishable items.

Claims/Complaint Process

At the time you make arrangements with your Roy's Moving Inc. representative, you should ask your representative for a description of the mover's procedure, information to contact the motor carrier Roy's Moving Inc., such as address, telephone number, etc. All communications with Roy's Moving Inc. regarding claims shall be in writing to the claim representative listed below. We ask that you include your sales order number, move date, and shipment address with all correspondence. Direct all written claims communication to: www.csipros.org Claims Service International (CSI) 772-742-5246 claims@csipros.org

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Summary of Claim Procedure:

Shipper must notify Roy's Moving Inc. of cargo claims and file claims for cargo loss or damage within thirty (30) days from the date of such loss, shortage or damage from the scheduled delivery date of the household goods. Roy's Moving Inc. shall make all attempts necessary to either settle, deny, or resolve shipper's claim within 90 days of receiving the shipper's filed claim. Roy's Moving Inc. also offers neutral arbitration as a means of resolving consumer disputes which cannot be resolved during the claims process that arise from the transportation agreement between Shipper and Roy's Moving Inc. Information setting out the neutral arbitration issues can be settled with CSI Claim Services International 772-742-5246

Additional information for Massachusetts local Tariff

Labor Charges: Per Man \$59.00 Per Van \$200.00

Minimum Charge: 3 Hours minimum. Increments of 15 minutes thereafter.

Overtime Hourly Charges: Per Man \$59.00 Per Van \$200.00

Holiday Hourly Charges: Per Man \$59.00 Per Van \$200.00

Waiting Time: *Waiting time will begin one (1) hour after team arrival. Waiting time charged at the applicable regular hourly rate.

Overnight Charge: \$199.00 Per night to keep shipment on the truck. Maximum of 1 night (upon availability only)

Packing & Material Charges: For current rates please refer to the Packing & Materials Price List (Page 6).

Bulky Article Charges: For current rates please refer to the Bulky Article Price List (Page 4).

Travel Time: From the time, the team leaves Head office to get to point A and the time to return from point B to Head office. \$_____ Per Hour. *Travel time charged at the regular applicable hourly rate

Time Recorded: Start Time _____ End Time _____ Total Time _____
Will apply for the time, the team arrives at point A and completes the move.