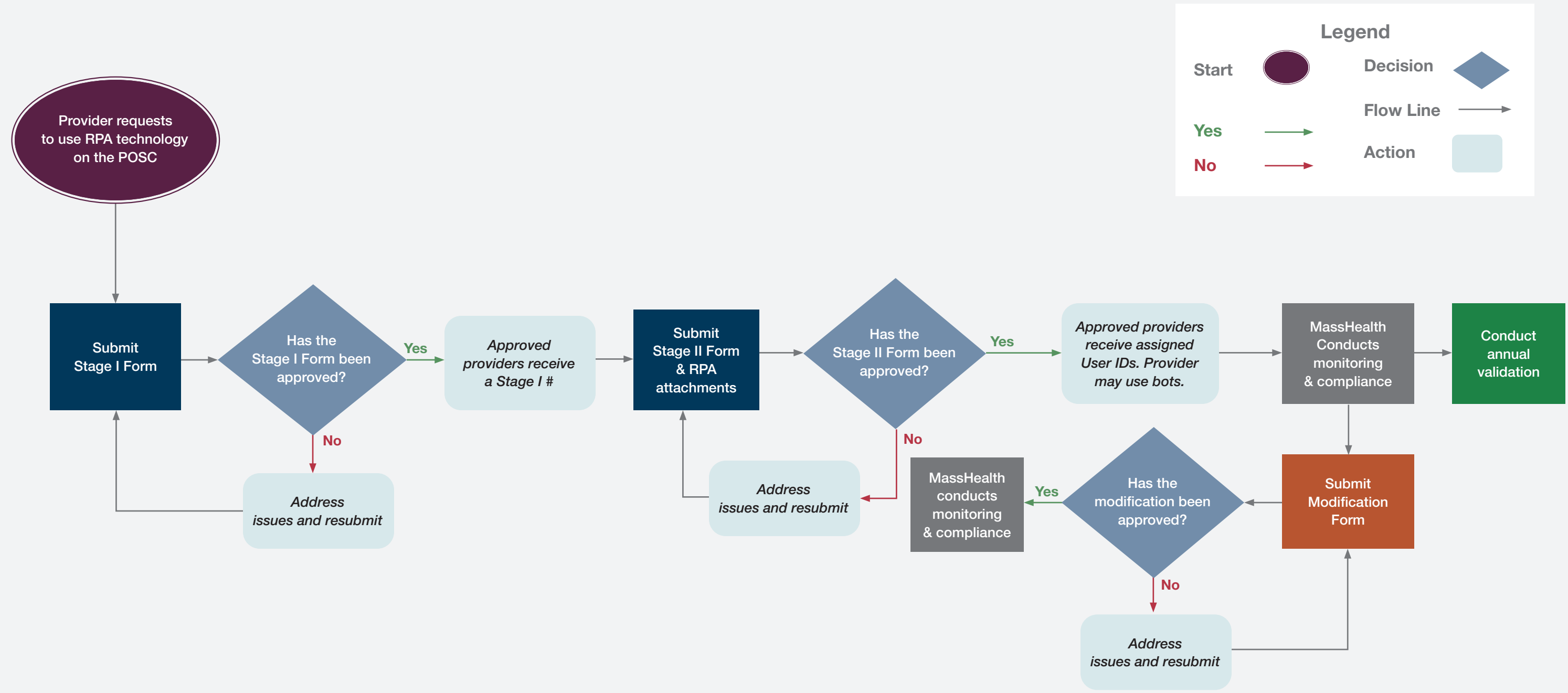


MassHealth Robotic Processing Automation Flow Charts



RPA Policy Overall Process



Any/all requests can be rejected during any stage of the submission process or terminated during the ongoing monitoring phase for noncompliance.