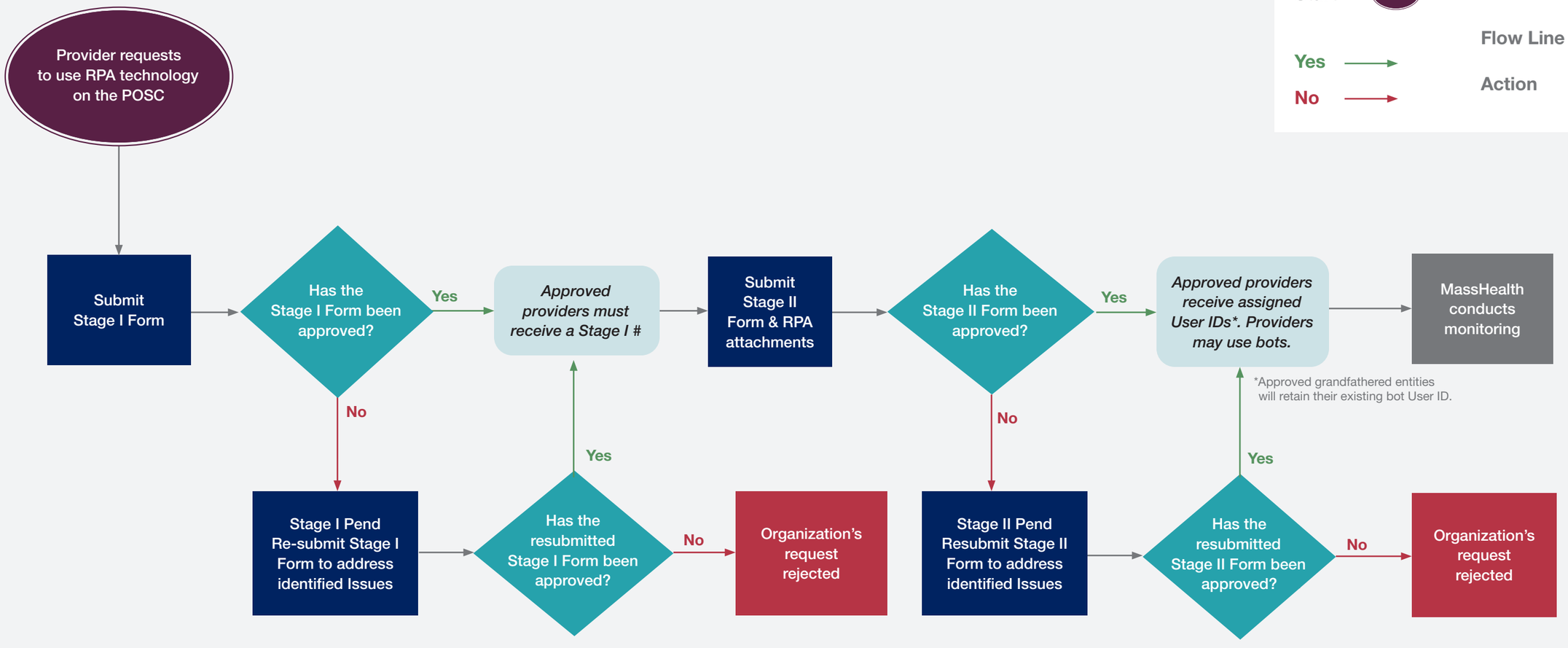
MassHealth Robotic Processing Automation (RPA) Policy

RPA Stage I & Stage II Registration Process



Where appropriate, and as determined by MassHealth, MassHealth will outreach and attempt to coordinate with any approved organization to resolve compliance or modification issues. Approved entities will also be monitored on an ongoing basis to ensure compliance.