

**Many Wire Centers in Western Massachusetts Experience  
Multiple Months of RPHL Rates Above Target**

<b>Wire Center</b>	<b>Number of months in 2009 RPHL <math>\geq</math> 1.90</b>	<b>Wire Center</b>	<b>Number of months in 2009 RPHL <math>\geq</math> 1.90</b>
Adams	2	Lee	3
Agawam	0	Lenox	3
Amherst 413285	6	Longmeadow	1
Amherst 413287	7	Ludlow	0
Ashfield	8	Millers Falls	1
Becket	11	Monson	0
Belchertown	0	Montague	10
Bernardstown	0	North Adams	1
Blandford	9	Northampton	0
Brimfield	3	Northfield	4
Charlemont	10	Otis	6
Chester	5	Palmer	2
Chesterfield	8	Pittsfield	1
Chicopee - 2	1	Russell	7
Chicopee - 3	0	Sandisfield	10
Colrain	11	Sheffield	7
Conway	4	Shelbourne Falls	7
Cummington	9	South Deerfield	0
Dalton	4	Southwick	2
Easthampton	0	Springfield	0
East Longmeadow	0	Breckwood Pk.	1
Gilbertville-Hardwick	3	Stockbridge	4
Granville	3	Turners Falls	1
Great Barrington	6	Ware	2
Greenfield	0	Warren	1
Hamden	2	Westfield	0
Hatfield	0	West Stockbridge	6
Hinsdale	5	Wilbraham	3
Holyoke	0	Williamsburg	6
Housatonic	4	Williamstown	3
Huntington	5	Worthington	10
Indian Orchard	2		

Source: Verizon Massachusetts Quality of Service Report for December 2009.