



如何与服务中心预约时间以获取驾驶学习者执照

要与服务中心预约才能完成面对面的驾驶学习者执照交易。

与服务中心预约申请获取 D/M 牌驾驶学习者执照。

您需要准备好以下信息才能在线与服务中心进行预约：

- ☒ 您的电话号码
- ☒ 您的电子邮件地址

关键信息

- 请求获取驾驶学习者执照预约则意味着会将您添加到虚拟预约排队名单中。
- 一旦您选择的地点有预约，您将收到一封电子邮件，其中包含用于安排预约的个性化链接。
- 您将有 24 小时的时间访问链接以安排您的预约。如果您在链接过期之前未使用该链接进行预约安排，则需要重新提交您的信息，并将添加到排队名单的末尾。
- 每个电子邮件地址和电话号码都遭到限制仅可用来与服务中心预约两次。

准时出席您的预约。

- 如果您迟到超过 15 分钟，则需要重新安排预约。

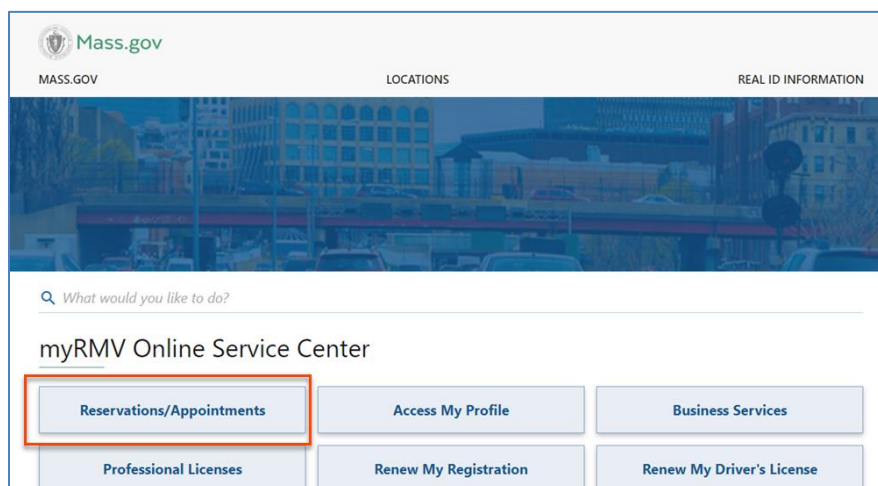
请按照以下步骤在服务中心预约获取驾驶学习者执照:

步骤 #1: 导航到 **myRMV Online Service Center** 网页。

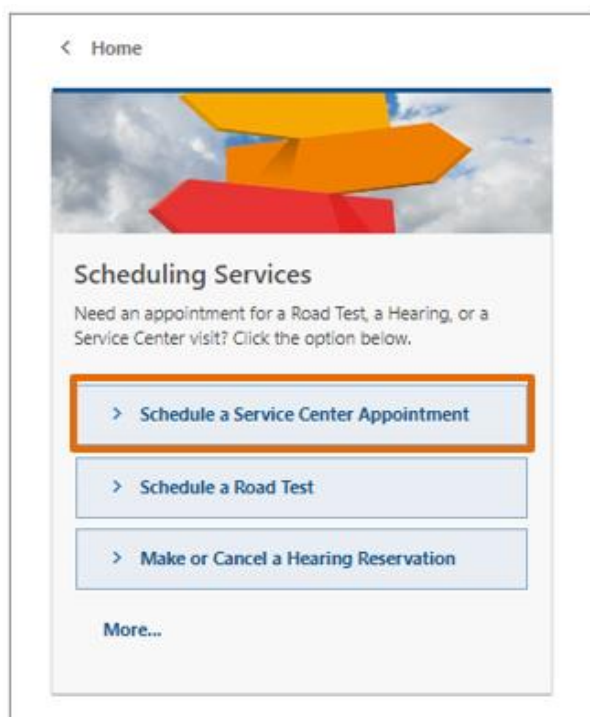
请选择此 [Mass.Gov/MyRMV](https://www.mass.gov/myrmv) 超链接直接转到网页或打开新的浏览器窗口并在地址栏中输入 [mass.gov/myRMV](https://www.mass.gov/myrmv)。

- **请注意:** 有关麻萨诸塞州机动车辆登记处 (Registry of Motor Vehicles, 英文简称 RMV) 主网页, 请登录网址 [Mass.Gov/RMV](https://www.mass.gov/rmv)。

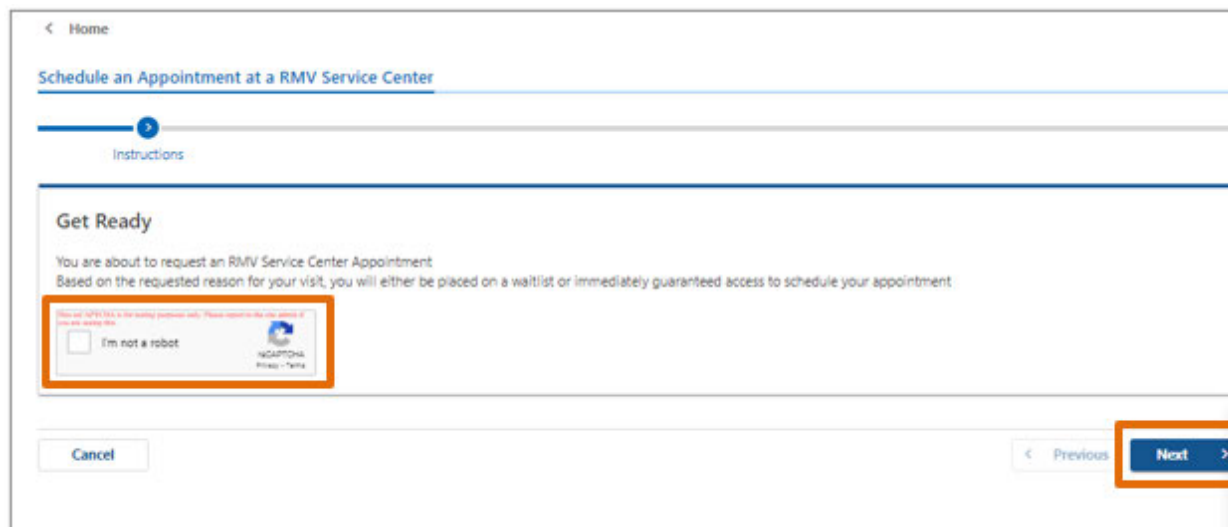
步骤#2: 选择 **Reservations/Appointments**。



步骤#3: 选择 *Schedule a Service Center Appointment*.

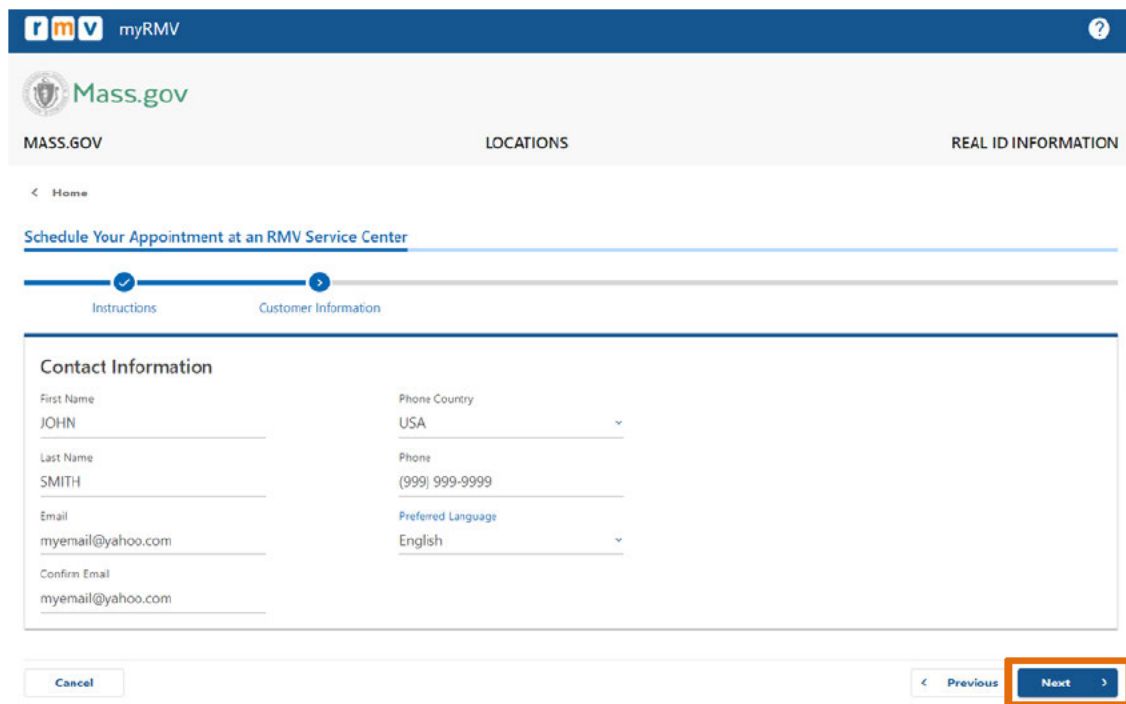


步骤#4: 选择 *I'm not a robot* 然后选择 *Next*.



步骤#5: 输入您的姓名, 电子邮件地址和电话号码, 然后选择 **Next**.

- **注意:** 如果英语不是您的首选语言, 请从下拉列表中选择您的首选语言。



myRMV

Mass.gov

MASS.GOV LOCATIONS REAL ID INFORMATION

< Home

Schedule Your Appointment at an RMV Service Center

Instructions Customer Information

Contact Information

First Name
JOHN

Last Name
SMITH

Email
myemail@yahoo.com

Confirm Email
myemail@yahoo.com

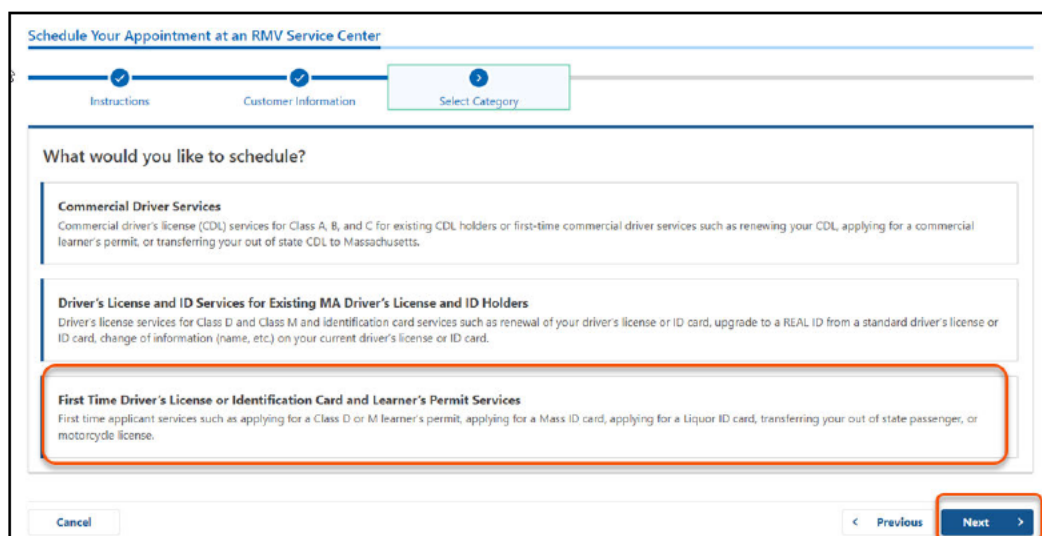
Phone Country
USA

Phone
(999) 999-9999

Preferred Language
English

Cancel Previous **Next**

步骤#6: 选择 **First Time Driver's License or Identification Card and Learner's Permit Services**, 然后选择 **Next**.



Schedule Your Appointment at an RMV Service Center

Instructions Customer Information **Select Category**

What would you like to schedule?

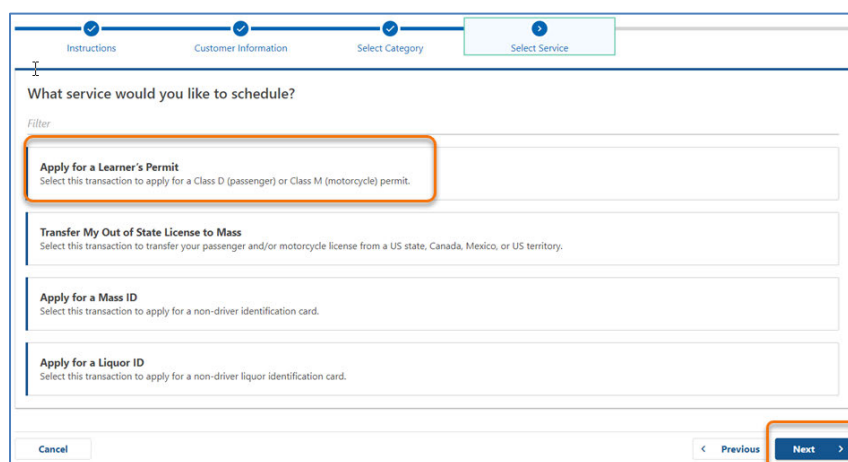
Commercial Driver Services
Commercial driver's license (CDL) services for Class A, B, and C for existing CDL holders or first-time commercial driver services such as renewing your CDL, applying for a commercial learner's permit, or transferring your out of state CDL to Massachusetts.

Driver's License and ID Services for Existing MA Driver's License and ID Holders
Driver's license services for Class D and Class M and identification card services such as renewal of your driver's license or ID card, upgrade to a REAL ID from a standard driver's license or ID card, change of information (name, etc.) on your current driver's license or ID card.

First Time Driver's License or Identification Card and Learner's Permit Services
First time applicant services such as applying for a Class D or M learner's permit, applying for a Mass ID card, applying for a Liquor ID card, transferring your out of state passenger, or motorcycle license.

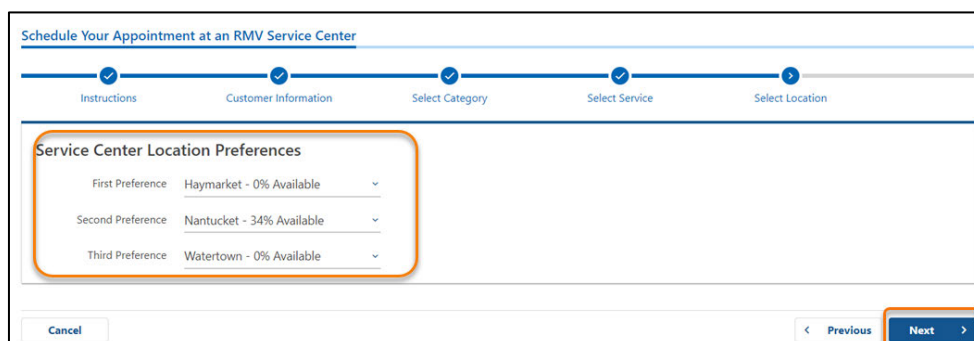
Cancel Previous **Next**

步骤#7: 选择 *Apply for a Learner's Permit* , 然后选择 *Next*.



步骤#8: 选择 *First, Second, and/or Third Location Preference* 旁边的下拉列表以选择服务中心，然后选择 *Next*.

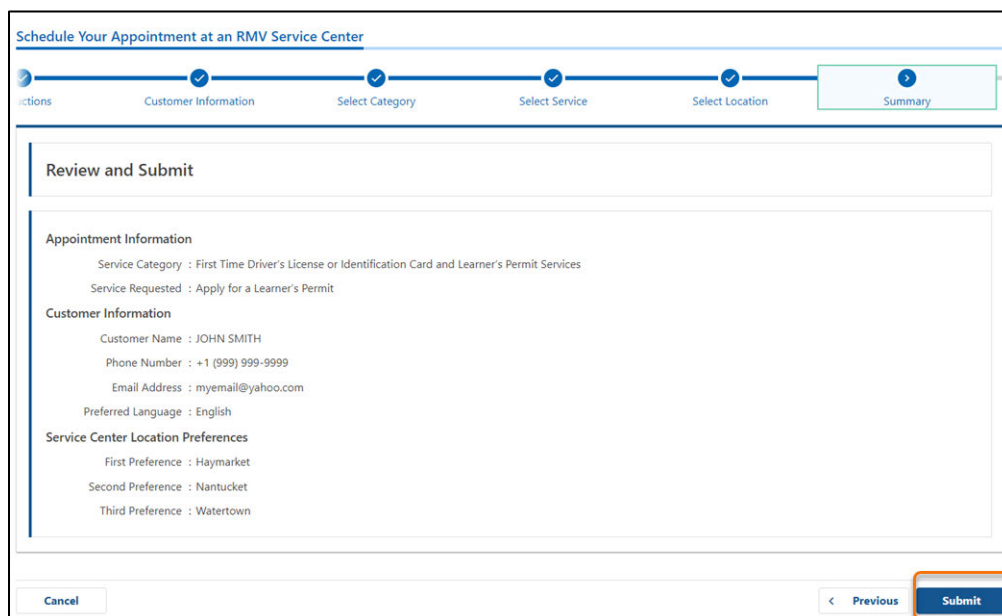
- 只需要填其中一个位置，但如果三个单独的位置都选上的话则更有机会拿到预约。
- 每个位置显示预约当天可获得预约时间的百分比。这为您提供了当前需求和可获取预约的估计值



步骤#9: 查看 **Summary Information** , 然后选择 **Submit**.

查看 **Review and Submit** 页面上所显示的 Appointment Information, Customer Information, 以及 Service Center Location Preferences

- 选择 **Back** 进行任何更改或更正
- 确认所有信息正确后, 选择 **Submit**
 - 如果您不点击 **Submit**, 您的请求将不会得到处理。
- 确认您已列入虚拟排队名单 (you have been placed on the virtual waitlist) 的电子邮件将通过电子邮件发送到您提供的电子邮件地址。



Schedule Your Appointment at an RMV Service Center

Progress bar: Actions, Customer Information, Select Category, Select Service, Select Location, Summary

Review and Submit

Appointment Information

Service Category : First Time Driver's License or Identification Card and Learner's Permit Services

Service Requested : Apply for a Learner's Permit

Customer Information

Customer Name : JOHN SMITH

Phone Number : +1 (999) 999-9999

Email Address : myemail@yahoo.com

Preferred Language : English

Service Center Location Preferences

First Preference : Haymarket

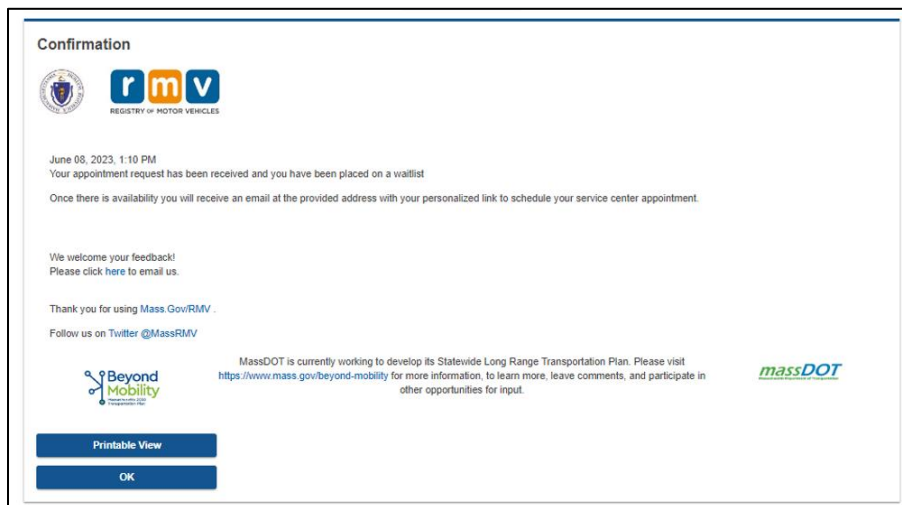
Second Preference : Nantucket

Third Preference : Watertown

Buttons: Cancel, Previous, Submit

步骤#10: 查看并打印 *Confirmation* page.

- 在 **Confirmation** 页上选择 **Printable View** 以在另一个浏览器选项卡中将其打开。
- 保存 **Confirmation** 页面以供记录。



步骤 #11: 打开并查看您的驾驶学习者执照排队名单确认电子邮件

- 提交请求后，您将收到一封确认已加入驾驶学习者执照排队名单的电子邮件。
- 请仔细查看电子邮件，了解有关后续步骤的信息。

Appointment Request Information

Appointment Requested: Apply for a Learner's Permit

RMV Locations selected: North Adams

Customer Information

Name: [REDACTED]

Phone Number: [REDACTED]

Email: [REDACTED]

Dear RMV Customer - [REDACTED]

Due to the high demand for Learner's Permit appointments at the location(s) you selected, the RMV has added you to our virtual waitlist.

- As soon as an appointment becomes available, we will send you an email. The email will have a personalized link that will let you see the RMV appointment calendar.
- To ensure you receive the email and respond within the timeframe,
 - Please check your email daily for the link to schedule an appointment. The email subject line will be 'Learner's Permit Appointment Availability'.
 - Your personalized link will be sent early in the morning on a Monday, Tuesday, Wednesday, Thursday, or Friday (no links are sent out on Saturdays or Sundays).
 - Please set your spam filter to not block emails from this address
- When an appointment becomes available at one of the sites you have marked preferred, you will need to **click on the link included in the email within 24 hours**. If you fail to use the link sent within the time allowed, you will need to start over and be added to the waitlist again.
- This link will include as many scheduling options as are available at one of the locations you have marked preferred. At popular RMV locations, like Watertown, Haymarket/Boston, and Braintree, your date and time options are likely to be limited as indicated on the location preference selection page.
- If you would prefer to change your location options or check to see which locations have the greatest availability, you will be able to resubmit your information and your location preferences.
- Please note that Learner's Permit appointments are in high demand in and around the Metro Boston area. You may find more availability outside the Metro Boston area.

Thank you for your patience.

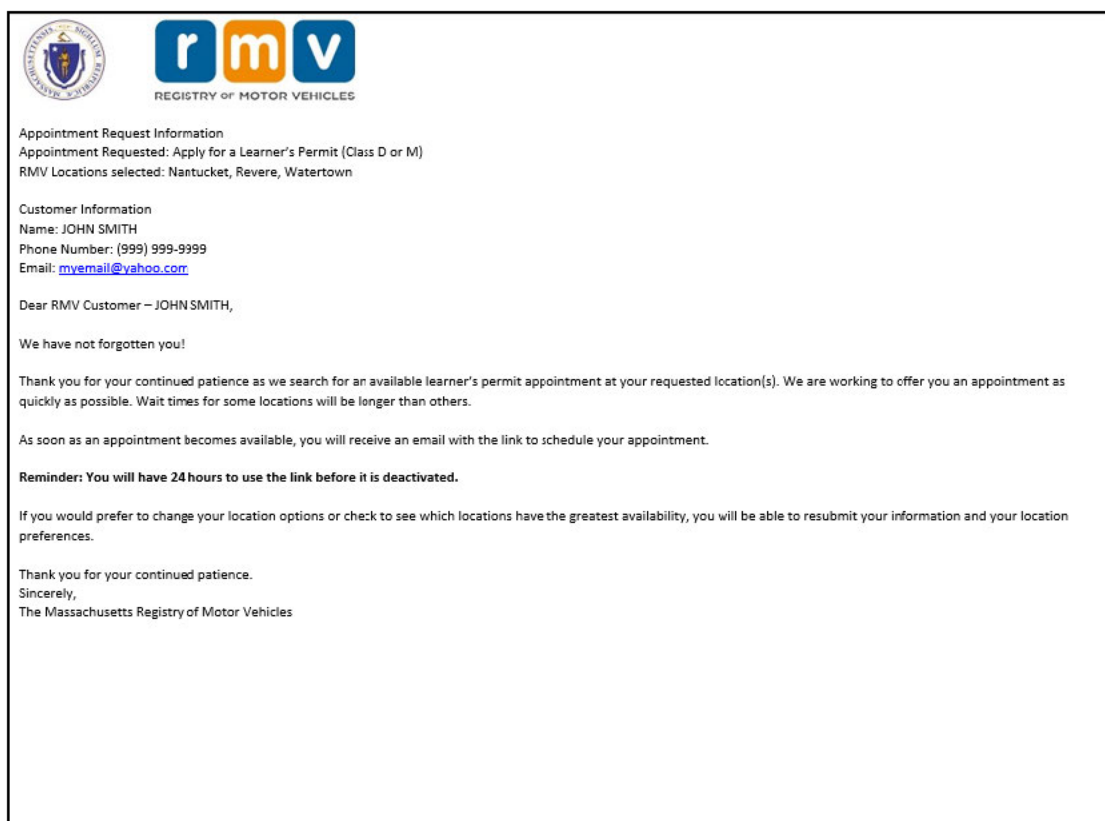
Sincerely,

The Massachusetts Registry of Motor Vehicles

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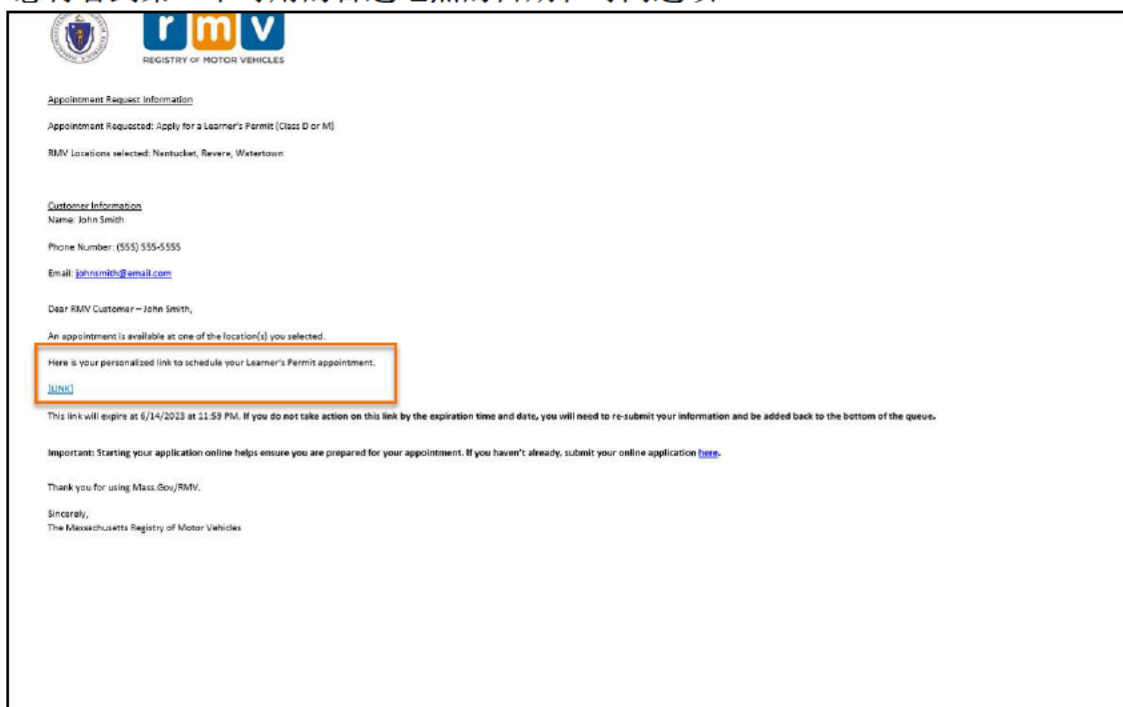
- 您将每三个工作日收到一封确认驾驶学习者执照排队名单的后续步骤有关的电子邮件，确认您仍在等待名单上，直到可以为您安排预约。



- 当您选择的首选地点之一提供驾驶学习者执照预约时，您将收到一封可以进行驾驶学习者执照预约的电子邮件。

步骤 #12: 选择您的专属链接以打开您所请求的服务中心可以提供预约的日期/时间选项。

- 您有 24 小时的时间来**选择并确认 (select and confirm)** 您的预约。如果您没有在链接过期之前安排驾驶学习者执照预约，您将需要重新提交您的信息才能添加到排队列表的底部。
- 您的专属链接仅可用于进行一次预约。
- 您将看到第一个可用的首选地点的日期和时间选项



步骤 #13: 选择预约服务中心的可选的日期/时间，然后选择 **Submit**。

The screenshot shows the 'Date & Time' selection page on the Mass.gov website. The page is titled 'Step 4 of 7: Date & Time' and provides details for the appointment: 'OFFICE: Greenfield - 18 Miner Street, Greenfield MA, 01301', 'SERVICE: Licensing/ID Appointment', and 'APPOINTMENT TYPE: Renew My Driver's License or Mass ID'. The main heading is 'Date & Time' with a sub-instruction 'Please select an appointment date and time'. A calendar view displays dates from Tuesday, June 27, 2023, to Monday, July 3, 2023. For each date, there are buttons for 'Morning' and 'Afternoon' slots, each showing the number of available appointments. A 'BACK' button is located at the bottom left.

Tue Jun 27, 2023	Wed Jun 28, 2023	Thu Jun 29, 2023	Fri Jun 30, 2023	Mon Jul 3, 2023
Morning 5 Available	Afternoon 4 Available	Morning 13 Available	Morning 7 Available	Afternoon 13 Available
Afternoon 15 Available		Afternoon 14 Available	Afternoon 14 Available	

- 您将收到一封电子邮件，确认所选的 **RMV** 服务中心的位置、有关您的驾驶学习执照预约的日期和时间。此电子邮件还将包括有关如何准备预约的后续步骤以及有关抵达服务中心后应做什么的说明。

如何与服务中心预约时间以获取驾驶学习者执照



Dear RMV Customer - [redacted]

Thank you for making an appointment with the Registry of Motor Vehicles. Your appointment information is below.

Important: Starting your application online helps ensure you are prepared for your appointment. If you haven't already, submit your online application [here](#).

Appointment Information

Name: [redacted]

Office: North Adams (Click [here](#))

Date/Time: 7/10/2023 at 01:00PM

Service: Permit Appointment, Apply for a Learner's Permit

Appointment ID: [redacted]

Please arrive no earlier than 15 minutes prior to your scheduled appointment. If you are more than 15 minutes late to your appointment, you may be asked to reschedule.

When you arrive, check-in for your appointment by:

- Use the lobby kiosk to search for your appointment ID or proceed to green line/customer service to check in with the customer advocate.
- Text "I'm here" to (855) 947-4595 using the personal phone number you used to schedule your appointment.

To cancel this appointment, click this [link](#) and search for your appointment.

We welcome your feedback! Please click [here](#) to email us.

Thank you for using [Mass.Gov/RMV](#)

Follow us on [Twitter @MassRMV](#)