

如何與服務中心預約時間以獲取駕駛學習者執照

要與服務中心預約才能完成面對面的駕駛學習者執照交易。

與服務中心預約申請獲取 D/M 牌駕駛學習者執照。

您需要準備好以下信息才能線上與服務中心進行預約：

- ☒ 您的電話號碼
- ☒ 您的電子郵寄地址

關鍵信息

- 請求獲取駕駛學習者執照預約則意味著會將您添加到虛擬預約排隊名單中。
- 一旦您選擇的地點有預約，您將收到一封電子郵件，其中包含用於安排預約的個性化鏈接。
- 您將有 24 小時的時間訪問鏈接以安排您的預約。如果您在鏈接過期之前未使用該鏈接進行預約安排，則需要重新提交您的信息，並將添加到排隊名單的末尾。
- 每個電子郵寄地址和電話號碼都遭到限制僅可用來與服務中心預約兩次。

準時出席您的預約。

- 如果您遲到超過 15 分鐘，則需要重新安排預約。

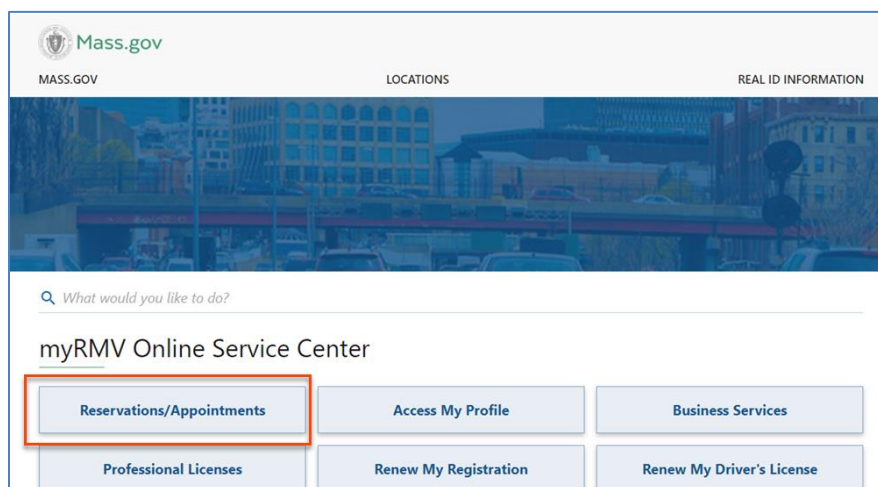
請按照以下步驟在服務中心預約獲取駕駛學習者執照：

步驟 #1：導航到 myRMV Online Service Center 網頁。

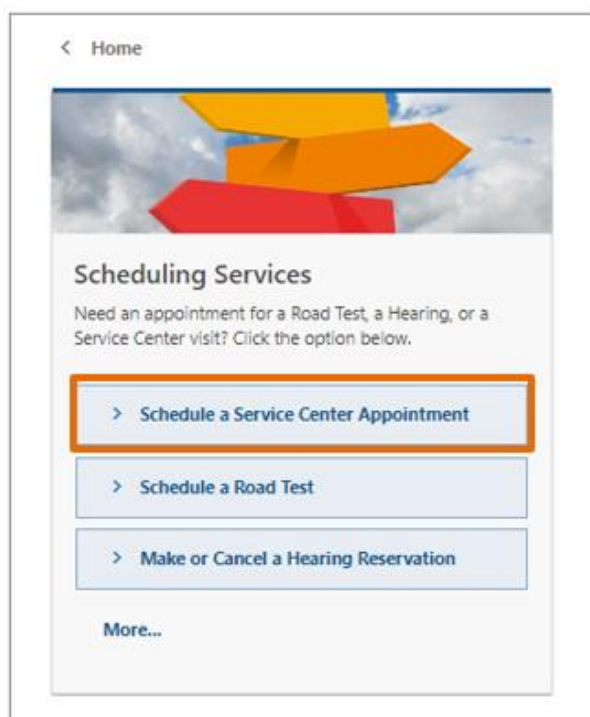
請選擇此 [Mass.Gov/MyRMV](https://www.mass.gov/myrmv) 鏈接直接轉到網頁或打開新的流覽器視窗並在地址欄中輸入 [Mass.Gov/MyRMV](https://www.mass.gov/myrmv)

請注意：有關麻薩諸塞州機動車輛登記處（Registry of Motor Vehicles, RMV）主網頁，請登錄網址 [Mass.Gov/RMV](https://www.mass.gov/rmv)。

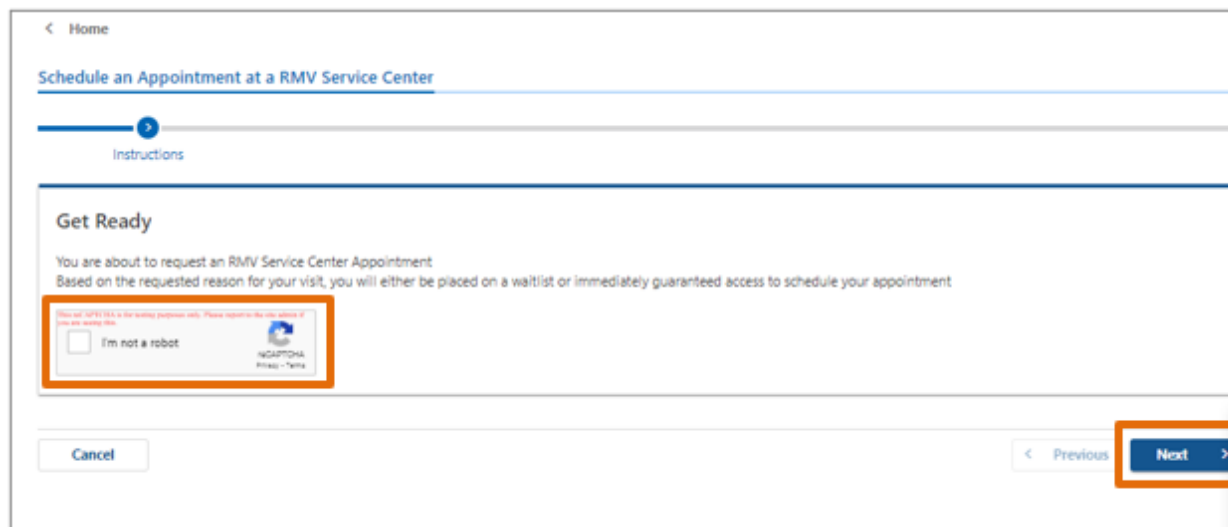
步驟#2：選擇 *Reservations/Appointments*。



步驟#3：請選擇 **Schedule a Service Center Appointment**.

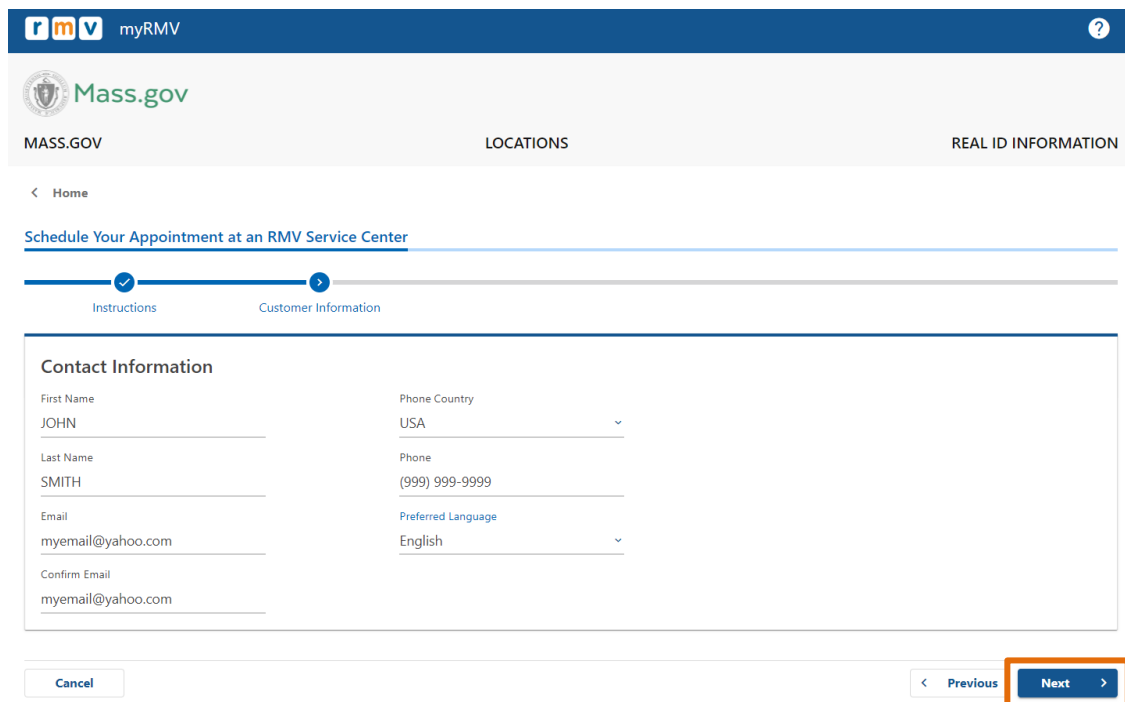


步驟#4：選擇 **I'm not a robot** 然後選擇 **Next**.



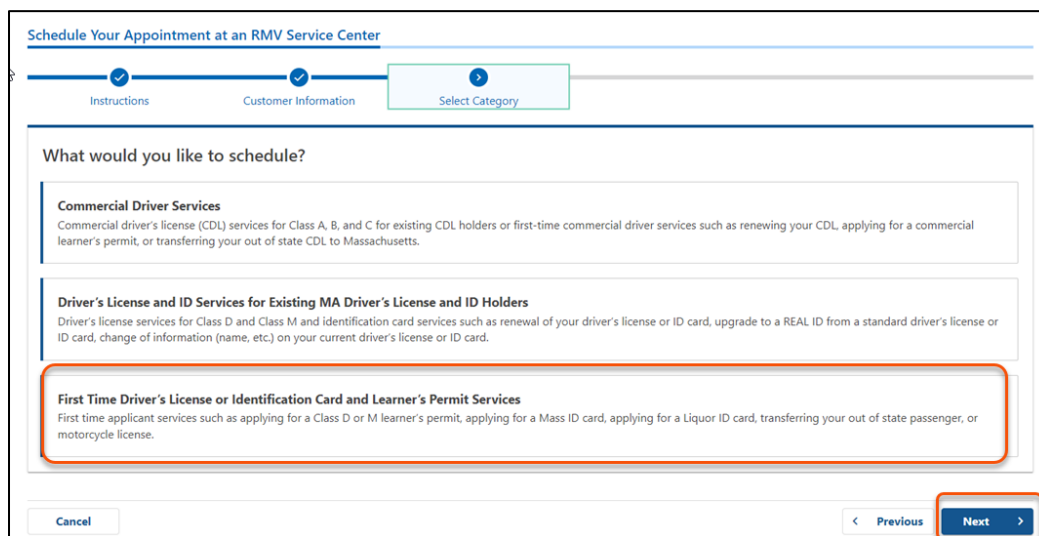
步驟#5：輸入您的姓名，電子郵寄地址和電話號碼，然後選擇 **Next**。

- **注意：**如果英語不是您的首選語言，請從下拉清單中選擇您的首選語言。



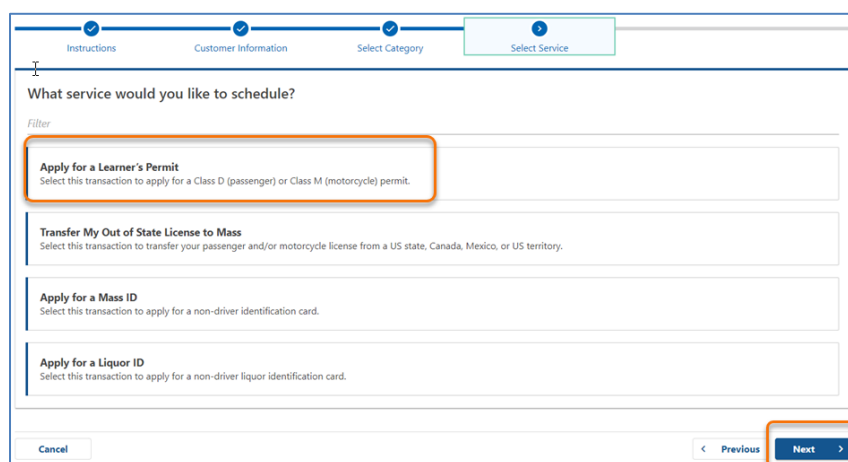
The screenshot shows the 'myRMV' interface for scheduling an appointment. The header includes the 'myRMV' logo and a question mark icon. Below the header, there are three tabs: 'MASS.GOV', 'LOCATIONS', and 'REAL ID INFORMATION'. The main content area is titled 'Schedule Your Appointment at an RMV Service Center' and features a progress bar with three steps: 'Instructions' (completed), 'Customer Information' (current step), and 'Select Category' (next step). The 'Customer Information' section is titled 'Contact Information' and contains two columns of input fields. The left column includes 'First Name' (JOHN), 'Last Name' (SMITH), 'Email' (myemail@yahoo.com), and 'Confirm Email' (myemail@yahoo.com). The right column includes 'Phone Country' (USA), 'Phone' ((999) 999-9999), and 'Preferred Language' (English). At the bottom, there are three buttons: 'Cancel', 'Previous', and 'Next' (highlighted with an orange box).

步驟#6：選擇 **First Time Driver's License or Identification Card and Learner's Permit Services**，然後選擇 **Next**。



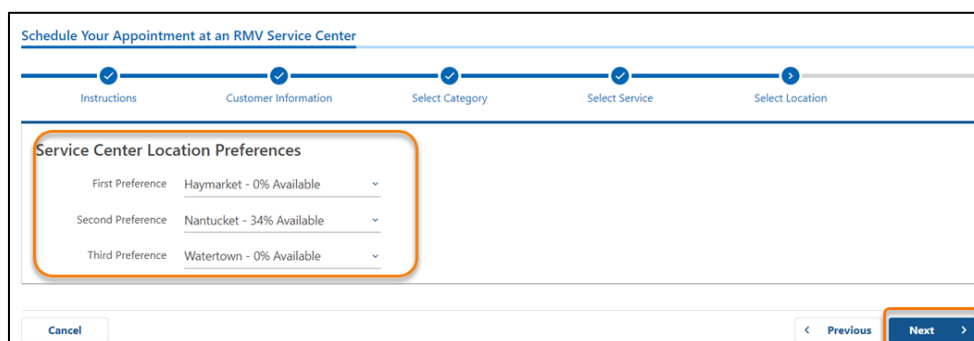
The screenshot shows the 'myRMV' interface for scheduling an appointment, specifically the 'Select Category' step. The header and progress bar are consistent with the previous step. The main content area is titled 'What would you like to schedule?' and contains three service categories. The first category is 'Commercial Driver Services'. The second category is 'Driver's License and ID Services for Existing MA Driver's License and ID Holders'. The third category is 'First Time Driver's License or Identification Card and Learner's Permit Services', which is highlighted with an orange box. At the bottom, there are three buttons: 'Cancel', 'Previous', and 'Next' (highlighted with an orange box).

步驟#7：選擇 **Apply for a Learner's Permit**，然後選擇 **Next**。



步驟#8：選擇 **First, Second, and/or Third Location Preference** 旁邊的下拉清單以選擇服務中心，然後選擇 **Next**。

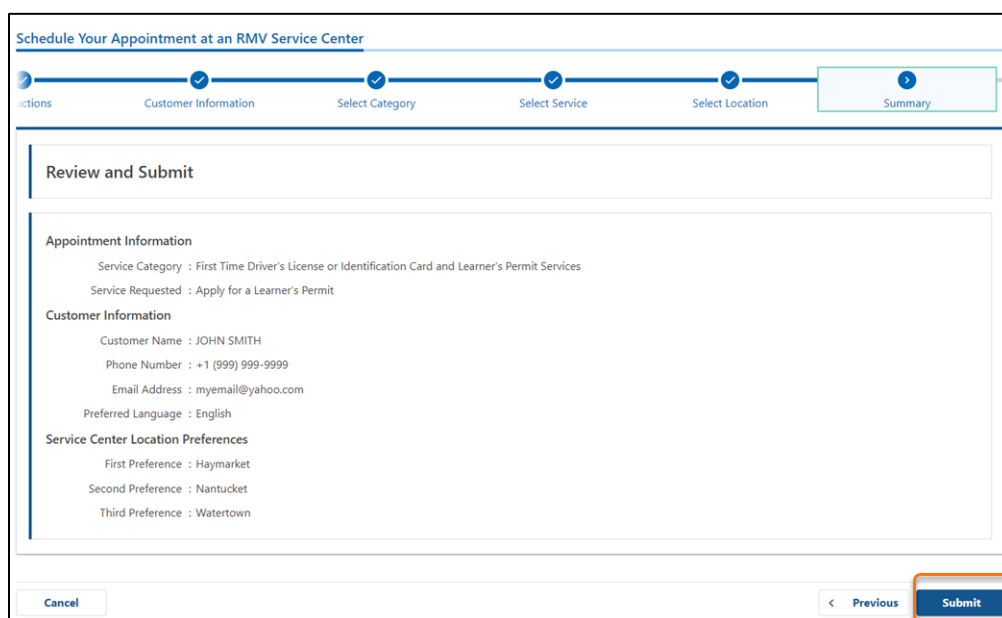
- 只需要填其中一個位置，但如果三個單獨的位置都選上的話則更有機會拿到預約。
- 每個位置顯示預約當天可獲得預約時間的百分比。這為您提供了當前需求和可獲取預約的估計值



步驟#9：查看 **Summary Information**，然後選擇 **Submit**。

查看 **Review and Submit** 頁面上所顯示的 Appointment Information, Customer Information, 以及 Service Center Location Preferences

- 選擇 **Back** 進行任何更改或更正
- 確認所有信息正確後，選擇 **Submit**
 - 如果您不點擊 **Submit**，您的請求將不會得到處理。
- 確認您已列入虛擬排隊名單（you have been placed on the virtual waitlist）的電子郵件將通過電子郵件發送到您提供的電子郵寄地址。



Schedule Your Appointment at an RMV Service Center

Progress: Actions, Customer Information, Select Category, Select Service, Select Location, **Summary**

Review and Submit

Appointment Information

Service Category : First Time Driver's License or Identification Card and Learner's Permit Services

Service Requested : Apply for a Learner's Permit

Customer Information

Customer Name : JOHN SMITH

Phone Number : +1 (999) 999-9999

Email Address : myemail@yahoo.com

Preferred Language : English

Service Center Location Preferences

First Preference : Haymarket

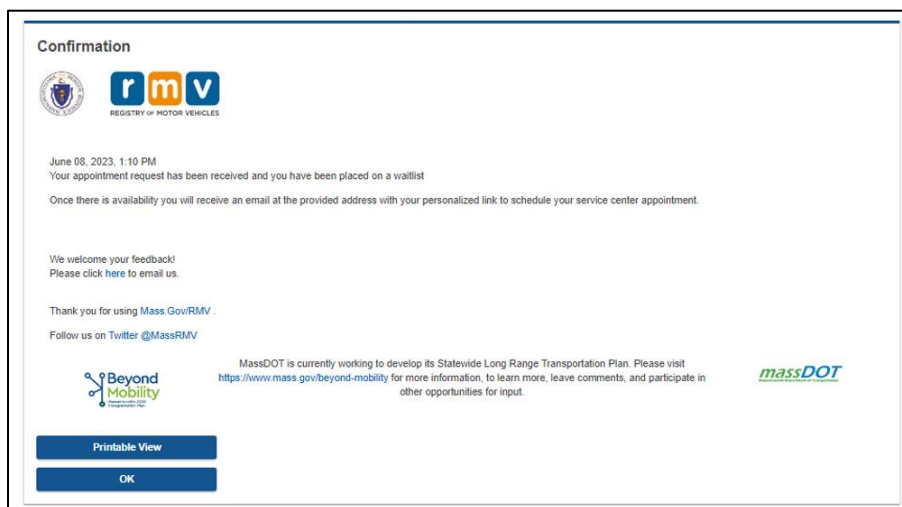
Second Preference : Nantucket

Third Preference : Watertown

Buttons: Cancel, Previous, **Submit**

步驟#10：查看並列印 *Confirmation* page.

- 在 **Confirmation** 頁上選擇 **Printable View** 以在另一個流覽器選項卡中將其打開。
- 保存 **Confirmation** 頁面以供記錄。



步驟 #11: 打開並查看您的駕駛學習者執照排隊名單確認電子郵件

- 提交請求後，您將收到一封確認已加入駕駛學習者執照排隊名單的電子郵件。
- 您的電子郵件翻譯有多種語言版本，可以通過電子郵件底部的[鏈接](#)訪問。
- 請仔細查看電子郵件，瞭解有關後續步驟的信息。

Appointment Request Information

Appointment Requested: Apply for a Learner's Permit

RMV Locations selected: North Adams

Customer Information

Name: [REDACTED]

Phone Number: [REDACTED]

Email: [REDACTED]

Dear RMV Customer - [REDACTED]

Due to the high demand for Learner's Permit appointments at the location(s) you selected, the RMV has added you to our virtual waitlist.

- As soon as an appointment becomes available, we will send you an email. The email will have a personalized link that will let you see the RMV appointment calendar.
- To ensure you receive the email and respond within the timeframe,
 - Please check your email daily for the link to schedule an appointment. The email subject line will be 'Learner's Permit Appointment Availability'.
 - Your personalized link will be sent early in the morning on a Monday, Tuesday, Wednesday, Thursday, or Friday (no links are sent out on Saturdays or Sundays).
 - Please set your spam filter to not block emails from this address
- When an appointment becomes available at one of the sites you have marked preferred, you will need to **click on the link included in the email within 24 hours**. If you fail to use the link sent within the time allowed, you will need to start over and be added to the waitlist again.
- This link will include as many scheduling options as are available at one of the locations you have marked preferred. At popular RMV locations, like Watertown, Haymarket/Boston, and Braintree, your date and time options are likely to be limited as indicated on the location preference selection page.
- If you would prefer to change your location options or check to see which locations have the greatest availability, you will be able to resubmit your information and your location preferences.
- Please note that Learner's Permit appointments are in high demand in and around the Metro Boston area. You may find more availability outside the Metro Boston area.

Thank you for your patience.

Sincerely,



The Massachusetts Registry of Motor Vehicles

As of July 1, 2023, Massachusetts no longer requires customers to provide proof of lawful presence to obtain a Standard (Class D or M) Driver's License, as required by the Work and Family Mobility Act. For more information, visit www.mass.gov/wfma.

Translations of this email are available: English, Español, Português, 繁體中文, 简体中文, Kreyòl Ayisyen, Tiếng Việt, Français, Русский, العربية, བོད་སྐད་ཀྱི་ཡི་ཁྱིམ་, Kriolu Caboverdiano, हिन्दी, 한국어, Tagalog, بڬلوی.

We welcome your feedback!

- 您將每三個工作日收到一封確認駕駛學習者執照排隊名單的後續步驟有關的電子郵件，確認您仍在等待名單上，直到可以為您安排預約。
- 您的電子郵件有多種語言版本，可以通過電子郵件底部的[連結](#)訪問。



REGISTRY OF MOTOR VEHICLES

Appointment Request Information
Appointment Requested: Apply for a Learner's Permit (Class D or M)
RMV Locations selected: Nantucket, Revere, Watertown

Customer Information
Name: JOHN SMITH
Phone Number: (999) 999-9999
Email: myemail@yahoo.com

Dear RMV Customer – JOHN SMITH,

We have not forgotten you!

Thank you for your continued patience as we search for an available learner's permit appointment at your requested location(s). We are working to offer you an appointment as quickly as possible. Wait times for some locations will be longer than others.

As soon as an appointment becomes available, you will receive an email with the link to schedule your appointment.

Reminder: You will have 24 hours to use the link before it is deactivated.

If you would prefer to change your location options or check to see which locations have the greatest availability, you will be able to resubmit your information and your location preferences.

Thank you for your continued patience.
Sincerely,
The Massachusetts Registry of Motor Vehicles

As of July 1, 2023, Massachusetts no longer requires customers to provide proof of lawful presence to obtain a Standard (Class D or M) Driver's License, as required by the Work and Family Mobility Act. For more information, visit www.mass.gov/wfma.

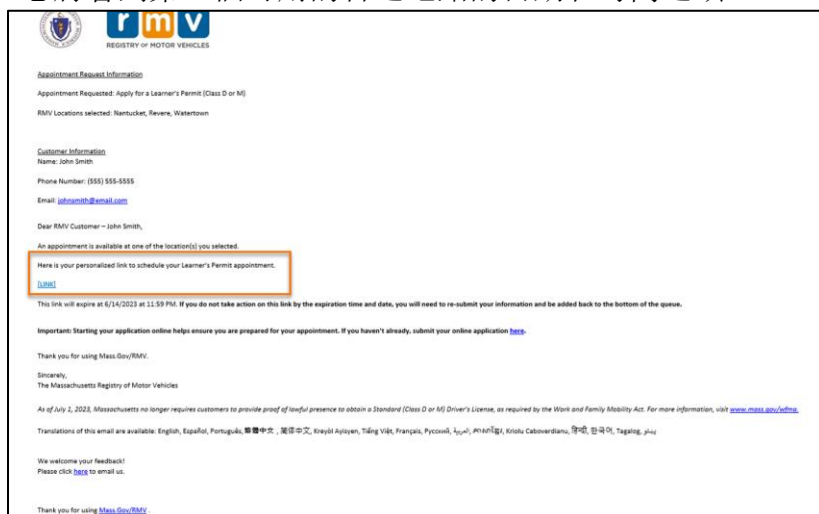
[Translations of this email are available: English, Español, Português, 繁體中文, 簡體中文, Kreyòl Ayisyen, Tiếng Việt, Français, Русский, العربية, ಕನ್ನಡ, Kriolu Caboverdianu, हिन्दी, 한국어, Tagalog, بڻو.](#)

We welcome your feedback!
Please click [here](#) to email us.

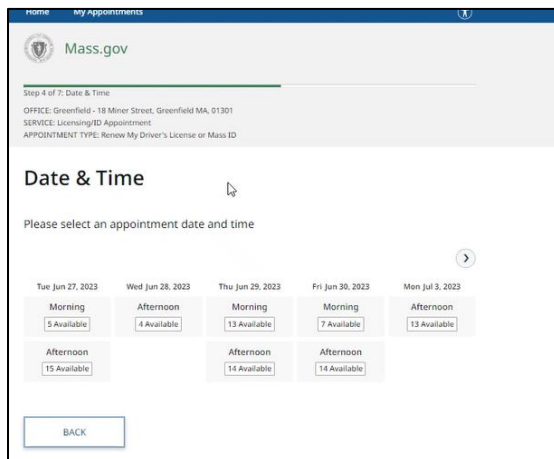
- 當您選擇的首選地點之一提供駕駛學習者執照預約時，您將收到一封可以進行駕駛學習者執照預約的電子郵件。
- 您的電子郵件有多種語言版本，可以通過電子郵件底部的[連結](#)訪問。

步驟 #12: 選擇您的專屬連結以打開您所請求的服務中心可以提供預約的日期/時間選項。

- 您有 24 小時的時間來**選擇並確認** (select and confirm) 您的預約。如果您沒有在連結過期之前安排駕駛學習者執照預約，您將需要重新提交您的資訊才能添加到排隊清單的底部。
- 您的專屬連結僅可用於進行一次預約。
- 您將看到第一個可用的首選地點的日期和時間選項



步驟 #13: 選擇預約服務中心的可選的日期/時間，然後選擇 **Submit**.



home my appointments

Mass.gov

Step 4 of 7: Date & Time

OFFICE: Greenfield - 18 Miner Street, Greenfield MA, 01301
SERVICE: Licensing/ID Appointment
APPOINTMENT TYPE: Renew My Driver's License or Mass ID

Date & Time

Please select an appointment date and time

Tue Jun 27, 2023	Wed Jun 28, 2023	Thu Jun 29, 2023	Fri Jun 30, 2023	Mon Jul 3, 2023
Morning 5 Available	Afternoon 4 Available	Morning 13 Available	Morning 7 Available	Afternoon 13 Available
Afternoon 15 Available		Afternoon 14 Available	Afternoon 14 Available	

BACK

- 您將收到一封電子郵件，確認所選的 **RMV** 服務中心的位置、有關您的駕駛學習執照預約的日期和時間。此電子郵件還將包括有關如何準備預約的後續步驟以及有關抵達服務中心後應做什麼的說明。
- 您的電子郵件有多種語言版本，可以通過電子郵件底部的[鏈接](#)点击查看。

Dear RMV Customer - [REDACTED]

Thank you for making an appointment with the Registry of Motor Vehicles. Your appointment information is below.

Important: Starting your application online helps ensure you are prepared for your appointment. If you haven't already, submit your online application [here](#).

Appointment Information

Name: [REDACTED]
Office: North Adams (Click [here](#))
Date/Time: 7/10/2023 at 01:00PM
Service: Permit Appointment , Apply for a Learner's Permit
Appointment ID: [REDACTED]

Please arrive no earlier than 15 minutes prior to your scheduled appointment. If you are more than 15 minutes late to your appointment, you may be asked to reschedule.

When you arrive, check-in for your appointment by:

- Use the lobby kiosk to search for your appointment ID or proceed to green line/customer service to check in with the customer advocate.
- Text "I'm here" to (855) 947-4595 using the personal phone number you used to schedule your appointment.

To cancel this appointment, click this [link](#) and search for your appointment.

We welcome your feedback! Please click [here](#) to email us.
Thank you for using [Mass.Gov/RMV](#)
Follow us on [Twitter @MassRMV](#)

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