### MCDHH Statewide Advisory Council Meeting

#### SNAP Outreach Unit, Department of Transitional Assistance April 27, 2023



Department of Transitional Assistance

# **SNAP Emergency Allotments**

The federal government (through the Congressional Consolidated Appropriations Act 2023) ended the extra COVID SNAP benefits as of February 2023.

Households received their last payment on March 2, 2023.





#### **State Extra SNAP Benefits**

- As an offramp to the federal payments, the state is funding extra SNAP benefits for 3 more months.
- The extra benefit is a separate payment from the normal monthly SNAP benefit amount. SNAP recipients will still receive their normal SNAP benefit on their normal monthly issuance date.

Monthly Benefit	Payment Date
March SNAP Benefits	April 7
April SNAP Benefits	May 2
May SNAP Benefits	June 2



# How are the state-funded extra SNAP benefits calculated?

As directed by the state's supplemental budget, the state-funded extra SNAP benefits will be up to 40% of the difference between the household's normal monthly SNAP benefit amount and the maximum SNAP amount for their household size, with a minimum amount of \$38 a month

- If the household receives the maximum SNAP amount for their household size: they will get \$38 a month
- If the household does not get the maximum amount for their household size, but 40% of the difference is less than \$38 a month: they will get \$38 a month
- If the household does not get the maximum amount for their household size, but 40% of the difference is more than \$38 a month: they will get up to 40% of that difference



#### **Examples of how the extra SNAP benefits are calculated**

**Example 1:** Nancy lives in a SNAP household of five and gets \$914 a month in normal SNAP. The maximum monthly amount for a household of five is \$1,116. \$1,116 - \$914 = \$202. 40% of \$202 = \$81. Nancy's household will get \$81 in extra SNAP.

**Example 2:** Dan lives in a SNAP household of three and gets \$740 a month in normal SNAP. The maximum monthly amount for a household of three is \$740. \$740 - \$740 = 0. Dan's household will get \$38 in extra SNAP.

**Example 3:** Brenda-Lee is a household of one and gets \$195 a month in normal SNAP. The maximum monthly amount for a household of one is \$281. \$281 - \$195 = \$86. 40% of \$86 is \$34. Brenda-Lee will receive \$38 a month in extra SNAP because 40% of the difference is less than \$38.



### **Impact to SNAP Benefits**

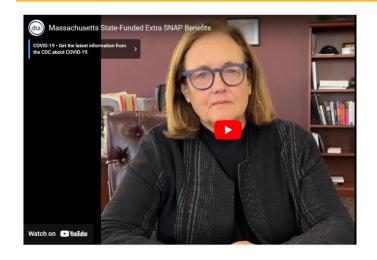
- The last extra statefunded SNAP payment is June 2, 2023
- Starting in July, households will get only one SNAP payment. That amount is their normal monthly benefit

#### How to check your SNAP benefit amount:

- Go to DTAConnect.com, or
- Listen to the information about your case by calling the DTA Assistance Line:
- 1. Call 877-382-2363
- 2. Choose your language
- 3. Press 1 and authenticate
- 4. Press 1 for SNAP
- Press 1 again to hear your case summary. This information includes your normal monthly benefit amount



#### Mass.gov/ExtraCOVIDSNAP



#### Frequently Asked Questions (FAQs) >



Learn more about the temporary statefunded extra SNAP benefits from answers to these frequently asked questions.

#### Information & Resources

#### Get the Most SNAP >

Tell DTA about changes that may increase your SNAP!

Your SNAP may go up if you tell DTA about:

- Medical costs over \$35 a month for anyone in your SNAP household who is 60 or older or has a disability

- Increase to your housing costs (rent/mortgage)
- Child or disabled adult care costs

#### Get Other Help →



Find food and other resources



Department of Transitional Assistance Download flyers, social media text/graphics and sample robo call/text/email to help spread the word.

**Outreach Materials** 

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DOWNLOAD MATERIALS

# Get the Most of SNAP

Your clients should tell DTA about changes that may increase their SNAP, for example:

- Medical costs over \$35/month for anyone in their household over age 60 or who has a disability
- Increase to their housing costs (rent/mortgage)
- Child or disabled adult care costs

#### costs



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#### Tell DTA about these changes that may increase SNAP by:

- Writing down the information and sending it to DTA through <u>DTA</u> <u>Connect</u>
- Calling the DTA Assistance Line at 877-382-2363
- Visiting a local DTA office
- Mailing the written information to DTA Document Processing Center, PO Box 4406, Taunton, MA 02780
- Faxing the written information to DTA Document Processing Center, 617-887-8765
- Working with one of DTA's over 100 <u>SNAP outreach</u> community partners

# **Medical Expense Deduction**



- The Medical Expense Deduction is the most underutilized SNAP deduction
- <u>Elderly</u> (age 60 or older) or <u>disabled</u> individuals are eligible to claim the Medical Expense Deduction
- Medical Expense Vlog: https://youtu.be/rYR5JVAR4Ao

- For more information, go to the medical expense flyer (available in 6 languages): mass.gov/lists/snapmedical-expense-flyer
  - Important: For elders or disabled individuals who claim and verify medical expenses, the monthly SNAP benefit amount can significantly increase



### **Medical Expense Deduction**

Verified Medical Expense Amount	Amount of Medical Expense Deduction
\$35.00 per month or under	\$0.00
\$35.01 to \$190.00 per month (can self declare)	\$155.00
\$190.01 a month or more (provide receipts)	Excess over \$35.00



### **Don't forget about HIP!**

- Massachusetts households who get SNAP benefits automatically can participate in the Healthy Incentives Program (HIP). HIP puts money back on your EBT card when you use SNAP to buy local fruits and vegetables from HIP farm vendors, up to \$40, \$60 or \$80 a month depending on your household size.
- Find a HIP vendor at <u>DTAFinder.com</u>. Learn more about HIP at <u>Mass.gov/HIP</u>.





## **For More Help**

- If you have children/are pregnant and have no income or low income, you may be able to get TAFDC cash benefits.
- If you are 65 or older or disabled with no or very low income, you may be able to get EAEDC cash benefits. Learn more and apply: <u>DTAConnect.com</u>
- Community Food Resources: call or text Project Bread's FoodSource Hotline 1-800-645-8333
- If you have children under age 5/are pregnant or breastfeeding, you may be eligible for the WIC nutrition program: <u>Mass.gov/WIC</u> or call 800-942-1007
- All K-12 students can get free school meals this school year



### **For More Help**

- Get help with 2022 taxes and any COVID stimulus or Child Tax Credit money you are owed: <u>FindYourFunds.org</u>
- Rent or mortgage help: <u>Mass.gov/covidhousinghelp</u> or call 2-1-1
- Fuel Assistance help paying for heat: <u>Toapply.org/MassLIHEAP</u> or call 800-632-8175
- Money to help pay for the internet or a computer: <u>GetInternet.gov</u>, <u>AccedeAInternet.gov</u>



# **Information on Food Banks**

#### There are 4 Food Banks in MA:





Worcester County Food Bank

foodbank.org



The Food Bank of Western MA foodbankwma.org



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# Video Remote Interpreter (VRI)

- DTA recently procured a new language line vendor, Lionbridge.
- Through this new vendor, DTA has expanded on demand, Video Remote Interpreter (VRI) access from 5 to all 20 local DTA offices.
- VRI is an auxiliary aid that provides video remote American Sign Language (ASL) interpreter services.





## **Stay Connected**



**Call** your case manager (cash benefits) or DTA Assistance Line at **1-877-382-2363** (SNAP)



**From your Smart phone** DTA Connect

Online at DTAConnect.com





Mail to DTA Document Processing Center P.O. Box 4406 Taunton, MA 02780



Fax (617) 887-8765