



The Commonwealth of Massachusetts

STATE 911 DEPARTMENT NORTH SHORE REGIONAL 911 CENTER

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To: Whom it may concern
From: Alyson Dell Isola, Director
Date: July 12, 2022
RE: MA-TERT Telecommunicator program

I, Alyson Dell Isola, approve the following person as a member of the MA-TERT program.

This employee is in good standing and meets or exceeds all requirements of TERT membership. I would recommend Katrina Shamshak to become a member of the program and be a representative of our agency.

Respectfully Submitted,

A handwritten signature in blue ink, appearing to read "Alyson Dell Isola".

Alyson Dell Isola, Director