

# Sample Notice of Final Opportunity to Repair Letter

**Important Note:** You should send notification of the final opportunity to repair by regular, **first-class mail**, by **certified mail, return receipt requested**, and by email to the manufacturer's regional office. Notifying the manufacturer directly by mail and keeping copies of your letters is the best way to document that the manufacturer was provided a final repair opportunity. If you need assistance contacting your manufacturer, contact our Lemon Law Program Coordinator at 617-973-8733.

## Save a Copy For Your Records

	Your Home Address
	Your Evening Telephone Number
	Your Daytime Telephone Number
	Date
Name of Manufacturer	
Manufacturer's Address	
Dear Sir or Madam:	
I believe that my car is a "lemon" under the Massachusetts Lemon Law (Massachusetts General Laws; c. 90 Sec. 7N1/2). I am hereby making a written demand for relief under the Lemon Law and the Massachusetts Consumer Protection Act (Massachusetts General Laws, c. 93A, Sec.9).	
I purchased a (make, model, year of vehicle) on (date) from (name of dealership) in (city, state). The vehicle identification number or VIN number is (vehicle identification number). Since I bought the vehicle, I have had to return it to the dealership a total of (number of times the vehicle was returned to an authorized dealer for repairs) times. My vehicle has been out of service for repairs for a total of (total number of business days the vehicle has been out of service being repaired) business days. My vehicle has been in (name of dealership) for repairs on the following dates for repair of the following defects:	
(Date in/out) (List problems complained of)	
(etc.) (etc.)	
I am having the following problems with my vehicle at this time: (list all problems the vehicle currently has).	
These remaining defects substantially impair the use, market value or safety of my vehicle. I am hereby allowing you one final repair opportunity. If these repairs are not completed within seven business days of receipt of this letter, I am entitled to a	

replacement vehicle acceptable to me or a refund calculated in accordance with the Lemon Law.

Failure to comply with the Lemon Law is a violation of Massachusetts General Laws, c. 93A, and you may be subject to double or treble damages as well as attorney's fees and court costs if this matter is taken to court.

I look forward to hearing from you soon.

Sincerely,

Your Name