



MASSACHUSETTS BUSINESS ENTITY LICENSEES – PLEASE READ THIS IMPORTANT NOTICE ABOUT THE MASSACHUSETTS TRANSITION TO SBS

The downtime of NIPR processes applicable to the Massachusetts Division of Insurance originally scheduled to end on Wednesday March 16, 2022 is being extended until further notice for the following transactions:

1. Business Entity Original Applications,
2. Business Entity Renewal Applications,
3. Business Entity Reinstatements and
4. Business Entity Amendments (adding or deleting Lines of Authority)

Please note the following:

- **The expiration date for Business Entity Licensees in Active status with current expiration dates in the month of April, 2022 will be extended to May 15, 2022.**
- **All Business Entity licensees impacted by this extension will be notified via email of their new license expiration date during the evening of April 1, 2022.**
- Massachusetts typically allows for BEs to renew their license within a 60 day window prior to its expiration date. However, business entities will not be successful if they attempt to early renew their license within this window BEFORE they are notified this issue is resolved.
- All Business Entity licensees impacted by the extended NIPR down time beyond March 16th, will be notified via email when the downtime ends and licensing operations resume in SBS.

We apologize for the inconvenience caused as we give this our highest priority attention to resolving the issue as quickly and accurately as possible.

Please contact the NAIC Service Desk at (816) 783-8990 or sbshelp@naic.org for any questions or concerns.