**APPENDIX Q  
POPS BATCH INTERFACES**

All Interfaces from, or to, a Senior Care Options (SCO) Plan and POPS have been defined as batch interfaces (as opposed to transactional).

The POPS Portal is the appropriate Channel for uploading Claim files and PBM Network Files. Additionally, this portal is where SCO Control Reports, SCO Error spreadsheets, and SCO Rejected Claim files are available for pickup.

All Claim files will be submitted in the formats and on the schedule as provided by EOHHS which may be customized by EOHHS from time to time with prior written notice to SCOs.

Current Formats are as follows:

1. Attachment A - MCE Pharmacy Claims Level Interface 7.1.2019 (NCPDP Post-Adjudication Standard Version 2.1. – History View) and MCE Pharmacy Claims Level Interface Change Control Doc Ver 2 7.1.2019.
2. MCE Pharmacy Provider Network Identification Layout

Any SCO drug claims and reversals submitted that are rejected by EOHHS due to an unknown pharmacy provider, the SCO is required to complete and submit the SCO Pharmacy Provider Network layout 3 days prior to the submission of the SCO Error Correction files.

1. MassHealth Drug Rebate File Submission Report for SCO Pharmacy Claims

This report documents file submission requirements and due dates for the inclusion of SCO Pharmacy claims in the Massachusetts Medicaid invoicing for federal drug rebate.

1. Change in BIN/PCN/Group Number Report

This ad-hoc report is delivered whenever there is a change in BIN/PCN/Group Number for the PBM submitting claims for inclusion in the Massachusetts Medicaid invoicing of federal drug rebates.

Schedule for Interfaces:

The SCO claims files must be uploaded to the POPS secure portal **within 5 calendar days** following the close of the prior month.

Any SCO Retail Pharmacy drug claims and reversals submitted that are rejected by EOHHS must be corrected and resubmitted in the SCO Error Correction file **at least** **1 day** prior to the next month’s SCO drug claim file submission.

Listed below is a short description of each of the interfaces from, or to, POPS and the SCOs. Note that the terms INBOUND and OUTBOUND are used to denote the flow of data relative to POPS. Inbound is data coming from a SCO to POPS, and outbound is data coming from POPS to a SCO.

1. **Inbound Interfaces** 
   1. SCO Claims Files to EOHHS

On a monthly basis, the Contractor shall transmit the Inbound SCO Retail Pharmacy Claims Level file to the [Distribution/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=320525)null[MASS PBM/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=628035894)null[(SCO Name)/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976978167)null[ToMassHealth/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976803697)nullfolder to the POPS portal **within** **5 calendar** **days** following the close of the prior month.

SCO Retail pharmacy claims and/or reversals submitted that are rejected by EOHHS must be corrected using the SCO Error Correction File format and transmitted to the [Distribution/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=320525)null[MASS PBM/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=628035894)null[(SCO Name)/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976978167)null[ToMassHealth/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976803697)null **at least** **1 day prior to** the next month’s SCO drug claim file submission

* 1. SCO Provider File or their contracted PBMs Network file to EOHHS

Any SCO drug claims and/or reversals submitted that are rejected by EOHHS due to an unknown pharmacy provider must be corrected using the SCO Provider Network layout and transmit to the [Distribution/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=320525)null[MASS PBM/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=628035894)null[(SCO Name)/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976978167)null[ToMassHealth/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976803697)null folder on the POPS portal **3 days prior** to the submission of the Error Correction files.

1. **Outbound Interfaces**

Error Correction Files to SCO from EOHHS

Any SCO Retail drug claims and reversals submitted that are rejected by EOHHS will be available for pickup via the POPS portal for three calendar days after e-mail notification to the SCO submitter containing a SCO Control Report, SCO Error Spreadsheet, and SCO Rejected Claim file on the [Distribution/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=320525)null[MASS PBM/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=628035894)null[(SCO Name)/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976978167)null[FromMassHealth/](https://grabit.acs-shc.com/human.aspx?r=353952659&Arg12=filelist&Arg06=976803697)null folder within the POPS portal.”