

Administrative Office of the Trial Court
Case Flow Metrics Report

Calendar Year 2012
Quarter 2

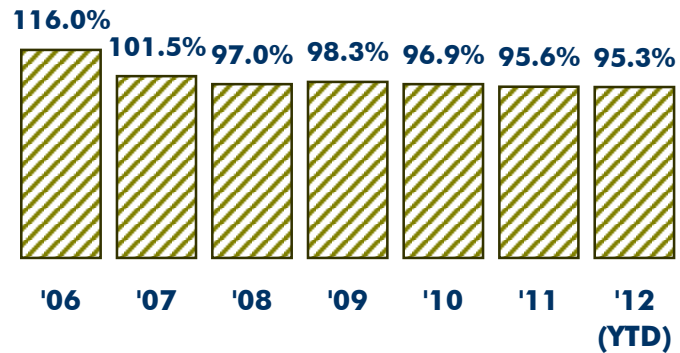
Honorable Robert A. Mulligan
Chief Justice of the Trial Court

Harry Spence
Court Administrator

September 7, 2012

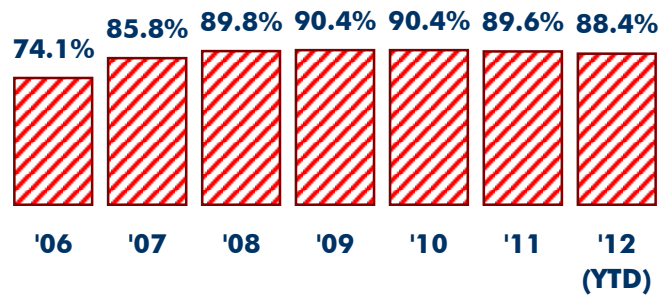
Case Flow Metrics Summary: 2006 Through 2012 (Q2) All Court Departments

Metric 1: Clearance Rate

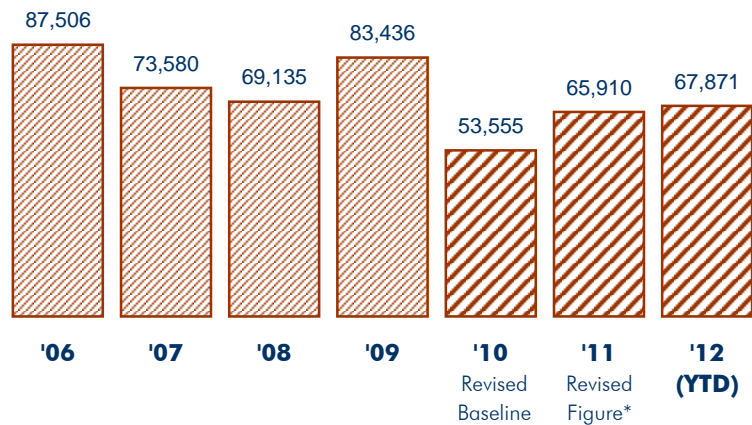


Metric 2: Time to Disposition

Percentage of cases disposed within time standard.

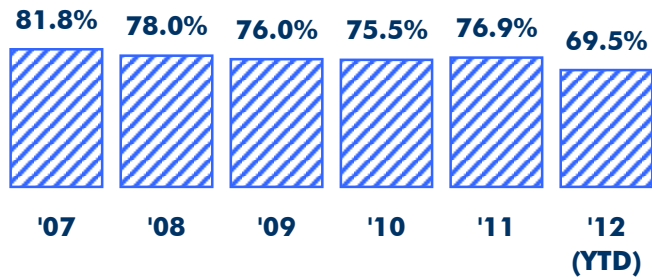


Metric 3: Cases Pending Beyond Time Standards



Metric 4: Trial Date Certainty

Percentage of cases disposed within two trial date settings.



Case Flow Metric 1 - Clearance Rate

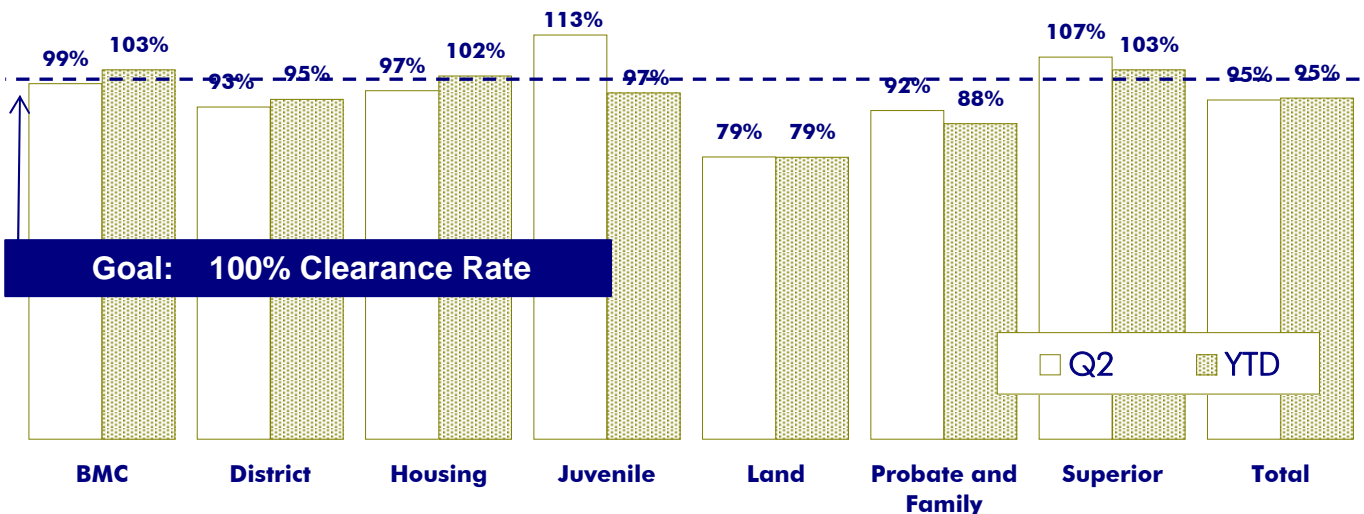
Q2

Case Activity April 1, 2012 to June 30, 2012

Court Department	New Cases	Disposed Cases	Clearance Rate (Goal: 100%)	Progress Towards Goal
Boston Municipal Court				
Civil	8,849	9,269	105%	Goal Achieved
Criminal	6,701	6,169	92%	
Sub-Total	15,550	15,438	99%	
District Court				
Civil	25,212	23,542	93%	
Criminal	49,868	46,137	93%	
Sub-Total	75,080	69,679	93%	
Housing	10,198	9,925	97%	
Juvenile				
Civil	2,779	3,342	120%	Goal Achieved
Criminal	3,637	3,905	107%	
Sub-Total	6,416	7,247	113%	
Land	5,940	4,683	79%	
Probate and Family	16,722	15,354	92%	
Superior				
Civil	5,522	5,853	106%	Goal Achieved
Criminal	1,230	1,352	110%	
Sub-Total	6,752	7,205	107%	
Total	136,658	129,531	95%	

YTD

CY2012 - Clearance Rate



Notes

The quarterly and annual goal for this metric is 100%.

For the **District Court** the number of cases for case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts, whereas case flow metric 2 does not include JMS courts (Brockton, Barnstable).

For the **Juvenile Court**, Quarter 2 excludes data from Essex County and the last week of Norfolk County due to MassCourts expansion.

For the **Land Court**, the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket.

For the **Superior Court** the number of cases in case flow metric 1 may exceed the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

Case Flow Metric 2: Time to Disposition

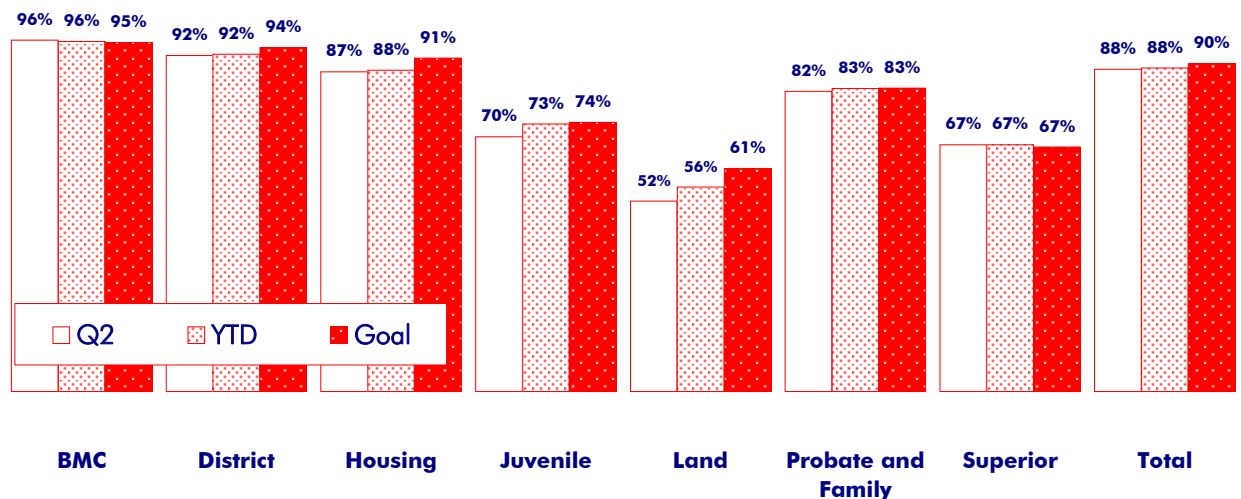
Q2

Case Activity April 1, 2012 to June 30, 2012

Court Department	Total Disposed	Disposed Within Time Standard	% Within Time Standard	Time to Disposition Goal	Progress Towards Goal
Boston Municipal Court					
Civil	9,269	9,043	98%	97%	Goal Achieved
Criminal	6,169	5,774	94%	93%	Goal Achieved
Sub-Total	15,438	14,817	96%	95%	Goal Achieved
District Court					
Civil	23,338	22,250	95%	98%	
Criminal	43,357	38,981	90%	91%	
Sub-Total	66,695	61,231	92%	94%	
Housing	9,925	8,671	87%	91%	
Juvenile					
Civil	3,342	2,746	82%	79%	Goal Achieved
Criminal	3,905	2,293	59%	69%	
Sub-Total	7,247	5,039	70%	74%	
Land	125	65	52%	61%	
Probate and Family	14,222	11,660	82%	83%	
Superior					
Civil	5,805	4,309	74%	73%	Goal Achieved
Criminal	1,273	459	36%	36%	Goal Achieved
Sub-Total	7,078	4,768	67%	67%	Goal Achieved
Total	120,730	106,251	88%	90%	

YTD

CY2012 - % Disposed Within Time Standard



Notes

The baseline was established from calendar year 2011. The quarterly and annual goals for this metric (percent disposed within time standards) is to maintain the CY 2011 annual percentage.

For the District Court, information includes all divisions. Time Standard period for all courts, excluding Bascot Courts (Barnstable, Brockton, and Lawrence) are derived from MassCourts using a total time standard period of 540 days to disposition. For Civil Bascot Courts (Barnstable, Brockton & Lawrence) time to disposition data is for an estimated 18 month period due to the limits of the Bascot system.

Case Flow Metric 3: Pending Cases Beyond Time Standards

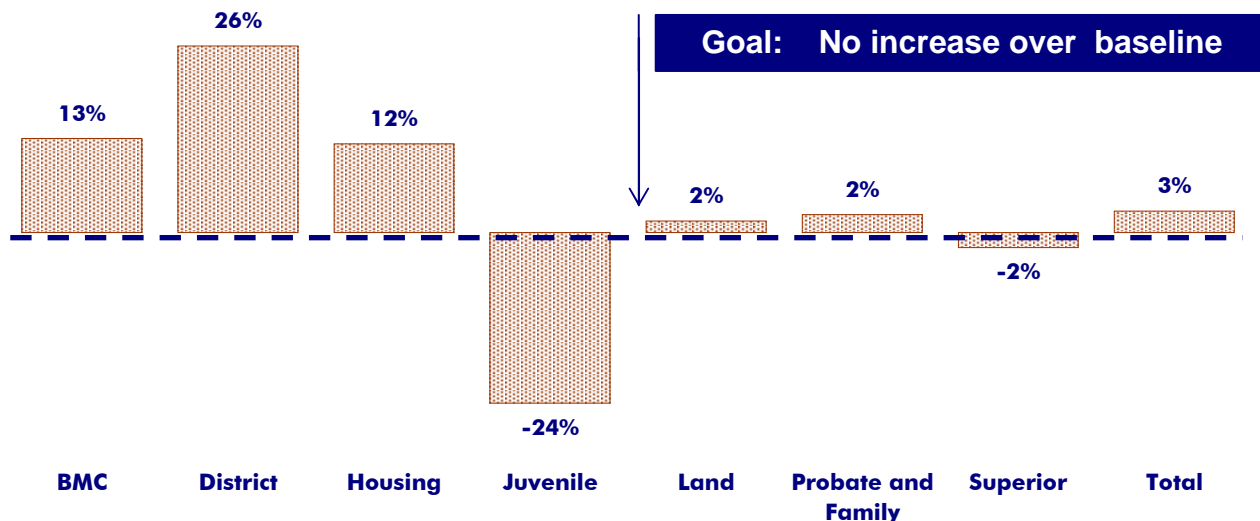
Q2

Case Status June 30, 2012

Court Department	Baseline	Pending Beyond Time Standards	Total Number Pending	% Reduction from Baseline	Progress Towards Goal
Boston Municipal Court					
Civil	227	188	3,075	-17%	Goal Achieved
Criminal	503	637	10,821	27%	
Sub-Total	730	825	13,896	13%	
District Court					
Civil	6,879	9,603	37,485	40%	
Criminal	6,445	7,169	67,100	11%	
Sub-Total	13,324	16,772	104,585	26%	
Housing	2,168	2,434	5,384	12%	
Juvenile					
Civil	4,389	3,863	9,872	-12%	Goal Achieved
Criminal	5,514	3,694	8,401	-33%	
Sub-Total	9,903	7,557	18,273	-24%	
Land	10,237	10,397	12,703	2%	
Probate and Family	21,135	21,652	49,720	2%	
Superior					
Civil	5,866	5,753	26,285	-2%	Goal Achieved
Criminal	2,547	2,481	5,392	-3%	
Sub-Total	8,413	8,234	31,677	-2%	
Total	65,910	67,871	236,238	3%	

YTD

CY2012 - % Reduction in Pending Cases Beyond Time Standards



Notes

The baseline was established from the end of calendar year 2011. The annual goal for this metric (number of cases pending beyond time standards) is not to exceed the number of cases pending beyond time standards as of December 31, 2011.

For the **Juvenile Court**, Quarter 2 excludes data from Essex County and the last week of Norfolk County due to MassCourts expansion.

Case Flow Metric 4: Trial Date Certainty

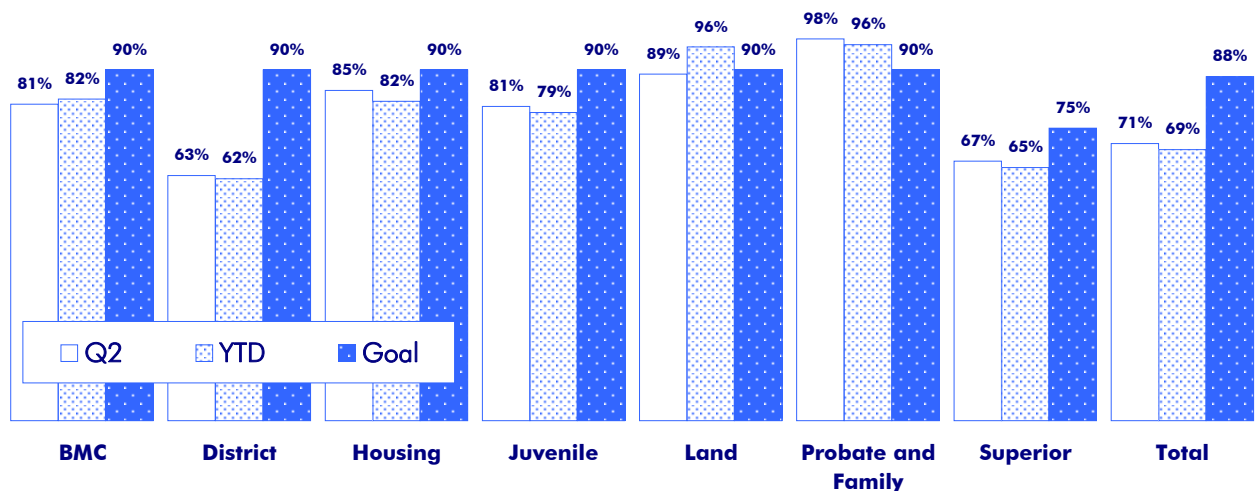
Q2

Case Activity April 1, 2012 to June 30, 2012

Court Department	Trial Settings				Disposed w/i Two Trial Date Settings	Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	All			
Boston Municipal Court							
Civil	16	9	8	36	69%	90%	
Criminal	97	46	16	171	84%	90%	
Sub-Total	113	55	24	207	81%	90%	
District Court							
Civil	49	24	11	90	81%	90%	
Criminal	739	357	196	1,769	62%	90%	
Sub-Total	788	381	207	1,859	63%	90%	
Housing	236	90	32	385	85%	90%	
Juvenile							
Civil	81	34	10	141	82%	90%	
Criminal	11	7	6	24	75%	90%	
Sub-Total	92	41	16	165	81%	90%	
Land	8	0	1	9	89%	90%	
Probate and Family	265	23	6	294	98%	90%	Goal Achieved
Superior							
Civil	65	45	25	155	71%	75%	
Criminal	51	98	35	234	64%	75%	
Sub-Total	116	143	60	389	67%	75%	
Total	1,618	733	346	3,308	71%	88%	

YTD

CY2012 - % Disposed Within Two Trial Date Settings



Notes

For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

