



Secretary Stephanie Pollack's Report to the Boards

Monday, April 22, 2019

Transportation & Climate Initiative

April 30, 2019 - 8:30 am to 5:00 pm

Technical Workshop: Regional Cap and Invest for Transportation, Key Design Elements

Boston Public Library, Rabb Auditorium

- Cost Containment and Program Ambition
- Modeling Strategies and
- Monitoring and Reporting
- Fuel Coverage and Compliance

May 15, 2019 - 9:30 am to 3:30 pm

Workshop and Roundtable Discussion: Regional Cap and Invest for Transportation - Advancing Equity and Creating Opportunities

New Jersey Innovation Institute Agile Strategies Lab

- Transportation priorities in underserved and disproportionately affected communities;
- Reducing transportation emissions;
- Ways to foster transportation equity in rural, suburban, and urban communities;
- Ways a regional low-carbon transportation policy can complement other equity-related efforts

South Coast Rail Program

- Phase 1 Finance Plan now complete & fully funded in the Commonwealth's Capital Investment Plan.
- After 3 independent reviews, consensus achieved for Phase 1 program cost: \$1.047 billion.
- U.S. Army Corps of Engineers has approved the final federal permit required. All major federal and state permits now approved.
- Early action steps are underway including infrastructure work, acquisition of land for stations, surveying, etc.



(Photograph shows South Coast Rail corridor work in Berkley in early April.)

Boston Harbor Now: business plans

- On Tuesday, April 23, Boston Harbor Now will host a panel discussion and release business plans for potential new ferry routes in Boston Harbor.
- Boston Harbor Now, MassDOT, MBTA, and Massport are among many stakeholders who worked on the plans.
- Next steps include gauging interest from the private sector, municipalities and other stakeholders to fund potential routes and pay for operating and capital costs.

Commute Options Grants: New Initiative

- New initiative goal: to encourage innovative workforce transportation options.
- Why? Current travel options do not work for people not using cars, employees with off-hour shifts, for getting places requiring several transit transfers.
- Initiative: use \$1.5 million a year of federal Congestion Mitigation and Air Quality (CMAQ) money to create new grant program. Annual application process.
- New grant funds can be used for capital assets such as vans, for portion of operating costs, etc.
- MassDOT will host “listening sessions” state-wide to explain this new initiative & get feedback.

Registry Wait Times

Customer experience for in-person transactions has dramatically improved in the last year:

- School vacation week for most districts was last week and the Registry of Motor Vehicles last week served more than 51,000 customers at its service locations.
- Last week, on average, 76 % of customers got in and out of a service center in 30 minutes or less, 19 % waited between 30 and 60 minutes, and just 4 % waited 60 minutes or longer.
- That is a dramatic improvement from one year ago. During April school vacation week in 2018, fewer than 43,000 customers were served but only 36 % got in and out in 30 minutes or less, 18 % waited between 30 to 60 minutes and 46 % of customers a year ago had to wait 60 minutes or more.

Registry Receives Honors

RMV to receive three (3) Awards from American Association of Motor Vehicle Administrators:

- Regional Community Service Award
 - “Is Real ID Right for Me” workshops
- Regional Improvement through Efficiencies Award
 - Test Kitchen Recipe Book
- International/Regional Fraud Prevention & Detection Security Award
 - Permit Anti-Fraud Initiative

RMV Newly Updated Parent's Supervised Driving Program Guide and RoadReady App



- Event took place on April 2
- Guide for permit holder updated and the app used by the adult in the passenger seat helps track driving hours and highlights particular driving challenges

TheParentsSupervisedDrivingProgram.com