

## Competency Evaluation Tool for 'General Knowledge' of Clozapine (Clozaril) Therapy

Trainer's Printed Name:		Date:
Trainer's Signature:		Trainer's Contact Information:
<b>General Knowledge of Clozapine (Clozaril) Therapy Training Guidelines</b>		
<i>The 'General Knowledge' Clozapine Training must be completed by a Qualified Trainer.</i>		
<b>Training Components and Procedure</b>		<b>Comments</b>
<b>At the conclusion of this training, the Certified staff:</b>		
1.	Knows where to locate the Service Provider's Policy that outlines the procedure to follow when an individual is receiving Clozapine Therapy, and who will be responsible for administering Clozapine.	
2.	Knows the procedure for obtaining Clozapine Health Care Provider (HCP) Orders, HCP Telephone Orders, HCP Telehealth Orders, and administering Clozapine according to MAP Regulations, Policies, and Curriculum.	
3.	Knows that only licensed nurses and Trained Certified staff may administer Clozapine.	
4.	Knows that the generic named product 'Clozapine' (also known by the common brand name CLOZARIL®) is typically prescribed for the management of individuals diagnosed with schizophrenia and/or schizoaffective disorder.	
5.	Knows there is a significant risk of a potentially life threatening blood disorder (agranulocytosis) associated with the use of Clozapine; however, when discovered early, it can be reversed.	
6.	Knows regular blood testing results for the monitoring of the Absolute Neutrophil Count (ANC) is required before the pharmacy may dispense Clozapine.	
7.	Knows the pharmacy must be supplied with a current (i.e., drawn within seven (7) days, irrespective of monitoring frequency) blood work result (ANC result) prior to dispensing Clozapine. If the lab draw date is more than 7 days old, the Clozapine cannot be dispensed by the pharmacy.	
8.	Knows the MAP Registered site's Clozapine Pharmacy Ordering and Receiving System.	
9.	Knows if the ANC results are older than seven (7) days (from when the Clozapine prescription is to be filled/refilled), another blood draw must be done.	
10.	Knows that initial Clozapine Therapy requires frequent lab draws (e.g., typically weekly for six (6) months; then biweekly for 6 months; and then every four (4) weeks after twelve (12) months of continuous therapy without any interruptions).	
11.	Knows that when an individual's Clozapine Therapy HCP Order is to be discontinued; then typically, weekly blood work must be obtained for a minimum of four (4) weeks.	
12.	Knows that the pharmacy will only dispense enough Clozapine tablets until the individual's next ANC lab test.	
13.	Knows that even though the HCP can prescribe the Clozapine (including refills), the Pharmacist cannot dispense the Clozapine without the current acceptable ANC results.	
14.	Knows to report any signs or symptoms of infection (e.g., fever, weakness, lethargy, or sore throat) to the HCP.	
15.	Knows that individuals diagnosed with schizophrenia or schizoaffective disorder may exhibit suicidal behavior, which refers to actions by the individual that put them at risk for death or serious harm.	
16.	Knows that Clozapine Therapy education should be provided (both initial and continuous) for an individual learning to self-administer Clozapine.	
17.	Knows that the next lab draw date for ANC must be on the Medication Administration Record (MAR). ***Sometimes, this laboratory test will be ordered as a 'CBC with diff' (i.e., Complete Blood Count with differential).	
18.	Knows adverse effects of Clozapine Therapy.	
19.	Knows if the Clozapine dose is missed for more than two (2) days to not administer the next dose of Clozapine without first contacting the prescribing (authorized prescriber) HCP.	
20.	Knows when notification or contact with the HCP is necessary.	
21.	Knows if a single dose of Clozapine is missed to contact the MAP Consultant.	
22.	Knows when a 911 telephone call is necessary.	
23.	Knows after Emergency Response personnel arrive and the individual is cared for, to notify appropriate persons, and follow all emergency procedures per the Service Provider's Policy.	

Based on the General Knowledge Training Guidelines for Clozapine Therapy, I, as Trainer, have determined that the Certified staff named below have the knowledge to administer Clozapine.

	Certified Staff's Printed Name:	Certified Staff's Signature:
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**The Trainer should close empty signature spaces upon completion of the training.**