



**SECTOR SPECIFIC WORKPLACE SPECIFIC SAFETY STANDARDS  
FOR CAR WASHES TO ADDRESS COVID-19  
Updated as of June 8, 2020**

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**Purpose**

These sector specific COVID-19 workplace safety standards for Car Washes are issued to provide owners and operators of Car Washes and workers and customers with instructions to help protect against the spread of COVID-19.

These standards are minimum requirements only and are not exclusive or exhaustive. The public health data and matrix for disease prevention upon which these guidelines are based can and does change frequently, and it is the responsibility the owner or operator of each Car Wash to stay abreast of any updates to these requirements.

**Standards for Responsible Car Washes in Massachusetts**

No activity in Car Washes shall occur without meeting the following minimum sector specific COVID-19 workplace safety standards Car Washes. These standards apply to all Car Washes until rescinded or amended by the State.

The following guidance is organized around four distinct categories covering Social Distancing, Hygiene Protocols, Staffing and Operations; and Cleaning and Disinfecting.

**I. Social Distancing**

- Ensure at least 6 feet of separation between individuals
- Assign workers to individually designated work areas; increase physical space between workers; stagger work schedules; and, improve ventilation for enclosed spaces where possible (e.g., open doors and windows)
- Stagger lunch and break times, regulating maximum number of people in one place and ensuring at least 6 feet of physical distancing
- Face coverings are required for all workers, except where doing so is unsafe due to medical condition or disability
- Physical partitions are recommended where physical distancing is challenging (e.g., cashier) and must be at least 6 feet in height
- Encourage contactless payment methods

## **II. Hygiene Protocols**

- Ensure access to handwashing facilities on site, including soap and running water, wherever possible and allow sufficient break time to wash hands frequently; alcohol-based hand sanitizers with at least 60% alcohol may be used as an alternative
- Supply workers at workplace location with adequate cleaning products (e.g., sanitizer, disinfecting wipes)
- Require frequent cleaning and sanitation of all high-touch areas such as desks, door handles, and restrooms
- Post visible signage throughout the site to remind workers of the hygiene and safety protocols

## **III. Staffing and Operations**

- Provide training to workers on car wash safety standards, up-to-date safety information and precautions including hygiene and other measures aimed at reducing disease transmission
- Self-service interior cleaning is permitted so long as customers are able to maintain 6 feet of distancing
- Customers should line up in their cars at facilities with automated car washing
- Customers should stay in their cars throughout the exterior car wash process
- Adjust workplace hours and shifts (leverage working teams with different schedules or staggered arrival / departure) to minimize contact across workers and reduce congestion at entry points
- Maintain a log of workers and customers to support contact tracing (name, date, time, contact information)
- Workers must stay home if feeling ill
- Workers who are particularly vulnerable to COVID-19 according to the Centers for Disease Control (e.g., due to age or underlying conditions) are encouraged to stay home
- Workers are strongly encouraged to self-identify symptoms or any close contact to a known or suspected COVID-19 case to their employer
- Encourage workers who test positive for COVID-19 to disclose to the workplace employer for purposes of cleaning / disinfecting and contact tracing. If the employer is notified of a positive case at the workplace, the employer shall notify the local Board of Health (LBOH) in the city or town where the workplace is located and assist the LBOH as reasonably requested to advise likely contacts to isolate and self-quarantine. Testing of other workers may be recommended consistent with guidance and / or at the request of the LBOH
- Post notice to workers and customers of important health information and relevant safety measures as outlined in the Commonwealth's [Mandatory Safety Standards for Workplace](#)

## **IV. Cleaning and Disinfecting**

- Conduct frequent cleaning and disinfection of site (at least daily and more frequently if feasible)
- Keep cleaning logs that include date, time, and scope of cleaning
- Conduct frequent disinfecting of heavy transit areas and high-touch surfaces (e.g., doorknobs, bathrooms)
- Disinfect self-service tools (e.g., vacuums) between each customer use
- In event of a positive case, shut down site for a deep cleaning and disinfecting of the workplace in accordance with current CDC guidance

**Additional worker safety guidelines and resources (with hyperlinks to web pages) are available below:**

U.S. Department of Labor, Occupational Safety and Health Administration (OSHA):

[OSHA – COVID-19 Webpage](#)

[OSHA – Enforcement Guidelines Webpage](#)

[OSHA Fact Sheet – Protecting Workers During a Pandemic](#)

U.S. Centers for Disease Control (CDC):

[CDC – Environmental Cleaning and Disinfection Recommendations](#)

[CDC – Interim Guidance for Businesses and Employers to Plan and Respond to Coronavirus Disease \(Updated 3/21/20\)](#)

**Additional Information:**

Massachusetts State Coronavirus (COVID-19) Website

[mass.gov/covid19](https://mass.gov/covid19)

United States Centers for Disease Control and Prevention Coronavirus (COVID-19) Website

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>