

Key Services



All prescriptions through one plan—over-the-counter medications, such as vitamins and allergy medications prescribed by your provider



Dental services, including routine cleanings, x-rays, fillings, dentures, crowns, and root canals



Vision services, including exams, eyeglasses, and contact lenses



Community support services to help you with everyday activities and skills so you can live independently, manage chronic conditions, and participate fully in your community



Behavioral health services to support you in the community and help you in your recovery goals



A geriatric support services coordinator (GSSC) to work with you to get the right community services to support your goals in wellness, community participation, recovery, and independence



Medical equipment, supplies, replacement parts, training, modifications, and repairs



Personal assistance services that can provide hands-on care to help you with everyday activities, including getting dressed, eating, taking a bath, and doing laundry, so that you can live independently

No copayments

About SCO



Senior Care Options (SCO) combines MassHealth and Medicare benefits into one plan with one card and one care team. SCO covers medical, behavioral health, and prescription medications, plus specialized geriatric support services. Care coordinators help members stay healthy and get the services they need.

Enroll in SCO:

○ Medicare
Part A (Hospitals)
Part B (Doctors)
Part D (Prescriptions)

AND

○ MassHealth Services

AND

○ No copayments
One person to coordinate your care
All prescriptions through one plan

AND more options for

○ Dental
Vision
Community support
Geriatric support services coordinator
Personal assistance services

Senior Care Options

MassHealth+Medicare
Bringing your care together



**One plan with one card
and one care team.**

**Available Since 2004 -
Over 20 Years of Experience**

www.mass.gov/senior-care-options

Your SCO Choices

CCA Senior Care Options

ccama.org/sco



Phone

(855) 210-1775



Available in the following counties:

Bristol, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

Fallon Health's NaviCare

fallonhealth.org/navicare



Phone

(877) 790-4971



Available in the following counties:

Barnstable, Berkshire, Bristol, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

Mass General Brigham SCO

massgeneralbrighamadvantage.org/sco



Phone

(888) 403-7578



Available in the following counties:

Bristol, Dukes, Essex, Middlesex, Nantucket, Norfolk, Plymouth, Suffolk

Senior Whole Health SCO

molinahealthcare.com



Phone

(888) 566-3526



Available in the following counties:

Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

Tufts Health Plan Senior Care Options

thmp.org/sco



Phone

(844) 459-3055



Available in the following counties:

Barnstable, Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

UnitedHealthcare

uhc.com/communityplan/massachusetts/plans/medicare/2026/senior-care-options-hmo-snp



Phone

(844) 580-7922



Available in the following counties:

Bristol, Essex, Hampden, Hampshire, Middlesex, Norfolk, Plymouth, Suffolk, Worcester

Questions?

SHINE: Serving the Health Insurance Needs of Everyone

- SHINE works with you and your caregivers to help you understand your options.
- **(800) 243-4636 | TTY: (800) 439-2370**
Monday – Friday 9 a.m.-5 p.m.



Concerns or Problems?

My Ombudsman

An ombudsman can help you with any concerns or complaints you may have about SCO or the services you receive.

All services are confidential and free.

- (855) 781-9898 | TTY: Call 711
- Video Phone: (339) 224-6831
- 11 Dartmouth Street, Suite 301
Malden, MA 02148
- www.myombudsman.org
info@myombudsman.org