



Commonwealth of Massachusetts  
Executive Office of Health and Human Services  
Department of Public Health  
Bureau of Health Professions Licensure  
Board of Registration in Dentistry  
239 Causeway Street, Suite 500, Boston, MA 02114

CHARLES D. BAKER  
Governor

KARYN E. POLITO  
Lieutenant Governor

Tel: 617-973-0971  
Fax : 617-973-0980  
TTY : 617-973-0988  
[www.mass.gov/dph/boards/dn](http://www.mass.gov/dph/boards/dn)

MARYLOU SUDDERS  
Secretary  
MONICA BHAREL, MD, MPH  
Commissioner

COMMONWEALTH OF MASSACHUSETTS

NOTICE OF THE REGULARLY SCHEDULED MEETING OF THE  
BOARD OF REGISTRATION IN DENTISTRY

September 7, 2016  
239 Causeway Street ~ Room 417 A&B  
Boston, Massachusetts 02114

AGENDA

Time	#	Item	Exhibits	Contact
8:30 a.m.	I	<b>CALL TO ORDER, DETERMINATION OF QUORUM, AND APPROVAL OF AGENDA</b>		
8:32	II	<b>EXECUTIVE SESSION (closed to the public)</b>  The Board will meet in Executive Session as authorized pursuant to M.G.L. c. 30A, § 21(a)(1) for the purposes of discussing the reputation, character, physical condition or mental health, rather than professional competence, of an individual, or to discuss the discipline or dismissal of, or complaints or charges brought against an individual.  Specifically, the Board will discuss and evaluate individuals with respect to the Good Moral Character requirement for initial licensure.  Specifically, the Board will discuss a Probation matter with respect to physical condition or mental health of an individual.  Specifically, the Board will discuss and evaluate a pending disciplinary complaint that involves patient records and treatment of a patient.		
9:15	III	<b>M.G.L.c.112, §65C SESSION (closed to the public)</b>		
9:30	IV	<b>PROBATION MATTER—REVIEW OF PRACTICE MONITORS DEN-2012-0027: Dr. Brian Mangano</b>		

9:35	V	<b>COMPLAINT RESOLUTION—PENDING BOARD MATTERS</b> <ol style="list-style-type: none"> <li>DEN-2014-0121: Dr. Danuta Goroch</li> <li>DEN-2014-0122: Dr. James Swartz</li> <li>DEN-2014-0123: Dr. Veronica Gaiser</li> <li>DEN-2014-0124: Dr. Sarat Ummethala</li> <li>DEN-2014-0125: Gail Weisberg, RDH</li> <li>DEN-2014-0126: Carly White, RDH</li> <li>DEN-2014-0127: Robin Murch, RDH</li> <li>DEN-2014-0128: Paula Isgro, RDH</li> <li>DEN-2015-0048: Dr. Luping Ge</li> <li>DEN-2015-0049: Tracy MacLane, RDH</li> <li>DEN-2015-0050: Ly Nguyen, RDH</li> <li>DEN-2015-0051: Sheila Levine, RDH</li> <li>DEN-2016-0027: Edna Walsh, RDH</li> <li>DEN-2016-0028: Dr. Awad Feras</li> </ol>	Investigation Reports	E. Mulligan, D. Taylor L. Seeley-Murphy
10:20	VI	<b>REVIEW OF MINUTES OF PRIOR GENERAL SESSIONS</b> <ol style="list-style-type: none"> <li>April 6, 2016</li> <li>May 4, 2016</li> <li>June 1, 2016</li> <li>June 1, 2016 Complaint Committee</li> <li>July 6, 2016</li> </ol>	Draft Minutes	B. Young
10:40	VII	<b>ADMINISTRATIVE MATTERS</b> <ol style="list-style-type: none"> <li>GMC Licensure Report</li> <li>Unlicensed Practice—Staff Action Report</li> <li>Probation Monitor Report</li> <li>Frequency of Complaint Committee Meetings</li> </ol>	Memos	B. Young, K. Fishman
10:45	VIII	<b>FLEX SESSION</b>		
11:00		<b>ADJOURNMENT</b>		

**MASSACHUSETTS BOARD OF REGISTRATION IN DENTISTRY**  
**239 Causeway Street, Boston, MA 02114**  
**Room 417**  
**GENERAL SESSION MINUTES**  
**September 7, 2016**

**Present:** Dr. Stephen DuLong, Board Chair; Ms. Ailish Wilkie, Board Secretary; Dr. Paul Levy; Ms. Lois Sobel, RDH; Dr. Patricia Wu; Ms. Jacyn Stultz, RDH; Dr. Keith Batchelder; Dr. Cynthia Stevens; Ms. Kathleen Held; Dr. Ward Cromer; Dr. John Hsu

**Absent:** None

**Board Staff Present:** Barbara A. Young, Executive Director; Samuel Leadholm, Esq., Board Counsel; Dr. Liliana DiFabio, Supervisor of Investigations; OPP Investigators Sarah Millar, Eileen Mulligan, Kathleen O'Connell, Lisa Seeley-Murphy, Danielle Taylor and Barbara Yates.

*Ms. Ailish Wilkie arrived for the meeting at 8:47 a.m.*

*Dr. Keith Batchelder arrived for the meeting at 9:15 a.m.*

**Motion:** At 8:31 a.m., to commence the meeting and to adopt the proposed agenda for today's meeting.

**Motion Made By:** Dr. Cynthia Stevens

**Second:** Ms. Lois Sobel

**Vote:** Unanimous

*At 8:32 a.m., Dr. DuLong announced that the Board will meet in closed session as authorized pursuant to M.G.L. c. 30A, §21(a)(1) for the purpose of discussing the reputation, character, physical condition or mental health, rather than the professional competence, of an individual, or to discuss the discipline or dismissal of, or complaints or charges brought against, a public officer, employee, staff member or individual. Specifically, the Board will meet in Executive Session and will discuss and evaluate the Good Moral Character as required for registration of pending applicant(s) for licensure. Additionally, the Board will discuss and evaluate pending disciplinary complaints that involve patient records and treatment of patients. Executive Session is closed to members of the public, except as provided for in M.G.L. c. 30A, §21(a) (1). At the conclusion of the Executive Session, the Board will enter an M.G.L. c.112, §65C Session before returning to open session and adjourning the meeting for the day.*

**Motion:** At 8:33 a.m., to enter Executive Session pursuant to M.G.L. c. 30A, §21(a)(1)

**Motion Made By:** Ms. Lois Sobel

**Second:** Dr. Cynthia Stevens

**Vote:** Unanimous

**Motion:** At 9:26 a.m., to enter a M.G.L. c.112, §65C Session

**Motion Made By:** Dr. Cynthia Stevens

**Second:** Ms. Lois Sobel

**Vote:** **In Favor:** Dr. Keith Batchelder; Dr. Paul Levy; Dr. John Hsu;  
Dr. Patricia Wu; Dr. Cynthia Stevens; Ms. Lois Sobel;  
Dr. Stephen DuLong; Ms. Jacyn Stultz; Ms. Kathleen Held;  
Ms. Ailish Wilkie; Dr. Ward Cromer  
**Opposed:** None  
**Abstain:** None

**Probation Matter – Probation Monitor Karen Fishman**

**--In the Matter of DEN-2012-0027: Dr. Brian Mangano**

**Review of Practice Monitor(s)**

*Atty. Vincent Dunn was present on behalf of the licensee for the discussion and vote of the Board on this matter.*

**Discussion:** Ms. Fishman informed the Board the licensee has submitted the names of three candidates for practice monitor per the terms of the licensee's consent agreement. Atty. Leadholm advised the Board it needs to review each candidate for any issues and then to select one as the practice monitor.

Ms. Wilkie noted she only recognized one of the three candidates but Drs. DuLong and Stevens stated they recognized two of the candidates. Dr. Cromer suggested the Board select Dr. Russell as Dr. Russell is a former Board member and has an excellent reputation. Dr. DuLong noted Dr. Russell has already served as a practice monitor for the Board.

**Motion:** **To select Dr. David A. Russell as the licensee's practice monitor.**

**Motion Made By:** Dr. Keith Batchelder

**Second:** Dr. Cynthia Stevens

**Vote:** Unanimous

**Complaint Resolution – Investigator Eileen Mulligan**

**--In the Matter of DEN-2014-0121: Dr. Danuta Goroch**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0121: Dr. Danuta Goroch.*

*Atty. Thomas Bright was present on behalf of the licensee for the discussion and vote of the Board on this matter; Atty. Bright recorded the hearing.*

**Allegations:** Infection Control and Regulatory Violations

**Discussion:** Ms. Mulligan informed the Board this complaint was one of 8 companion cases to be considered by the Board and that the licensees' practice involved treating nursing home patients. Ms. Mulligan stated this licensee submitted a permit application for a portable dental operation (PDO) in April 2014 and the inspection was conducted in Aug. 2014.

Dr. Batchelder asked who initiated the complaint; Ms. Mulligan replied the Board is the complainant when it was discovered the licensees were practicing without a valid permit.

Dr. Hsu asked who owned the business; Ms. Mulligan replied the owners are two podiatrists and this licensee. Ms. Mulligan stated the business was sold in May 2015 to a new owner. Ms. Young asked how long the business operated without a permit; Ms. Mulligan replied from Sept. 2013 to Sept. 2014.

Dr. DuLong noted it is important for all licensees to work in a properly permitted facility; Dr. Batchelder agreed. Atty. Dunn noted the licensees worked for the Massachusetts branch of a national company and this licensee had been informed by the parent company's legal staff that a PDO permit was not required.

Atty. Dunn noted there is precedent for offering this licensee stayed probation as this licensee withdrew from the company as soon as she realized a permit was required. However, Ms. Mulligan noted this licensee left the business four months after discovering a permit was required. Dr. Batchelder asked where the licensee currently practices; Atty. Dunn replied in Windham, NH.

Ms. Wilkie asked about the spore test results; Ms. Mulligan replied the company utilizes three teams employing three dentists and four hygienists. The teams use 2 autoclaves but spore testing didn't begin until late Oct. 2013 noting the company began treating patients in Sept. 2013.

**Motion:** To offer a Consent Agreement for Probation for 3 Months to include the following required coursework:

- 6 Hours: Risk Management
- 6 Hours: Infection Control

If this agreement is not accepted by the licensee, the matter will be referred to prosecution.

**Motion Made By:** Ms. Ailish Wilkie

**Second:** Dr. Cynthia Stevens

**Vote:** **In Favor:** Dr. Stephen DuLong; Dr. Keith Batchelder;  
Dr. John Hsu; Dr. Cynthia Stevens; Ms. Kathleen Held;  
Dr. Ward Cromer; Ms. Ailish Wilkie

**Opposed:** None

**Abstain:** Dr. Patricia Wu; Dr. Paul Levy

#### **Complaint Resolution – Investigator Eileen Mulligan**

##### **--In the Matter of DEN-2014-0122: Dr. James R. Swartz**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0122: Dr. James R. Swartz.*

*The licensee and Atty. Thomas Bright were present for the discussion and vote of the Board on this matter; Atty. Bright recorded the hearing.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Mulligan informed the Board this licensee is the 2<sup>nd</sup> permit holder and had only been working for the company for 3 weeks when the inspection occurred.

Dr. Batchelder asked what the licensee's title within the company was; the licensee replied he was an employee. Dr. Hsu asked the licensee about the company's sterilization methods; the licensee replied he sterilized his instruments using his home autoclave. Dr. Levy asked if we had received records from this licensee's home autoclave; Ms. Mulligan replied she did not as she was informed by the company that a hygienist was responsible for autoclaving instruments using the company's autoclaves. Dr. Levy asked the licensee if only he sterilized his instruments; the licensee replied he did for several months at his home but he uses the company's autoclaves now.

**Motion:** To dismiss the complaint as no evidence of violation found with an advisory letter on the Board's regulations regarding infection control and record keeping.

**Motion Made By:** Dr. Keith Batchelder

**Second:** Dr. Paul Levy

**Vote:** **In Favor:** Dr. Stephen DuLong; Dr. Keith Batchelder; Ms. Kathleen Held; Dr. Patricia Wu; Dr. Paul Levy; Dr. Ward Cromer; Ms. Ailish Wilkie  
**Opposed:** Dr. John Hsu; Dr. Cynthia Stevens  
**Abstain:** None

#### **Complaint Resolution – Investigator Eileen Mulligan**

##### **--In the Matter of DEN-2014-0123: Dr. Veronica Gaiser**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0123: Dr. Veronica Gaiser.*

*The licensee and Atty. Thomas Bright were present for the discussion and vote of the Board on this matter; Atty. Bright recorded the hearing.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Dr. Hsu asked the licensee how long she worked for the company; Ms. Mulligan replied the licensee worked 4 days per week from Sept. 2013 to July 2014. Dr. Hsu asked the licensee how she felt about the company; the licensee replied she thought it was doing some really good work and was excited to join the company. Dr. Hsu asked the licensee why she left the company; the licensee replied she left when the permit issue arose as she felt she had been misled by the company.

**Motion:** **To dismiss the complaint as no evidence of violation found with an advisory letter on the Board's regulations regarding infection control and risk management.**

**Motion Made By:** Dr. John Hsu

**Second:** Dr. Cynthia Stevens

**Vote:** Unanimous

**Complaint Resolution – Investigator Eileen Mulligan**

**--In the Matter of DEN-2014-0124: Dr. Sarat Ummethala**

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Young informed the Board this complaint has been deferred to the Oct. Board meeting per the request of the licensee.

**Complaint Resolution – Investigator Eileen Mulligan**

**--In the Matter of DEN-2014-0125: Gail E. Weisberg, RDH**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0125: Gail E. Weisberg, RDH.*

*Atty. Thomas Bright was present on behalf of the licensee for the discussion and vote of the Board on this matter; Atty. Bright recorded the hearing.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Mulligan informed the Board this licensee's title in the company was "dental director/supervisor." Atty. Bright stated the licensee is still employed by the company.



Ms. Wilkie asked if this licensee was aware the company had to stop treating patients until they acquired a PDO permit; Ms. Mulligan replied this licensee had been told by Dr. Goroch.

**Motion:** **To offer a Consent Agreement for Probation for 6 Months to include the following required coursework:**

- **3 Hours: Risk Management**
- **3 Hours: Infection Control**
- **3 Hours: Managing Medical Emergencies**

**If this agreement is not accepted by the licensee, the matter will be referred to prosecution.**

**Motion Made By:** Dr. Keith Batchelder

**Second:** Dr. John Hsu

**Discussion (cont'd):** Dr. Levy asked about the chain of command, specifically who did this licensee report to; Ms. Mulligan replied this licensee reported to Atty. Spiegel, the out-of-state attorney for the parent company. Atty. Bright stated this licensee and Atty. Spiegel were co-equals in running the company but stated this licensee had no authority to shut down the business.

**Vote:** **In Favor:** Dr. Stephen DuLong; Dr. Keith Batchelder; Ms. Kathleen Held; Dr. John Hsu; Dr. Paul Levy; Dr. Ward Cromer; Ms. Ailish Wilkie  
**Opposed:** Dr. Cynthia Stevens  
**Abstain:** Dr. Patricia Wu

### **Complaint Resolution – Investigator Eileen Mulligan**

#### **--In the Matter of DEN-2014-0126: Carly D. White, RDH**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0126: Carly D. White, RDH.*

*The licensee and Atty. Thomas Bright were present for the discussion and vote of the Board on this matter; Atty. Bright recorded the hearing.*

**Allegation(s):** Infection Control and Regulatory Violations

- Discussion:** Ms. Mulligan informed the Board this licensee previously held her own PDO permit as a PHDH noting this licensee asked Ms. Weisberg if everything was in order with the company's permit and was told by Ms. Weisberg it was.
- Dr. Batchelder asked if permits are required to be posted; the licensee replied yes explaining she asked Atty. Spiegel but Atty. Spiegel informed her he had reviewed the Board's regulations and that no permit was needed. Dr. Levy asked the licensee why she didn't call the Board herself; the licensee replied she did but got mixed answers. Atty. Bright noted the Board's regulations do not define "home-bound" suggesting the regulations are vague.
- Dr. Hsu asked the licensee how long she worked for the company; the licensee replied from Sept. 2013 to the present becoming the office manager in Jan. 2014. The licensee stated she is now responsible for all spore testing.
- Motion:** **To dismiss the complaint as no evidence of violation found with an advisory letter on the Board's regulations regarding infection control, managing medical emergencies and risk management.**
- Motion Made By:** Dr. Keith Batchelder
- Second:** Dr. Paul Levy
- Vote:** **In Favor:** Dr. Cynthia Stevens; Dr. Keith Batchelder; Ms. Kathleen Held; Dr. Patricia Wu; Dr. Paul Levy; Dr. Ward Cromer; Ms. Ailish Wilkie  
**Opposed:** Dr. John Hsu; Dr. Stephen DuLong  
**Abstain:** None

**Complaint Resolution – Investigator Eileen Mulligan**

**--In the Matter of DEN-2014-0127: Robin S. Murch, RDH**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0127: Robin S. Murch, RDH.*

*The licensee and Atty. Thomas Bright were present for the discussion and vote of the Board on this matter; Atty. Bright recorded the hearing.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Mulligan informed the Board this licensee is still employed by the company.

**Motion:** **To dismiss the complaint as no evidence of violation found with an advisory letter on the Board's regulations regarding infection control, managing medical emergencies and risk management.**

**Motion Made By:** Dr. Keith Batchelder

**Second:** Dr. Paul Levy

**Vote:** **In Favor:** Dr. Cynthia Stevens; Dr. Keith Batchelder; Ms. Kathleen Held; Dr. Patricia Wu; Dr. Paul Levy; Dr. Ward Cromer; Ms. Ailish Wilkie  
**Opposed:** Dr. John Hsu; Dr. Stephen DuLong  
**Abstain:** None

**Complaint Resolution – Investigator Eileen Mulligan**

**--In the Matter of DEN-2014-0128: Paula Mae Isgro, RDH**

*Ms. Jacyn Stultz and Ms. Lois Sobel recused themselves from the discussion and vote of the Board on complaint DEN-2014-0128: Paula Mae Isgro, RDH.*

*The licensee and Atty. Elizabeth Caddick were present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Mulligan informed the Board this licensee was also employed by the company.

**Motion:** **To dismiss the complaint as no evidence of violation found with an advisory letter on the Board's regulations regarding infection control, managing medical emergencies and risk management.**

**Motion Made By:** Dr. Keith Batchelder

**Second:** Dr. Paul Levy

**Vote:** **In Favor:** Dr. Cynthia Stevens; Dr. Keith Batchelder;  
Ms. Kathleen Held; Dr. Patricia Wu; Dr. Paul Levy;  
Dr. Ward Cromer; Ms. Ailish Wilkie  
**Opposed:** Dr. John Hsu; Dr. Stephen DuLong  
**Abstain:** None

*The Board took its morning recess at 10:40 a.m. and resumed the meeting at 10:45 a.m.*

**Complaint Resolution – Investigator Danielle Taylor**

**--In the Matter of DEN-2015-0048: Dr. Luping Ge**

*The licensee was not present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Taylor informed the Board this is the 1<sup>st</sup> of four companion cases and an inspection was completed in May 2015. Ms. Taylor noted this licensee was deficient in the requisite CEUs for infection control and pain mgmt. but has since completed those courses.

Ms. Stultz asked if the licensee's assistants were licensed; Ms. Taylor replied they were not.

**Motion:** **To offer a Consent Agreement for Stayed Probation for 6 Months to include the following required coursework:**

- **6 Hours: Risk Management**
- **6 Hours: Infection Control**

**If this agreement is not accepted by the licensee, the matter will be referred to prosecution.**

**Motion Made By:** Dr. Cynthia Stevens

**Second:** Dr. John Hsu

**Vote:** **In Favor:** Dr. Stephen DuLong, Dr. Keith Batchelder;  
Dr. Paul Levy; Dr. Patricia Wu; Dr. Cynthia Stevens;  
Ms. Kathleen Held; Ms. Lois Sobel; Ms. Jacyn Stultz;  
Dr. Ward Cromer; Dr. John Hsu  
**Opposed:** None  
**Abstain:** Ms. Ailish Wilkie

**Complaint Resolution – Investigator Danielle Taylor**

**--In the Matter of DEN-2015-0049: Tracy Maclane, RDH**

*The licensee was not present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Taylor stated this licensee was also deficient in the requisite CEU for infection control but has since completed a course.

Ms. Stultz noted the hygienists were not using sterilized hand pieces on each patient; Ms. Taylor replied that is correct.

**Motion:** To offer a Consent Agreement for Stayed Probation for 3 Months to include the following required coursework:

- 3 Hours: Risk Management
- 3 Hours: Infection Control

**If this agreement is not accepted by the licensee, the matter will be referred to prosecution.**

**Motion Made By:** Ms. Jacyn Stultz

**Second:** Ms. Lois Sobel

**Vote:** **In Favor:** Dr. Stephen DuLong, Dr. Keith Batchelder; Dr. Paul Levy; Dr. Patricia Wu; Dr. Cynthia Stevens; Ms. Kathleen Held; Ms. Lois Sobel; Ms. Jacyn Stultz; Ms. Ailish Wilkie; Dr. Ward Cromer; Dr. John Hsu  
**Opposed:** None  
**Abstain:** None

**Complaint Resolution – Investigator Danielle Taylor**

**--In the Matter of DEN-2015-0050: Ly Quach Nguyen, RDH**

*The licensee was not present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Taylor informed the Board this licensee is compliant with all CEUs.

**Motion:** To offer a Consent Agreement for Stayed Probation for 3 Months to include the following required coursework:

- 3 Hours: Risk Management
- 3 Hours: Infection Control

If this agreement is not accepted by the licensee, the matter will be referred to prosecution.

**Motion Made By:** Ms. Jacyn Stultz

**Second:** Dr. Paul Levy

**Vote:** **In Favor:** Dr. Keith Batchelder; Dr. Paul Levy; Dr. Patricia Wu; Dr. Cynthia Stevens; Ms. Kathleen Held; Ms. Lois Sobel; Ms. Jacyn Stultz; Ms. Ailish Wilkie; Dr. Stephen DuLong  
Dr. Ward Cromer  
**Opposed:** None  
**Abstain:** Dr. John Hsu

**Complaint Resolution – Investigator Danielle Taylor**

**--In the Matter of DEN-2015-0051: Sheila B. Levine, RDH**

*The licensee was not present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Infection Control and Regulatory Violations

**Discussion:** Ms. Taylor informed the Board this licensee did not complete the requisite infection control and Basic Life Support re-certification but she has since completed both courses. Ms. Taylor also stated this licensee retired in May 2016.

**Motion:** To offer a Consent Agreement for Stayed Probation for 3 Months to include the following required coursework:

- 3 Hours: Risk Management
- 3 Hours: Infection Control

If this agreement is not accepted by the licensee, the matter will be referred to prosecution.

**Motion Made By:** Ms. Jacyn Stultz

**Second:** Ms. Ailish Wilkie

**Vote:** **In Favor:** Dr. Keith Batchelder; Dr. Paul Levy; Dr. Patricia Wu;  
Dr. Cynthia Stevens; Ms. Kathleen Held; Ms. Lois Sobel;  
Ms. Jacyn Stultz; Ms. Ailish Wilkie; Dr. Stephen DuLong  
Dr. Ward Cromer  
**Opposed:** None  
**Abstain:** Dr. John Hsu

**Complaint Resolution – Investigator Lisa Seeley-Murphy**

**--In the Matter of DEN-2016-0027: Edna M. Walsh, RDH**

*The licensee was not present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Unlicensed Practice by a Dental Hygienist

**Discussion:** Ms. Seeley-Murphy informed the Board this licensee practiced for approx. 5 years on an expired license but noted the licensee was compliant with the requisite CEUs for each licensure cycle.

Ms. Wilkie noted these licensees are typically reprimanded but suggested the licensee be required to retake the NERB/CDCA exam if there hasn't been evidence of practice for 5 yrs. or longer; Dr. Levy disagreed. Atty. Leadholm advised the Board retaking the NERB/CDCA exam may be called for in the absence of actual practice but that is not this case with this licensee.

**Motion:** **To offer a Consent Agreement for a Reprimand to include the following required coursework:**

- **3 Hours: Ethics**

**If this agreement is not accepted by the licensee, the matter will be referred to prosecution.**

**Motion Made By:** Ms. Jacyn Stultz

**Second:** None (Ms. Stultz withdrew her motion)

**Motion:** **To offer a Consent Agreement for a Reprimand**

**Motion Made By:** Ms. Jacyn Stultz

**Second:** Ms. Ailish Wilkie

**Vote:** **In Favor:** Dr. Keith Batchelder; Dr. Paul Levy; Dr. Patricia Wu;  
Dr. Cynthia Stevens; Ms. Kathleen Held; Ms. Lois Sobel;  
Ms. Jacyn Stultz; Ms. Ailish Wilkie; Dr. Stephen DuLong  
Dr. Ward Cromer; Dr. John Hsu  
**Opposed:** None  
**Abstain:** None

**Complaint Resolution – Investigator Lisa Seeley-Murphy**

**--In the Matter of DEN-2016-0028: Dr. Feras Awad**

*The licensee was not present for the discussion and vote of the Board on this matter.*

**Allegation(s):** Employment of an Unlicensed Dental Hygienist

**Discussion:** Ms. Seeley-Murphy informed the Board this licensee employed Ms. Walsh. Dr. Levy stated he didn't understand how this keeps happening as dentists are responsible to insure their dental staff is properly licensed; Dr. Stevens agreed. Atty. Leadholm advised the Board it has precedent for dismissing these cases.

**Motion:** **To dismiss the complaint as no evidence of violation found with an advisory letter on the Board's regulations regarding unlicensed practice.**

**Motion Made By:** Ms. Ailish Wilkie

**Second:** Dr. Keith Batchelder

**Vote:** **In Favor:** Dr. Keith Batchelder; Dr. Paul Levy;  
Dr. Cynthia Stevens; Ms. Lois Sobel; Ms. Jacyn Stultz;  
Ms. Ailish Wilkie; Dr. Stephen DuLong; Dr. Ward Cromer;  
Dr. John Hsu  
**Opposed:** None  
**Abstain:** Dr. Patricia Wu; Ms. Kathleen Held

**Review of the General Session Minutes of Prior Meetings:**

Dr. DuLong announced the review of the April 6, 2016, May 4, 2016, June 1, 2016, and July 6, 2016, Board meetings and the June 1, 2016, Complaint Committee meeting will be deferred to the next Board meeting on Wednesday, Oct. 5, 2016, due to today's time constraints.

**Administrative Matters:**

**A. GMC Licensure Report - Executive Director Barbara A. Young**



Pursuant to BORID Policy 14-01, the following licenses were issued between 7.6.16 and 9.7.16:

Ambar Abreu	Dental Assistant (OJT)	DA08313	Issued effective 7/8/16
Kelia Renee Long	Dental Assistant (OJT)	DA08338	Issued effective 7/14/16

**B. Board Staff Disposition of Selected Complaints Pursuant to BORID Policy 14-02**

Pursuant to BORID Policy 14-02, adopted by the Board on Sept. 3, 2014, these pending complaints were resolved in the following manner:

**Consent Agreement for Reprimand:**

Thavaminthe Anton, RDH	DH11911	DEN-2014-0016	Effective October 1, 2015
Elizabeth J. Carlin, RDH	DH14033	DEN-2014-0009	Effective October 1, 2015
Susan E. Moccia, RDH	DH7074	DEN-2015-0010	Effective October 1, 2015
Ana D. Paiva, RDH	DH11943	DEN-2014-0072	Effective October 1, 2015
Amy Lee Bates, RDH	DH87624	DEN-2015-0139	Effective March 30, 2016
Carol A. Wallace, RDH	DH7302	DEN-2015-0137	Effective March 30, 2016
Patricia A. Quadir, RDH	DH4909	DEN-2015-0087	Effective July 22, 2016

**Dismissal with Advisory Letter on the importance of compliance with 234 CMR 5.02(3)(b)(1) and M.G.L. c. 112, §52:**

Dr. David Belf Becker	DN13289	DEN-2015-0024	Dismissed October 1, 2015
Dr. Todd Belfbecker	DN21359	DEN-2015-0025	Dismissed October 1, 2015
Dr. Lisa B. Emirzian	DN15280	DEN-2014-0011	Dismissed October 1, 2015
Dr. John P. J. Fisher	DN12493	DEN-2015-0011	Dismissed October 1, 2015
Dr. Vincent J. Mariano, Jr.	DN15240	DEN-2014-0012	Dismissed October 1, 2015
Dr. George A. Orfaly	DN19961	DEN-2015-0013	Dismissed October 1, 2015
Dr. Bradley Palter	DN17949	DEN-2014-0073	Dismissed October 1, 2015

Dr. Ronald D. Perry	DN17351	DEN-2015-0018	Dismissed October 1, 2015
Dr. Charles L. Silvius	DN12041	DEN-2015-0023	Dismissed October 1, 2015
Dr. Gary P. Wheeler	DN14804	DEN-2015-0012	Dismissed October 1, 2015
Dr. Chih Ming Ko	DN17372	DEN-2015-0092	Dismissed Feb. 22, 2016
Dr. Johnathan J. Lee	DN22160	DEN-2015-0076	Dismissed Feb. 22, 2016
Dr. Po-Hsi Wu	DN18638	DEN-2015-0091	Dismissed Feb. 22, 2016
Dr. Carolyn A. Madison	DN15273	DEN-2015-0138	Dismissed March 30, 2016
Dr. Dimitris Zourdos	DN21160	DEN-2015-0125	Dismissed March 30, 2016
Dr. Christopher J. Merloni	DN17005	DEN-2015-0101	Dismissed July 22, 2016

**C. Probation Monthly Report for Period of 6/24/16 to 8/24/16 – Probation Monitor Karen Fishman**

Ms. Fishman submitted her monthly probation report to the Board. The Board had no questions for Ms. Fishman.

**D. Complaint Committee – Update on Frequency of Meetings**

Dr. DuLong suggested the Board consider scheduling Complaint Committee meeting each month instead of the current every other month due to the backlog of staff assignments and complaints to be considered by the Board. The Board members agreed and scheduled the next two meetings of the Complaint Committee for Oct. 5, 2016, and Nov. 2, 2016.

Board members volunteered to participate in these meetings as follows:

At the Oct. 5, 2016, meeting – Dr. Keith Batchelder, Dr. Paul Levy, Ms. Jacyn Stultz

At the Nov. 2, 2016, meeting – Dr. Stephen DuLong; Dr. John Hsu; Ms. Kathleen Held

Dr. Batchelder asked about having non-Board members participate in the Complaint Committee meetings. Atty. Leadholm advised the Board that is a possibility and he will check into the matter and report his findings to the Board.

**E. Flex Session**

a. Ms. Young informed the Board it had received a request from CODA for participation by two Board members in the next accreditation site visit on November 29 to December 1, 2016, at

the Middlesex Community College. Ms. Young stated CODA is seeking the names of two Board members but only one will be selected to participate in the site visit. Ms. Stultz noted the site visit usually lasts all day and is quite extensive. Given the time constraints of the site visit schedule, no Board member volunteered to participate.

b. Ms. Young informed the Board it had received a report on the highlights of the 12<sup>th</sup> annual ADEX House of Representatives meeting on Aug. 7, 2016. Dr. DuLong noted the Board needs to invite its representative Dr. Mina Paul, former Board Chair, to the next Board meeting on Wednesday, Oct. 5<sup>th</sup> for a report on ADEX. Ms. Young noted she would contact Dr. Paul and extend an invitation to her to appear on Oct. 5<sup>th</sup>.

c. Ms. Young reminded the Board the public hearing on its proposed amendments to 234 CMR has been scheduled for Wednesday, October 12, 2016, from 10AM to 4PM. Ms. Young also reminded the Board that at least one Board member needs to participate in the public hearing.

**Motion:** At 11:20 a.m. to adjourn the meeting for the day

**Motion Made By:** Ms. Lois Sobel

**Second:** Ms. Ailish Wilkie

**Vote:** Unanimous

Respectfully submitted,

---

Ms. Ailish Wilkie, Board Secretary

---

Date