



# Making Connections

## MEDICAL TRANSPORTATION FORUM

### Agenda Items

- 8:30 – 9:00    **Welcome & Introductions**  
Julie Boren, Co-Chair, Southeastern Massachusetts Regional Coordinating Council (RCC)
- Why We Are Here Today**
- Background on Executive Order 530 and Formation of Regional Coordinating Councils
  - Understanding the Challenges of Medical Transportation in Southeastern Massachusetts
- Joanne Laferrara, GATRA Director of Customer Relations
- 9:00 – 9:15    **Presentation of Medical Transportation Unmet Needs Survey**  
Mary Basilone, GATRA Mobility Manager
- 9:15 – 9:30    **Presentation of Ride Match**  
Mary Basilone, GATRA Mobility Manager
- 9:30 – 10:45    **Group Forums**  
Julie Boren, Co-Chair, Southeastern Massachusetts Regional Coordinating Council (RCC)
- 10:45 – 11:00    **Next Steps & Wrap-up**  
Julie Boren, *Co-Chair, Southeastern Massachusetts Regional Coordinating Council (RCC)*