



MassDEP Drinking Water Program

Immediate Service Line Inventory Requirements Flowchart

Does your PWS have any service lines?

No

Request a No Service Line Certification Form from MassDEP by emailing program.director-dwp@mass.gov.

Yes

Document all Service Lines in your service area in a Service Line Inventory (SLI) regardless of ownership.

Does your PWS have any Lead, Galvanized Requiring Replacement (GRR), or Unknown (UNK) Service Lines?

Yes

By October 16, 2024:

Submit your SLI to MassDEP, and post your SLI in a publicly accessible place for consumers*.

If the LCRI has not been published prior to October 16, 2024, PWS must also submit a Lead Service Line Replacement Plan.

No

Submit your SLI to MassDEP with a NONLSL Certification Form.

PWS with No Lead, GRR, and UNKs must make a "No Lead" statement publicly accessible instead of their SLI.

MassDEP will request PWS complete a SLI Certification Form, provided to PWS upon the submission of a SLI.

MassDEP will review all submitted files and respond with a determination or further required actions after review.

PWS that have Lead, GRR, or UNK service lines must send out service line consumer notification to consumers served by Lead, GRR, or UNKs within **30 days of October 16, 2024**.

*PWS with populations over 50,000 people must post their inventory online.