



June 12, 2019

Activity Number:
SFD

Location:
Massachusetts Firefighting
Academy
One State Rd, Stow, MA

Time:
0900-1300

This forum is eligible for
credit toward Fire Chief
Credential.



SENIOR FIRE OFFICER FORUM

MAYDAY MANAGEMENT FOR INCIDENT COMMAND – STRATEGIC CONSIDERATIONS UNFOLDED

*Presented By: William Greenwood, Assistant Fire Chief, Manchester-Boston
Regional Airport and Career Lieutenant, City of Keene (NH) Fire Department.*

This class was designed after experiencing Mayday incidents first hand and seeing how incident commanders struggled. Learn how to build a command team before the Mayday by front loading run cards to provide needed manpower to rescue one of our own.

Build better team dynamics by using Crew Resource Management (CRM), which is endorsed by the International Association of Fire Chiefs (IAFC). The class will discuss the airline industry's model for pilot and co-pilot during both normal and emergency operations during flight. We will overlay their CRM model onto our fire ground and discuss preparing fire officers for advanced fire ground safety. Topics will include identifying and isolating potential Mayday situations using progressive rapid intervention crew (RIC) and safety officers.

We will use a template for the incident commander's response to an actual Mayday and examine the fire ground operations and Mayday frequencies, accountability and personal accountability reports (PARs). The stress of a Mayday can overwhelm the best fire officer. Learn how to increase your emotional intelligence and not fall victim to the chaos. The class will also cover:

- How to maintain a strong command presence using a solid incident command system (ICS). Our "Mayday Checklist" as a valuable tool will help;
- How to better monitor the fire ground for firefighters in trouble through the use of modern radio technology without burdening dispatch;
- Using Emergency Distress Signal (EDS) from a firefighter's portable radio versus using plain language to call the Mayday;
- Dispatchers' roles and considerations for firefighter assistance.

High resolution and emotionally charged video and fire ground audio will be part of the training and underscore its importance.

ABOUT THE SPEAKER

Billy Greenwood is a 26 year student of the fire service, holding positions in volunteer, paid on call and career fire departments. He is currently an assistant fire chief with the Manchester-Boston Regional Airport and a career lieutenant with the City of Keene (NH) Fire Department. Billy is also a senior staff instructor with the New Hampshire Fire Academy, an FDIC International presenter, and an International Society of Fire Service Instructors (ISFSI) presenter. He is the owner of FETC Services, which provides advanced level firefighting and leadership seminars throughout the United States. He has been published in Fire Engineering and Fire Rescue Magazines and also hosts a radio show called *Tap the Box* on Fire Engineering Radio.

Registration

Register online at [DFS Learning Management System](#).

