Commonwealth of Massachusetts
Executive Office of Health and Human Services
Office of Medicaid
www.mass.gov/masshealth

Transmittal Letter SHC-20

DATE: October 2025

TO: Therapy Providers Participating in MassHealth

FROM: Leslie Darcy, Chief of Long-Term Services and Supports Leslie Darcy

RE: ***Speech and Hearing Center Manual*** **(Updates to Service Codes and Descriptions)**

Introduction This letter transmits revisions to the service codes in the *Speech and Hearing Center Manual*.

For further guidance on prior authorization requirements, service limits, rates, and allowable place-of-service codes, providers should refer to the program regulation for Speech and Hearing Center Services, 130 CMR 413.000. The rate regulation for therapist services is 101 CMR 339.00: *Restorative Services*.

Newly Added Service Codes and Modifiers

Unless otherwise stated, for dates of service on or after June 6, 2025, you must use the new codes in order to obtain reimbursement.

The following service codes and service code/modifier combinations are newly added to the Subchapter 6. The service codes and service code/modifier combinations are added to a new section, Section 602 (Caregiver Training Codes), effective for dates of service on or after June 6, 2025.

97550
97550 GT
97551
97551 GT
97552
97552 GT

Updated Reference for Audiologist Service Codes and Modifiers

Effective beginning August 1, 2025, audiologist service codes are included in the **Audiologist Manual for MassHealth Providers** and its Subchapter 6.

MassHealth has removed audiologist specific service codes from the Speech and Hearing Center Manual for consistency, and now refers to the Audiologist Sub Chapter 6. For audiologist services, Speech and Hearing Centers should refer to that Sub Chapter 6 for applicable service codes and service code/modifier combinations.

MassHealth Website

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- Email us at provider@masshealthquestions.com

New Material

The pages listed here contain new or revised language.

Speech and Hearing Center Manual

Pages vi, 6-1 through 6-7

Obsolete Material

The pages listed here are no longer in effect.

Speech and Hearing Center Manual

Pages vi, 6-1 through 6-6 — transmitted by Transmittal Letter SHC-19

Subchapter 6: Speech and Hearing Center Services

Table of Contents

601 Introduction

IC indicates that the claim will receive individual consideration to determine payment. See 130 CMR 413.407 for IC requirements.
Some service codes require prior authorization (PA). See 130 CMR 413.408 for prior authorization requirements.

Audiological Services

For Audiologist Services see the Audiologist Manual for MassHealth Providers and the related Subchapter 6.

Speech and Language Services

When providing therapy services in an out-of-office location, use the appropriate place of service when billing for speech therapy services. Note: Procedure-to-procedure edits will be applied to certain combinations of codes in accordance with the National Correct Coding Initiative (NCCI) as implemented by MassHealth.

Modifier GN, an informational modifier indicating the services are delivered under an Outpatient Speech/Language Pathology Plan of Care, may be applied to any of the below procedure codes for further specificity.

Modifier 59, or modifiers XE, XS, XP, and XU, should be applied to the below procedure codes when needed to indicate greater reporting specificity.

59 Distinct procedural service. (Informational)
XE Separate encounter, a service that is distinct because it occurred during a separate encounter. (Informational)
XS Separate structure, a service that is distinct because it was performed on a separate organ/structure. (Informational)
XP Separate practitioner. A service that is distinct because it was performed by a different practitioner. (Informational)
XU Unusual non-overlapping service, the use of a service that is distinct because it does not overlap usual components of the main service, (Informational)

Modifier GT is an informational modifier (indicating the services are conducted via interactive audio and video telecommunication systems). Telehealth codes may only be used when clinically appropriate.

Modifier TW is an informational modifier indicating Alternative and Augmentative Communication (AAC) non-dedicated speech device and accessories. This modifier may be applied to the identified procedure codes.

602 Service Codes and Descriptions: Speech/Language Therapy Evaluations

Service Code	Modifier	Service Description
92521		Evaluation of speech fluency (e.g., stuttering, cluttering)
92521	GT	Evaluation of speech fluency (e.g., stuttering, cluttering) (via interactive audio and video telecommunication systems)
92521	HA	Evaluation of speech fluency (e.g., stuttering, cluttering) (for patients aged 21 or younger)
92521	HA, GT	Evaluation of speech fluency (e.g., stuttering, cluttering) (for patients aged 21 or younger) (via interactive audio and video telecommunication systems)
92521	TF	Evaluation of speech fluency (e.g., stuttering, cluttering) (for developmentally disabled adults aged 22 or older)
92521	TF, GT	Evaluation of speech fluency (e.g., stuttering, cluttering) (for developmentally disabled adults aged 22 or older) (via interactive audio and video telecommunication systems)
92522		Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria)
92522	GT	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria) (via interactive audio and video telecommunication systems)
92522	HA	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria) (for patients aged 21 or younger)
92522	HA, GT	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria) (for patients aged 21 or younger) (via interactive audio and video telecommunication systems)
92522	TF	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria) (for developmentally disabled adults aged 22 or older)
92522	TF, GT	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria) (for developmentally disabled adults aged 22 or older) (via interactive audio and video telecommunication systems)
92523		Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language)

602 Service Codes and Descriptions: Speech/Language Therapy Evaluations (cont.)

Service Code	Modifier	Service Description
92523	GT	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language) (via interactive audio and video telecommunication systems)
92523	HA	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language) (for patients aged 21 or younger)
92523	HA, GT	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language) (for patients aged 21 or younger) (via interactive audio and video telecommunication systems)
92523	TF	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language) (for developmentally disabled adults aged 22 or older)
92523	TF, GT	Evaluation of speech sound production (e.g., articulation, phonological process, apraxia, dysarthria); with evaluation of language comprehension and expression (e.g., receptive and expressive language) (for developmentally disabled adults aged 22 or older) (via interactive audio and video telecommunication systems)
92524		Behavioral and qualitative analysis of voice and resonance
92524	GT	Behavioral and qualitative analysis of voice and resonance (via interactive audio and video telecommunication systems)
92524	HA	Behavioral and qualitative analysis of voice and resonance (for patients aged 21 or younger)
92524	HA, GT	Behavioral and qualitative analysis of voice and resonance (for patients aged 21 or younger) (via interactive audio and video telecommunication systems)
92524	TF	Behavioral and qualitative analysis of voice and resonance (for developmentally disabled adults aged 22 or older)
92524	TF, GT	Behavioral and qualitative analysis of voice and resonance (for developmentally disabled adults aged 22 or older) (via interactive audio and video telecommunication systems)
92605		Evaluation for prescription for non-speech generating AAC device, face-to-face with the patient; first hour
92605	GT	Evaluation for prescription for non-speech generating AAC device, face-to-face with the patient (via interactive audio and video telecommunication systems); first hour
92607		Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; first hour (maximum one unit per evaluation)

602 Service Codes and Descriptions: Speech/Language Therapy Evaluations (cont.)

Service Code	Modifier	Service Description
92607	GT	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; first hour (maximum one unit per evaluation) (via interactive audio and video telecommunication systems)
92607	TW	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; first hour (maximum one unit per evaluation) (AAC non-dedicated speech device and accessories)
92607	TW, GT	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; first hour (maximum one unit per evaluation) (AAC non-dedicated speech device and accessories) (via interactive audio and video telecommunication systems)
92608		Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; each additional 30 minutes (list separately in addition to code for primary procedure) (maximum two unit per evaluation) (service code may only be billed after 92607)
92608	GT	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; each additional 30 minutes (list separately in addition to code for primary procedure) (maximum two unit per evaluation) (service code may only be billed after 92607) (via interactive audio and video telecommunication systems)
92608	TW	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; each additional 30 minutes (list separately in addition to code for primary procedure) (maximum two unit per evaluation) (service code may only be billed after 92607) (AAC non-dedicated speech device and accessories)
92608	TW, GT	Evaluation for prescription for speech-generating augmentative and alternative communication device, face-to-face with the patient; each additional 30 minutes (list separately in addition to code for primary procedure) (maximum two unit per evaluation) (service code may only be billed after 92607) (AAC non-dedicated speech device and accessories) (via interactive audio and video telecommunication systems)

603 Service Codes and Descriptions: Speech/Language Services

92609		Therapeutic services for the use of speech-generating device, including programming and modification (maximum one unit per visit)
92609	GT	Therapeutic services for the use of speech-generating device, including programming and modification (maximum one unit per visit) (via interactive audio and video telecommunication systems)

603 Service Codes and Descriptions: Speech/Language Services (cont.)

Service Code	Modifier	Service Description
92609	TW	Therapeutic services for the use of speech-generating device, including programming and modification (maximum one unit per visit) (AAC non-dedicated speech device and accessories)
92609	TW, GT	Therapeutic services for the use of speech-generating device, including programming and modification (maximum one unit per visit) (AAC non-dedicated speech device and accessories) (via interactive audio and video telecommunication systems)
92507		Treatment of speech, language, voice, communication, and/or auditory processing disorder (includes aural rehabilitation); individual (maximum one unit per visit) (use to bill for treatment provided by a speech therapist)
92507	GT	Treatment of speech, language, voice, communication, and/or auditory processing disorder (includes aural rehabilitation); individual (maximum one unit per visit) (use to bill for treatment provided by a speech therapist) (via interactive audio and video telecommunication systems)
92508		Treatment of speech, language, voice, communication, and/or auditory processing disorder (includes aural rehabilitation); group, two or more individuals (maximum one unit per visit (use to bill for group speech therapy session)
92508	GT	Treatment of speech, language, voice, communication, and/or auditory processing disorder (includes aural rehabilitation); group, two or more individuals (maximum one unit per visit (use to bill for group speech therapy session)(via interactive audio and video telecommunication systems)
92526		Treatment of swallowing dysfunction and/or oral function for feeding (maximum one unit per visit)
92526	GT	Treatment of swallowing dysfunction and/or oral function for feeding (maximum one unit per visit) (via interactive audio and video telecommunication systems)
92610		Evaluation of oral and pharyngeal swallowing function (per hour, maximum of one hour)
92610	GT	Evaluation of oral and pharyngeal swallowing function (per hour, maximum of one hour) (via interactive audio and video telecommunication systems)

604 Caregiver Training Codes

Service Code	Modifier	Service Description
97550		Caregiver training in strategies and techniques to facilitate the patient's functional performance in the home or community (e.g., activities of daily living [ADLs], instrumental ADLs [iADLs], transfers, mobility, communication, swallowing, feeding, problem solving, safety practices) (without the patient present), face to face; initial 30 minutes
97550	GT	Caregiver training in strategies and techniques to facilitate the patient's functional performance in the home or community (e.g., activities of daily living [ADLs], instrumental ADLs [iADLs], transfers, mobility, communication, swallowing, feeding, problem solving, safety practices) (without the patient present), face to face; initial 30 minutes (via interactive audio and video telecommunication systems)