

## SHIFT-CARE CHALLENGE

# Massachusetts General Hospital

## IMPROVING OPIOID USE DISORDER CARE



### CARE MODEL

Massachusetts General Hospital's (MGH) program expands access to opioid use disorder (OUD) treatment through its Bridge Clinic, which provides outpatient addiction services to patients discharged from inpatient care or the emergency department (ED) but are not yet connected to outpatient care. Other patients can make use of the Bridge Clinic on a drop-in basis. Through the program, the MGH Bridge Clinic is expanding its prescribing capacity, hours of operation, and recovery coach resources. The MGH ED is also expanding its capacity to provide access to medication for addiction treatment (MAT) by offering training resources to its clinicians. This program facilitates referral of Boston Health Care for the Homeless Program (BHCHP) patients to the MGH Bridge Clinic and provides ongoing support to those patients through a BHCHP recovery coach and recovery coach supervisor. In addition to serving patients in the Bridge Clinic, recovery coaches serve patients in the ED and patients discharged to Barbara McInnis House, a respite program within BHCHP.

### IMPACT

HPC AWARD

**\$550K**

TOTAL PROJECT COST

**\$1.1M**

TARGET POPULATION

**Adult patients who present to the ED or Bridge Clinic with OUD**

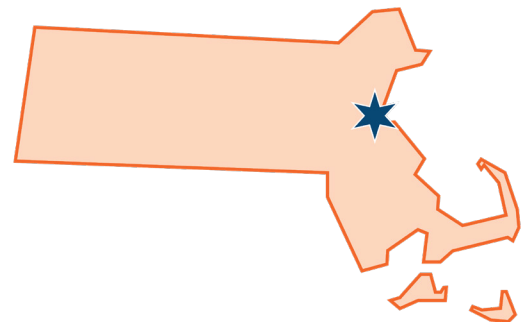
PRIMARY AIM

**50%** Reduction in ED revisits

### PARTNERS



– Boston Healthcare for the Homeless Program  
Barbara McInnis House



### SHIFT-CARE CHALLENGE SUMMARY

The SHIFT-Care Challenge is an 18-month, \$10 million investment program supporting Sustainable Healthcare Innovations Fostering Transformation. Launched in 2018, SHIFT-Care has two tracks: one focused on addressing patients' health-related social needs and improving behavioral health care and the other aimed at expanding opioid use disorder treatment capacity through emergency departments and bridge clinics and facilitating timely follow-up care. The 15 SHIFT-Care awardees are partnering with 40 community organizations to implement strategies to reduce unnecessary hospital acute care utilization and to report other track- and awardee-specific measures.

### HPC BACKGROUND

The HPC, established in 2012, is an independent state agency charged with monitoring health care spending growth in Massachusetts and providing data-driven policy recommendations regarding health care delivery and payment system reform. The HPC's mission is to advance a more transparent, accountable, and innovative health care system through independent policy leadership and investment programs. Visit us at [Mass.gov/HPC](https://www.mass.gov/HPC). Tweet us @Mass\_HPC.

*As a result of the coronavirus (COVID-19) pandemic, the care models described in these profiles may have been modified to protect the health of patients, health care workers, and communities.*